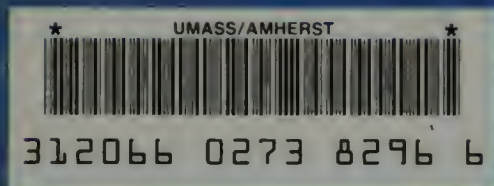


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# HELPING VICTIMS OF CRIME:

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## A Resource Manual For Massachusetts



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Commonwealth Of Massachusetts

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Michael S. Dukakis  
Governor

John F. Kerry  
Lt. Governor

---

Michael J. Connolly  
Secretary of State







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Secretary of State



This volume lists hundreds of agencies and groups that provide services to the victims of crime. It should not, however, be taken as a recommendation or warranty of any agency or group by the Commonwealth of Massachusetts, its officers, agents or employees, or by any of the contributors to this volume.



## TABLE OF CONTENTS

ACKNOWLEDGEMENTS.....	I
PREFACE.....	II
USING THE RESOURCE MANUAL.....	III
BERKSHIRE COUNTY	
Police.....	1
District Attorney.....	3
Hospitals.....	4
Victim Services.....	5
Notes/Additions.....	14
BRISTOL COUNTY	
Police.....	16
District Attorney.....	17
Hospitals.....	18
Victim Services.....	19
Notes/Additions.....	38
CAPE AND ISLANDS REGION	
Police.....	40
District Attorney.....	41
Hospitals.....	42
Victim Services.....	43
Notes/Additions.....	54
ESSEX COUNTY	
Police.....	56
District Attorney.....	58
Hospitals.....	59
Victim Services.....	60
Notes/Additions.....	79
FRANKLIN COUNTY	
Police.....	81
District Attorney.....	83
Hospitals.....	84
Victim Services.....	85
Notes/Additions.....	96
HAMPDEN COUNTY	
Police.....	98
District Attorney.....	99
Hospitals.....	100
Victim Services.....	101
Notes/Additions.....	121
HAMPSHIRE COUNTY	
Police.....	123
District Attorney.....	124
Hospitals.....	125
Victim Services.....	126
Notes/Additions.....	136



## TABLE OF CONTENTS (Cont.)

### MIDDLESEX COUNTY

Police.....	138
District Attorney.....	141
Hospitals.....	142
Victim Services.....	144
Notes/Additions.....	194

### NORFOLK COUNTY

Police.....	196
District Attorney.....	198
Hospitals.....	199
Victim Services.....	200
Notes/Additions.....	216

### PLYMOUTH COUNTY

Police.....	218
District Attorney.....	220
Hospitals.....	221
Victim Services.....	222
Notes/Additions.....	240

### SUFFOLK COUNTY

Police.....	242
District Attorney.....	243
Hospitals.....	244
Victim Services.....	246
Notes/Additions.....	279

### WORCESTER COUNTY

Police.....	281
District Attorney.....	284
Hospitals.....	285
Victim Services.....	286
Notes/Additions.....	313



# Acknowledgements

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The Editors thank everyone for their assistance without which this manual would not have been possible.







# Preface

This book, three months in the making, is a listing of agencies and groups that assist citizens who become victims of crime.

We hope this book will prove useful to those in law enforcement and social services who come in frequent contact with victims. A statewide conference held on June 1, 1983 brought together Massachusetts experts on victim assistance and provided direction for the state's police chiefs, hospital emergency room personnel and state government agencies. We hope that this manual and the conference that spawned it will help to heighten awareness of the needs of the victims of crime.

Governor Michael Dukakis and Lieutenant Governor John Kerry are determined to change the process that for too long has treated victims as second class citizens in our criminal justice system. Victims of crime must be treated with compassion and dignity. Although this statement seems obvious, unfortunately it has not always been the case. The best efforts of law enforcement personnel and others notwithstanding, the system has simply not responded adequately to the special concerns and problems of the victim of crime.

This book represents the first attempt made in the state to produce a working manual that focuses directly on the victims of crime. There have been good, useful listings of mental health and social service agencies. But, never before has a book been produced that compiles a statewide listing of agencies that specialize in victim assistance.

--THE EDITORS







# Using The Resource Manual

The Resource Manual was specifically designed for police officers, mental health workers, hospital emergency room personnel, court officers, lawyers, and social service agencies.

In short, it was compiled for those people who come in daily contact with crime victims, witnesses and their families.

This manual compiles the multitude of human service agencies and organizations which have expressed their concern and provided us with pertinent information about specific services which they provide to crime victims. The manual has been divided by county to make it easier to use. Within each county, the services are then categorized alphabetically according to the type of victim served.

For example: A woman who lives in Boston, Suffolk County, contacts the local police department after being sexually assaulted. She asks for assistance. Using the Resource Manual, a police officer would locate the Suffolk County section. Then, turning to the section marked "Rape," the officer can pinpoint specific services that can help the woman.

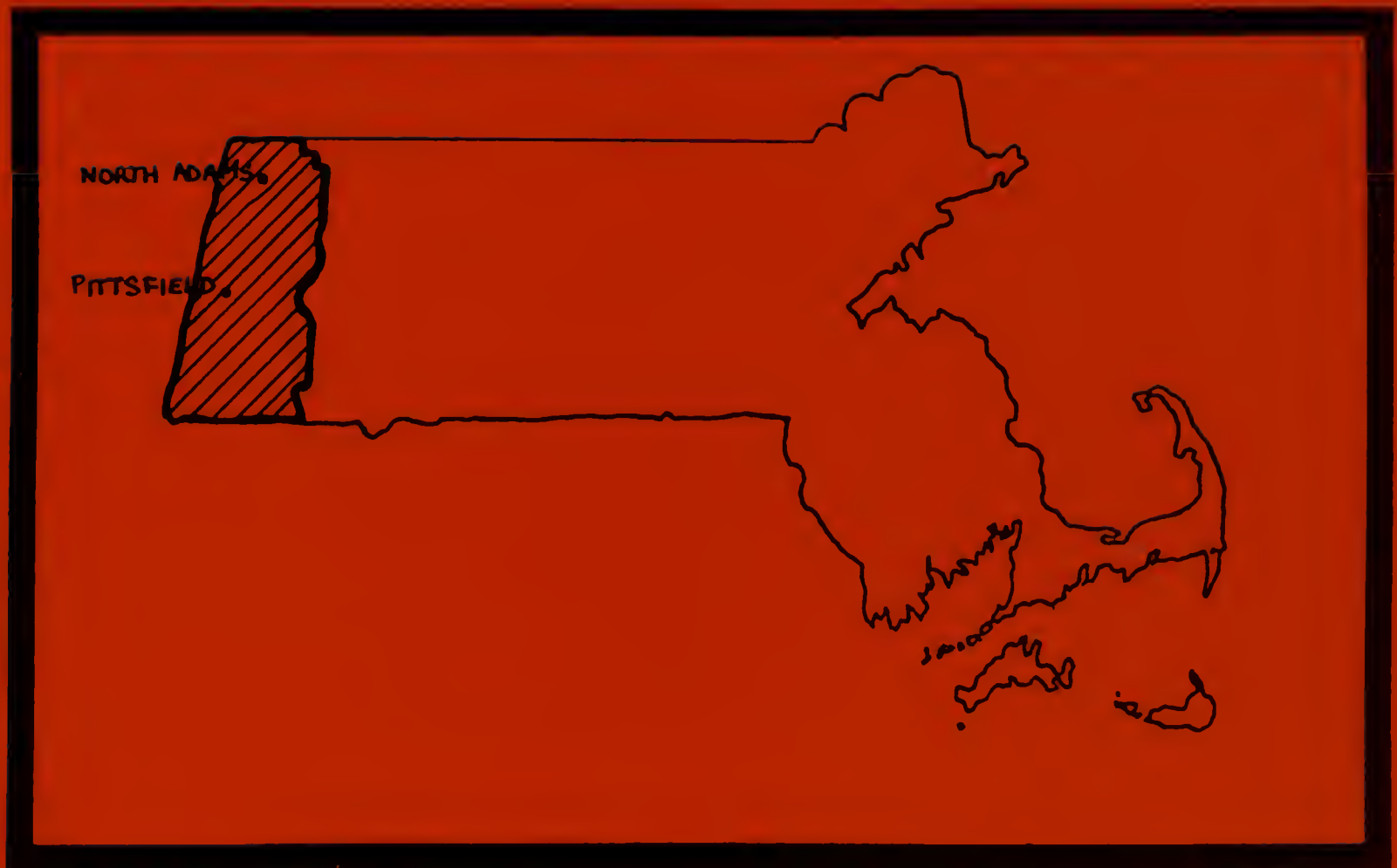
In addition to over 300 services from across the state, the book contains a complete listing of police departments, hospitals, and court-affiliated victim advocates for each county.

It is our hope that this Resource Manual will provide help for the professionals who respond to the physical, mental and emotional needs of crime victims.









# Berkshire County

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## BERKSHIRE COUNTY POLICE DEPARTMENTS

Adams Police Department  
67 1/2 Park Street  
Adams, MA 01220  
Telephone: 413-743-1212

Becket Police Department  
Becket, MA 01223  
Telephone: 413-623-6010

Cheshire Police Department  
P.O.Box 456  
Cheshire, MA 01225  
Telephone: 413-743-5556

Dalton Police Department  
Main Street  
Dalton, MA 01226  
Telephone: 617-684-0300

Florida Police Department  
Phelps Road  
Florida, MA 01343  
Telephone: 413-664-9224

Alford Police Department  
RD #3 - Box 169B  
Great Barrington, MA 01230  
Telephone: 413-528-0306

Great Barrington Police Department  
20 Castle Street  
Great Barrington, MA 01230  
Telephone: 413-528-0306

Hancock Police Department  
P.O. Box 266  
Hampden, MA 02137  
Telephone: 413-738-5104

Hinsdale Police Department  
Hinsdale, MA 01235  
Telephone: 413-655-2712

Lanesboro Police Department  
P.O. Box W  
Lanesboro, MA 01237  
Telephone: 413-443-4107

Lee Police Department  
Main Street  
Lee, MA 01238  
Telephone: 413-243-2100

Lenox Police Department  
Walker Street  
Lenox, MA 01240  
Telephone: 413-637-2346

Monterey Police Department  
Star Rt. 155 Box 43A  
Monterey, MA 01245  
Telephone: 413-528-3210

Chairman, Board of Selectmen  
Mount Washington Poilce Department  
Mount Washington, MA

New Ashford Police Department  
Route 7  
New Ashford, MA 01237  
Telephone: 413-442-0512

Clarksburg Police Department  
River Road, Route 19  
North Adams, MA 01247  
Telephone: 413-663-5343

Otis Police Department  
Main Street  
Otis, MA 01253  
Telephone: 413-269-4825

Peru Police Department  
North Road  
Peru, MA 01235  
Telephone: 413-655-8326

Pittsfield Police Department  
39 Allen Street  
Pittsfield, MA.  
Telephone: 413-443-3511

Richmond Police Department  
Richmond, MA 01254  
Telephone: 617-698-2561

Sandisfield Police Department  
Sandisfield, MA 01255  
Telephone: 413-243-0600

Savoy Police Department  
Savoy, MA 01256  
Telephone: 413-743-9436

Sheffield Police Department  
Main Street  
Sheffield, MA 01257  
Telephone: 413-229-8522



## BERKSHIRE COUNTY POLICE DEPARTMENTS

Egremont Police Department  
P.O. Box 236  
South Egremont, MA 01258  
Telephone: 617-528-2160

Stockbridge Police Department  
Stockbridge, MA 01262  
Telephone: 413-298-5520

Tyringham Police Department  
Tyringham, MA 01264  
Telephone: 413-243-3201

Washington Police Department  
Washington, MA 01223  
Telephone: 413-623-8839

West Stockbridge Police Department  
West Stockbridge, MA 01266  
Telephone: 413-232-8500

Williamstown Police Department  
1 North Street  
Williamstown, MA 01267  
Telephone: 413-458-5733

Windsor Police Department  
Windsor, MA 01270  
Telephone: 413-684-3638



## BERKSHIRE COUNTY

District Attorney  
Anthony J. Ruberto  
Berkshire County Courts  
44 Bank Row  
Pittsfield, MA 01201  
Telephone: 413-443-5951

---

NOTES/ADDITIONS



## BERKSHIRE COUNTY HOSPITALS

H.B. Plunkett Memorial Hospital  
2 Edmund Street  
Adams, MA 01220  
Telephone: 413-743-3434

Fairview Hospital  
29 Lewis Avenue  
Great Barrington, MA 01230  
Telephone: 413-528-0790

North Adams Regional Hospital  
Hospital Avenue  
North Adams, MA 01247  
Telephone: 413-663-3701

Berkshire Medical Center  
725 North Street  
Pittsfield, MA 01201  
Telephone: 413-499-4161

Hillcrest Hospital  
165 Tor Court  
Pittsfield, MA 01201  
Telephone: 413-443-4761

Thompson Infirmary, Williams College  
Park Street  
Williamstown, MA 01267  
Telephone: 413-458-5105



## BERKSHIRE COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE

Help Line, Inc.

Director : Susanne Green  
111 Main Street  
North Adams, MA 01247

Services also available  
in: Spanish  
Telephone: 413-664-6391

Services: Service provide 24 hour crisis intervention service; experienced counseling with rape, child abuse, domestic violence victims and other crime victims.

Hours: Office: 24 hours, 7 days per week

Fees: None

---

Battered Women's Task Force

Exec. Dir : Ann Vedder  
33 Peal Street  
Pittsfield, MA 01201

Telephone: 413-499-2425  
Hot Lines: 413-443-0089

Services: Provides crisis intervention counseling and referral; legal and medical information; battered women's support group (weekly); advocacy; 24 hour hotline; emergency shelter, transportation.

Hours: Office: 9 a.m. to 5 p.m. Monday through Friday, 24 hour shelter

Fees: None



BERKSHIRE COUNTY  
CHARITABLE ORGANIZATIONS

Salvation Army

Director : Lt. Gary Patten  
393 River Street  
North Adams, MA 01247

Telephone: 413-663-7987

Services: The Salvation Army works for the spiritual and social needs of the community and has experience helping the victims of crime. It offers food, clothing, shelter, counseling and some furnishings. Corps' community centers can make referrals.

Hours: Office: Approximately 8:30 a.m. to 4 p.m., Monday thru Friday.  
Fees: No fee

Captain Bernard Meitrott  
298 New West Street  
Pittsfield, MA 01202

Telephone: 413-442-0624



## BERKSHIRE COUNTY

## CHILD ABUSE / SEXUAL ASSAULT

Help Line, Inc.

Director : Susanne Green  
111 Main Street  
North Adams, MA 01247

Services also available  
in: Spanish  
Telephone: 413-664-6391

**Services:** Service provide 24-hour crisis intervention service; experienced counseling with rape, child abuse, domestic violence victims and other crime victims.

Hours: Office: 24-hours, 7 days per week

Fees: None

Berkshire Center for Families and Children

472 West Street  
Pittsfield, MA 01201

Telephone: 413-448-8281

**Services:** Provides counseling for family sexual abuse problems and individual and family treatment. Currently developing a mother's incest group. The center also works in cooperation with the D.A. Task Force (takes referrals).

Hours: Office: 8:30 a.m. to 8:30 p.m. Monday;  
8:30 a.m. to 4:30 p.m. Tuesday thru Friday

**Fees:** Sliding-fee scale based on income and family size.

Mass. Soc. for the Prevention of Cruelty to Children

Director : Thomas A. Duane  
467 North Street  
Pittsfield, MA 01202

Telephone: 413-442-6971

**Services:** The MSPCC provides individual/group counseling; on-site family services, crisis intervention, court investigatory services for the prevention and protection of children from abuse and neglect (serves Berkshire County).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday,  
24-Hour Emergency Services

Fees: None



## BERKSHIRE COUNTY

## DEPARTMENT OF SOCIAL SERVICES

## Department of Social Services

Area Dir. : Carolyn Burns  
Pittsfield Area Office  
141 North Street  
Pittsfield, MA 01201

Telephone: 413-499-7370  
Hot Lines: 413-536-1268  
Toll Free: 1-800-292-5022

Services: DSS provides community-based protective/supportive/preventative social services to meet the needs of crime victims Provides counseling; advocacy; protective services for abused and neglected children; hotline for battered women (see above)info and referral.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 24-hour emergency service  
Fees: None (except day care and substitute care - sliding-fee scale)



## BERKSHIRE COUNTY

## ELDERLY SERVICES

Elder Services of Berkshire, Inc.

Director : Frederick H. Whitham  
246 North Street  
Pittsfield, MA 01201

Telephone: 413-499-1353

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. This agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Home care corporation Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Home care service fees based on income eligibility



## BERKSHIRE COUNTY

## INCEST

Berkshire Center for Families and Children

Director : Collective

472 West Street

Pittsfield, MA 01201

Telephone: 413-448-8281

Services: Provides counseling for family sexual abuse problems and individual and family treatment. Currently developing a mother's incest group. The center also works in cooperation with the D.A. Task Force (takes referrals).

Hours: Office: 8:30 a.m. to 8:30 p.m. Monday;

8:30 a.m. to 4:30 p.m. Tuesday thru Friday

Fees: Sliding-scale based on income and family size.



BERKSHIRE COUNTY

RAPE / SEXUAL ASSAULT

Help Line, Inc.

Director : Susanne Green  
111 Main Street  
North Adams, MA 01247

Services also available  
in: Spanish  
Telephone: 413-664-6391

Services: Service provide 24 hour crisis intervention service; experienced counseling with rape, child abuse, domestic violence victims and other crime victims.

Hours: Office: 24-hours, 7 days per week

Fees: None

---

Berkshire Center for Families and Children

472 West Street  
Pittsfield, MA 01201

Telephone: 413-448-8281

Services: Provides counseling for family sexual abuse problems and individual and family treatment. Currently developing a mother's incest group. The center also works in cooperation with the D.A. Task Force (takes referrals).

Hours: Office: 8:30 a.m. to 8:30 p.m. Monday;  
8:30 a.m. to 4:30 p.m. Tuesday thru Friday

Fees: Sliding-scale based on income and family size.

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Berkshire County Association for Retarded Citizens

Director : Mary B. Gibson  
P.O. Box 2  
(52 Deming Street)  
Pittsfield, MA 01202

Telephone: 413-499-4241

Services: Social workers provide counseling for victims of rape, theft, the "taken advantage of" (mentally retarded); and a support group (self-advocacy).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None



## BERKSHIRE COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Rape Crisis Center at Berkshire County, Inc.

Director : Roberta Russell  
c/o Hillcrest Hospital  
Tor Court  
Pittsfield, MA 01201

Services also available  
in: French  
Telephone: 413-442-6708  
Hot Lines: 413-443-0089

Services: Provides counseling for children and adults, male and female.  
Counseling for rape victims and their families; legal  
advocacy; and psychoanalysts for dealing with rape victims.

Hours: Available 24-hours a day

Fees: None



## BERKSHIRE COUNTY

## VICTIM / WITNESS ASSISTANCE PROGRAMS

Berkshire County Victim/Witness Program

Director : Elizabeth D. Keegan  
Berkshire D.A.'s Office  
31 Bank Row  
Pittsfield, MA 01201

Services also available  
in: Access to translator  
Telephone: 413-443-5951

Services: This program services the needs, comforts and convenience of crime victims through crisis intervention; preparation for trial; court & police notification/case status info; assist. withy restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday.

Fees: None



## NOTES/ADDITIONS

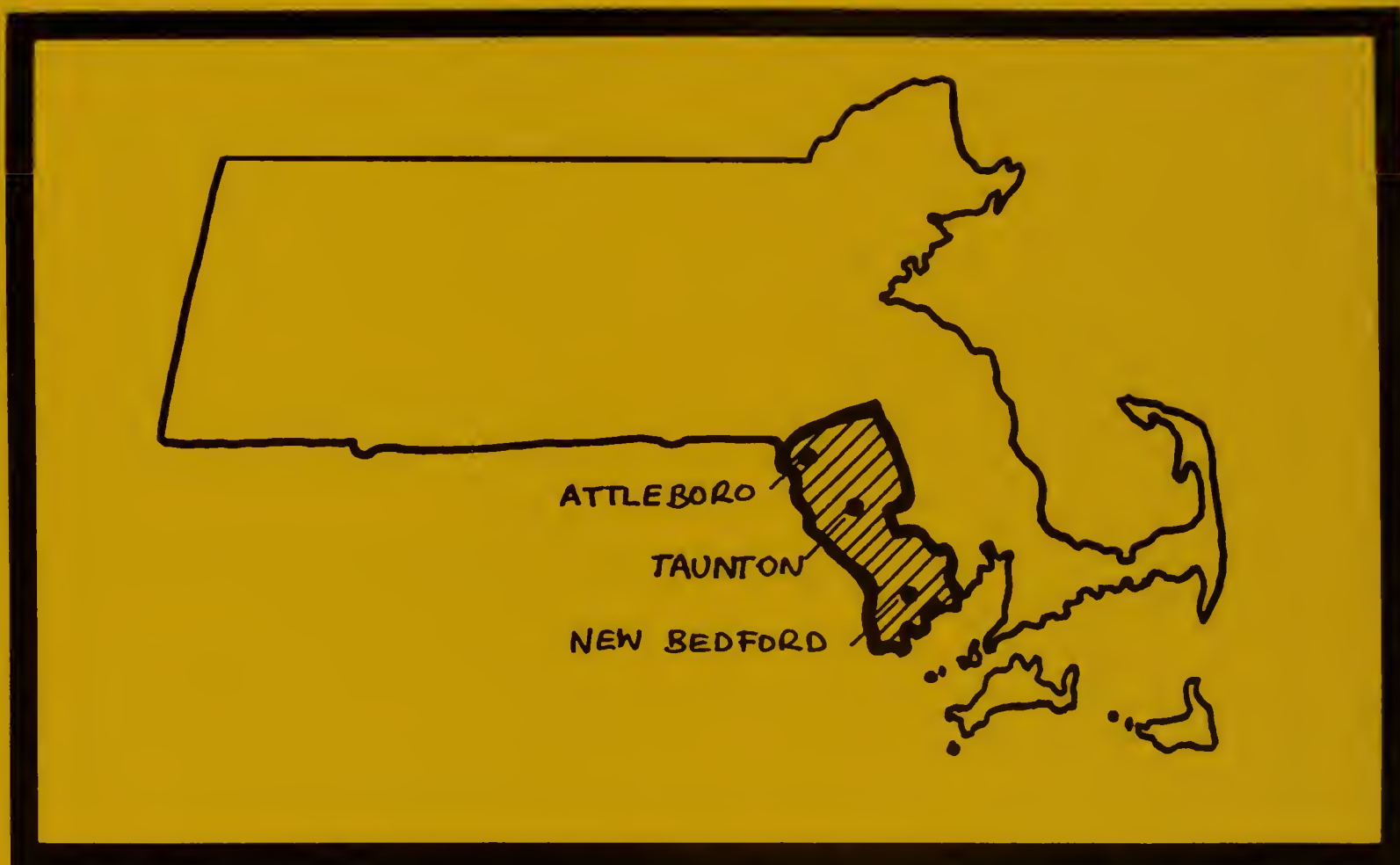


## NOTES/ADDITIONS









# Bristol County

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## BRISTOL COUNTY POLICE DEPARTMENTS

Acushnet Police Department  
130 Main Street  
Acushnet, MA 02743  
Telephone: 617-995-5191

Attleboro Police Department  
28 Wall Street  
Attleboro, MA 02703  
Telephone: 617-222-1212

Berkeley Police Department  
Berkeley, MA 02780  
Telephone: 617-822-7040

Dartmouth Police Department  
Town Office Building  
Dartmouth, MA 02748  
Telephone: 617-997-9477

Dighton Police Department  
1551 Somerset Avenue  
Dighton, MA 02715  
Telephone: 617-669-6711

Easton Police Department  
Lothrop Street  
Easton, MA 02356  
Telephone: 617-238-2323

Fairhaven Police Department  
1 Bryant Lane  
Fairhaven, MA 02719  
Telephone: 617-997-7421

Fall River Police Department  
158 Bedford Street  
Fall River, MA 02722  
Telephone: 617-677-9345

Freetown Police Department  
225 Chase Road  
Freetown, MA 02702  
Telephone: 617-763-4017

Mansfield Police Department  
50 West Street  
Mansfield, MA 02048  
Telephone: 617-339-9311

New Bedford Police Department  
25 Spring Street  
New Bedford, MA 02741  
Telephone: 617-997-3161

North Attleboro Police Department  
16 Mason Avenue  
North Attleboro, MA 02760  
Telephone: 617-695-1414

Norton Police Department  
70 East Main Street  
Norton, MA 02766  
Telephone: 617-285-9744

Raynham Police Department  
53 Orchard Street  
Raynham, MA 02767  
Telephone: 617-828-4515

Rehoboth Police Department  
334 Anawan Street  
Rehoboth, MA 02769  
Telephone: 617-252-3722

Seekonk Police Department  
624 Taunton Avenue  
Seekonk, MA 02771  
Telephone: 617-336-8123

Somerset Police Department  
465 County Street  
Somerset, MA 02726  
Telephone: 617-674-3521

Swansea Police Department  
111 Gardners Neck Road  
Swansea, MA 02777  
Telephone: 617-674-8464

Taunton Police Department  
18 Pleasant Street  
Taunton, MA 02780  
Telephone: 617-824-7522

Westport Police Department  
818 Main Street  
Westport, MA 02790  
Telephone: 617-636-3344



## BRISTOL COUNTY

District Attorney  
Ronald A. Pina  
Bristol County Courts  
908 Purchase Street  
New Bedford, MA 02740  
Telephone: 619-997-0711

---

NOTES/ADDITIONS



## BRISTOL COUNTY HOSPITALS

Sturdy Memorial Hospital  
211 Park Street  
Attleboro, MA 02703  
Telephone: 617-222-5200

Charlton Memorial Hospital  
Highland Avenue at New Boston Road  
Fall River, MA 02720  
Telephone: 617-679-3131

St. Anne's Hospital  
795 Middle Street  
Fall River, MA 02122  
Telephone: 617-674-5741

Frances P. Memorial Hospital  
1074 Pleasant Street  
New Bedford, MA 02740  
Telephone: 617-997-1211

Parkwood Hospital  
4499 Acushnet Avenue  
New Bedford, MA 02745  
Telephone: 617-995-4400

St. Luke's Hospital  
101 Page Street  
New Bedford, MA 02741  
Telephone: 617-997-1515

North Attleboro Hospital  
223 Park Street  
North Attleboro, MA 02760  
Telephone: 617-699-4221

Fuller Memorial Hospital  
231 Washington Street  
South Attleboro, MA 02703  
Telephone: 617-761-8500

Morton Hospital  
88 Washington Street  
Taunton, MA 02780  
Telephone: 617-824-6911



## BRISTOL COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE

New Bedford Women's Center

Director : Deborah Robbin  
 252 County Street  
 New Bedford, MA 02740

Services also available  
 in: French, Portuguese, Spanish  
 Telephone: 617-996-3345  
 Hot Line : 617-992-4222

Services: Battered Women's Project-Shelter (20 women and children);  
 court and welfare advocacy; counseling and support group;  
 counseling for couples.

Hours: Office: 8:30 a.m. to 11:30 p.m. Monday thru Friday  
 24-hour hotline and shelter

Fees: None

---

Anawan Associates

Director : Philip Shea  
 366 Winthrop Street  
 Rehoboth, MA 02769

Telephone: 617-252-3383

Services: Provides comprehensive mental health services for victims  
 of child, sexual, and physical abuse.

Hours: Office: 9 a.m. to 5 p.m. Monday, Tuesday, Wednesday, and Friday;  
 9 a.m. to 9 p.m. Thursday

Fees: Sliding-fee scale (insurance)

---

New Hope, Inc., (Taunton Outreach Office)

Director : Rosemary Travis  
 104 Oak Street  
 Taunton, MA 02780

Services also available  
 in: Spanish, Portuguese  
 Telephone: 617-824-5205  
 Hot Line : 617-824-4757

Services: Walk-in office services for battered women, women in crisis  
 and their children; referrals; and shelter.

Hours: Office: 9 a.m. to 1 p.m. Monday thru Friday

Fees: Walk-in services free; shelter \$1.50 per day (accepts food stamps)



## BRISTOL COUNTY

## CHARITABLE ORGANIZATIONS

Salvation Army

Director : Captain Charles Deitrick  
290 Bedford Street  
Fall River, MA 02720

Telephone: 617-676-3057

Services: The Salvation Army works for the spiritual and social needs of the community and has experience helping the victims of crime. They offer food, clothing, shelter, counseling and some furnishings. Corps Community Centers can make referrals.

Hours: Office: 8:30 a.m. to 4 p.m. Monday thru Friday

Fees: None

Major Marjorie Osman  
619 Purchase Street  
Milford, MA 02740

Telephone: 617-997-6561



## BRISTOL COUNTY

## CHILD ABUSE / SEXUAL ASSAULT

Fuller Memorial Hospital

231 Washington Street  
Attleboro, MA 02703

Telephone: 617-761-8500

Services: This private psychiatric hospital provides counseling for victims of child abuse (12 years and older); rape; and other sexual assaults. Note: Hospital only provides in-patient services on a short-term basis (2 to 4 week average).

Hours: Services available 24-hours  
Fees: Sliding-fee scale (insurance)

New Hope, Inc.

Director : Lee Gahzil  
P.O. Box 48  
Attleboro, MA 02703

Services also available  
in: Portuguese, Italian  
Telephone: 617-226-4015  
Hot Lines: 617-222-2113/617-695-2117

Services: Provides shelter for 21 women and their children for a maximum stay of 4 weeks. A clinical psychologist operates two support groups in Attleboro and Taunton providing short-term counseling; legal advocacy; and walk-in service.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 24-hour shelter  
Fees: None

Sturdy Memorial Hospital

Director : Henry Veldman  
211 Park Street  
Attleboro, MA 02703

Services also available  
in: Portuguese, Dutch,  
French, Italian, and Sign  
Telephone: 617-222-5200

Services: Provides special services for victims of child abuse and rape; counseling, information and referral.

Hours: Services available 24-hours  
Fees: Sliding-fee scale (insurance)



## BRISTOL COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Charlton Memorial Hospital

1820 Highland Avenue  
Fall River, MA 02720

Services also available  
in: Portuguese, Sign  
Telephone: 617-679-3131

Services: Community hospital which provides specialized counseling and emergency services for victims of child abuse and rape.

Hours: Services available 24-hours  
Fees: Insurance

---

Counseling and Consulting Service Inc.

Director : Phyllis Terry  
235 Hanover Street  
Fall River, MA

Telephone: 617-679-0016

Services: This service provides counseling for individuals and families who have been subject to child abuse and rape victimizations.

Hours: Appointments Monday thru Friday  
Fees: Blue Cross/Blue Shield accepted

---

John E. Boyd Center

Director : Sister Kathleen Harrington  
2028 Rodman Street  
Fall River, MA

Services also available  
in: Portuguese  
Telephone: 617-672-0183

Services: This center provides counseling for individuals and families involved with child abuse; day care provided for clients.

Hours: Office: 7 a.m. to 5 p.m. Monday thru Friday  
Fees: Sliding-fee scale



## BRISTOL COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

The Office for Children (Help for Children Program)

Director : Nancy Krajewski Lakeville Hospital Social Services Building Lakeville, MA 02346	Services also available in: Spanish, Portuguese Telephone: 617-947-1231
-----------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------

Services: The State Office for Children's Program entitled, "Help for Children" provides advocacy; information; and referrals for children who are the victims of abuse and neglect. Regional offices listed can make referrals to local offices.

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday  
 Fees: None

---

New Bedford Area Center for Human Services, Inc.

Exec. Dir : Warren M. Davis, M.S.W. 850 Pleasant Street New Bedford, MA 02741	Services also available in: Portuguese, Spanish Telephone: 617-999-2321
-------------------------------------------------------------------------------------	-------------------------------------------------------------------------------

Services: Can provide services to mentally ill and mentally retarded individuals who have been victimized; day treatment and children's services are also available, if needed.

Hours: Office: 8 a.m. to 5 p.m. Monday and Friday;  
 8 a.m. to 9 p.m. Tuesday, Wednesday, and Thursday;  
 8 a.m. to 12 p.m. Saturday  
 Fees: Sliding-fee scale (insurance)

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New Bedford Child and Family Service

Director : Arlene McNamee 141 Page Street New Bedford, MA 02740	Services also available in: Spanish Telephone: 617-996-8572
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Services: Provides a variety of counseling services for victims of child abuse.

Hours: Office: 8:30 a.m. to 5:30 p.m. Monday, Wednesday, and Friday;  
 8:30 a.m. to 9 p.m. Tuesday and Thursday  
 Fees: Sliding-fee scale (insurance)



## BRISTOL COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Parent-Child Center

Director : Tom Patota  
412 County Street  
New Bedford, MA 02740

Services also available  
in: Portuguese  
Telephone: 617-993-6261

Services: Provides protective services for children and counseling  
for victims of rape.

Hours: Appointments available Monday through Friday; 24-hour answering service  
Fees: None

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Saint Luke's Hospital

Director : Alfred J. Smialek  
101 Page Street  
New Bedford, MA 02741

Services also available  
in: Portuguese, Polish, Spanish,  
and Greek  
Telephone: 617-997-1515

Services: Social service program and emergency care for rape and  
child abuse victims; information and referral.

Hours: Services available 24 hours  
Fees: Blue Cross/Blue Shield insurance accepted

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Anawan Associates

Director : Philip Shea  
366 Winthrop Street  
Rehoboth, MA 02769

Telephone: 617-252-3383

Services: Provides comprehensive mental health services for victims of child,  
sexual, and physical abuse.

Hours: Office: 9 a.m. to 5 p.m. Monday, Tuesday, Wednesday, and Friday;  
9 a.m. to 9 p.m. Thursday  
Fees: Sliding-fee scale (insurance)



## BRISTOL COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Dynamic Action Residents Enterprise (D.A.R.E.)

Director : Gregg Lee  
189 Deane Street  
Taunton, MA 02780

Telephone: 617-824-6606

Services: D.A.R.E. offers foster care; shelter and counseling for the victims of child abuse, incest and rape (up to age 18) through referrals from the Department of Social Services (serves the Attleboro/Taunton area).

Hours: Services available 24-hours  
Fees: None

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Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)

Director : Joseph A. Pare  
Rear 41 Winthrop Street  
Taunton, MA 02780

Telephone: 617-872-2770  
Toll Free: 1-800-322-2204

Services: The MSPCC provides individual and group counseling; on-site family services; crisis intervention; and court investigatory services for the prevention and protection from abuse and neglect (Serves the Southeast Region).

Hours: Office: 9 a.m. to 5 p.m. Monday through Friday  
Fees: None



## BRISTOL COUNTY

## DEPARTMENT OF SOCIAL SERVICES

Department of Social Services

Director...: Joseph Cappadona

Attleboro Area Office

67 Mechanic St P.O. Box 239

Attleboro, MA 02703

Telephone: 617-226-4553

Hot Lines: 617-992-4222

Toll Free: 1-800-332-9698

Services: DSS provides community-based protective, supportive, and preventative social services to meet the needs of crime victims. Provides counseling; advocacy; protective services for abused and neglected children; hotline for battered women (see above); information and referral.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 24-hour emergency services; toll free number after 5 p.m.

Fees: None (except day care and substitute care - sliding-fee scale)

William Allen

Fall River area Office

24 Elm Street

Fall River, MA 02720

Telephone: 617-675-1145

Hot Line: 617-992-4222

Toll Free: 1-800-332-9698

Lou Gomes

New Bedford Area Office

399 Acushnet Avenue

New Bedford, MA 02740

Telephone: 617-997-3361

Hot Lines: 617-992-4222

Toll Free: 1-800-332-9698

Thomas Boyle

Taunton Area Office

21 Spring Street

Taunton, MA 02780

Telephone: 617-822-7761

Hot Lines: 617-992-4222

Toll Free: 1-800-332-9698



## BRISTOL COUNTY

## ELDERLY SERVICES

Attleboro Area Youth and Family Services, Inc.

Exec. Dir. : Timothy J. Coakley  
 80 North Main Street  
 P.O.Box 273  
 Attleboro, MA 02703

Telephone: 617-222-7525

Services: Provides individual, family and group counseling; outpatient services; and family services including protective services for elders.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday;  
 9 a.m. to 6:30 p.m. Friday

Fees: Sliding-fee scale

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Bristol County Home Care of Elderly, Inc.

Director : Elizabeth Bielawski  
 506 Newton Street  
 P.O. Box 163 (02724)  
 Fall River, MA 02721

Telephone: 617-675-2101

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. Agency is able to assist elderly victims of certain types of abuse or neglect by a caretaker which result in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility

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Family Service Association

Exec. Dir. : Donald J. Emond  
 101 Rock Street  
 Fall River, MA 02720

Services also available  
 in: Portuguese  
 Telephone: 617-678-7542

Services: Provides counseling services; Elderly Protective Service program (abused or neglected elders); referrals; information; and a 24-hour answering service.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Wednesday and Friday;  
 9 a.m. to 9 p.m. Thursday

Fees: Sliding-fee scale (insurance, except Medicaid)



## BRISTOL COUNTY

## ELDERLY SERVICES (Cont.)

Coastline Elderly Services, Inc.

Director : David Alves  
13 Welby Road  
New Bedford, MA 02745

Telephone: 617-998-3016

Services: A home care corp responsible for coordinating and arranging home care services for people age 60 and over. Agency is able to assist elderly victims of certain types of abuse or neglect by a caretaker which result in serious physical or emotional injury.

Hours: Home care corp office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility

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Central City Community Center

Director : James Isidorio, MA  
19 Cedar Street  
Taunton, MA 02780

Services also available  
in: Portuguese, Spanish  
Telephone: 617-823-6124  
Hot Lines: 617-823-5700

Services: Can provide general outpatient mental health services to people who have been victimized, including an elder outreach program for senior citizens.

Hours: Office: 9 a.m. to 9 p.m. Monday-Tuesday/Thursday-Friday;  
9 a.m. to 5 p.m. Wednesday

Fees: Sliding-fee scale (insurance)



## BRISTOL COUNTY

## FAMILY OF MOTOR VEHICLE / HOMICIDE VICTIMS

Compassionate Friends - Greater Fall River Chapter

Director : Georgette LeComte  
40 Kaufman Road  
Somerset, MA 02706

Services also available  
in: Any language arranged  
Telephone: 617-676-8458

Services: Provides counseling services for bereaved parents through group counseling

Hours: Phone service appointments and monthly meetings

Fees: None



## BRISTOL COUNTY

## INCEST

Dynamic Action Residents Enterprise (D.A.R.E.)

Director : Gregg Lee

189 Deane Street

Taunton, MA 02780

Telephone: 617-824-6606

Services: D.A.R.E. offers foster care; shelter and counseling for the victims of child abuse, incest and rape (up to age 18) through referrals from the Department of Social Services (serves the Attleboro/Taunton area).

Hours: Services available 24-hours

Fees: None



## BRISTOL COUNTY

## MENTAL HEALTH SERVICES

Attleboro Area Mental Health Center

Director : Lawrence Haber, Ph. D.  
219 Park Street  
Attleboro, MA 02703

Telephone: 617-226-1660

Services: Offers information and referral; diagnostic treatment; individual, group and family therapy and crisis intervention to those who have suffered a victimization and require special counseling services.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday; 9 a.m. to 5 p.m. Friday  
Fees: Sliding-fee scale (insurance)

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Attleboro Area Youth and Family Services, Inc.

Exec. Dir. : Timothy J. Coakley  
80 North Main Street  
P.O.Box 273  
Attleboro, MA 02703

Telephone: 617-222-7525

Services: Provides individual, family and group counseling; outpatient services; and family services including protective services for elders.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 6:30 p.m. Friday  
Fees: Sliding-fee scale

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Fuller Memorial Hospital

231 Washington Street  
Attleboro, MA 02703

Telephone: 617-761-8500

Services: This private psychiatric hospital provides counseling for victims of child abuse (12 years and older); rape; and other sexual assaults.  
Note: Hospital only provides in-patient services on a short-term basis (2 to 4 week average).

Hours: Services available 24-hours  
Fees: Sliding-fee scale (insurance)



## BRISTOL COUNTY

## MENTAL HEALTH SERVICES (Cont.)

New Hope, Inc.

Director : Lee Gahzil  
 P.O. Box 48  
 Attleboro, MA 02703

Services also available  
 in: Portuguese, Italian  
 Telephone: 617-226-4015  
 Hot Lines: 617-222-2113/617-695-2117

Services: Provides shelter for 21 women and their children for a maximum stay of 4 weeks. A clinical psychologist operates two support groups in Attleboro and Taunton providing short-term counseling; legal advocacy; and walk-in service.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 24-hour shelter  
 Fees: None

Dr. John C. Corrigan Mental Health Center

Director : Daniel K. Amigone  
 49 Hillside Street  
 Fall River, MA 02720

Services also available  
 in: Portuguese, Greek, French  
 Telephone: 617-678-2901  
 Hot Lines: 617-678-2905

Services: Can provide counseling and outreach services for people who have been victimized; works in conjunction with area hospitals and police departments.

Hours: Services available 24-hours  
 Fees: Sliding-fee scale; (insurance)

Greater Fall River Mental Health Association, Inc./Clinic

Director : Arthur F. Cassidy  
 101 Rock Street  
 Fall River, MA 02720

Services also available  
 in: Spanish, Portuguese  
 Telephone: 617-676-8187

Services: This clinic offers the services of a mental health team for mental health problems. Can facilitate the special crisis needs of crime victims.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 9 a.m. to 9 p.m. Tuesday  
 Fees: Sliding-fee scale (insurance)



## BRISTOL COUNTY

## MENTAL HEALTH SERVICES (Cont.)

New Bedford Area Center for Human Services, Inc.

Exec. Dir : Warren M. Davis, M.S.W.  
850 Pleasant Street  
New Bedford, MA 02741

Services also available  
in: Portuguese, Spanish  
Telephone: 617-999-2321

Services: Can provide services to mentally ill and mentally retarded individuals who have been victimized; day treatment and children's services are also available, if needed.

Hours: Office: 8 a.m. to 5 p.m. Monday and Friday;  
8 a.m. to 9 p.m. Tuesday, Wednesday, and Thursday;  
8 a.m. to 12 p.m. Saturday

Fees: Sliding-fee scale (insurance)

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Anawan Associates

Director : Philip Shea  
366 Winthrop Street  
Rehoboth, MA 02769

Telephone: 617-252-3383

Services: Provides comprehensive mental health services for victims of child, sexual, and physical abuse.

Hours: Office: 9 a.m. to 5 p.m. Monday, Tuesday, Wednesday, and Friday;  
9 a.m. to 9 p.m. Thursday

Fees: Sliding-fee scale (insurance)

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Central City Community Center

Director : James Isidorio, MA  
19 Cedar Street  
Taunton, MA 02780

Services also available  
in: Portuguese, Spanish  
Telephone: 617-823-6124  
Hot Lines: 617-823-5700

Services: Can provide general outpatient mental health services to people who have been victimized, including an elder outreach program for senior citizens.

Hours: Office: 9 a.m. to 9 p.m. Monday-Tuesday/Thursday-Friday;  
9 a.m. to 5 p.m. Wednesday

Fees: Sliding-fee scale (insurance)



## BRISTOL COUNTY

## RAPE / SEXUAL ASSAULT

Fuller Memorial Hospital

231 Washington Street  
Attleboro, MA 02703

Telephone: 617-761-8500

Services: This private psychiatric hospital provides counseling for victims of child abuse (12 years and older); rape; and other sexual assaults. Note: Hospital only provides in-patient services on a short-term basis (2 to 4 week average).

Hours: Services available 24-hours  
Fees: Sliding-fee scale (insurance)

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Sturdy Memorial Hospital

Director : Henry Veldman  
211 Park Street  
Attleboro, MA 02703

Services also available  
in: Portuguese, Dutch,  
French, Italian, and Sign  
Telephone: 617-222-5200

Services: Provides special services for victims of child abuse and rape; counseling, information and referral.

Hours: Services available 24-hours  
Fees: Sliding-fee scale (insurance)

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Charlton Memorial Hospital

1820 Highland Avenue  
Fall River, MA 02720

Services also available  
in: Portuguese, Sign  
Telephone: 617-679-3131

Services: Community hospital which provides specialized counseling and emergency services for victims of child abuse and rape.

Hours: Services available 24-hours  
Fees: Will accept insurance



## BRISTOL COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Counseling and Consulting Service Inc.

Director : Phyllis Terry  
 235 Hanover Street  
 Fall River, MA

Telephone: 617-679-0016

Services: This service provides counseling for individuals and families who have been subject to child abuse and rape victimizations.

Hours: Appointments Monday thru Friday  
 Fees: Blue Cross/Blue Shield accepted

Parent-Child Center

Director : Tom Patota  
 412 County Street  
 New Bedford, MA 02740

Services also available  
 in: Portuguese  
 Telephone: 617-993-6261

Services: Provides protective services for children and counseling for victims of rape.

Hours: Appointments available Monday through Friday; 24-hour answering service  
 Fees: None

Saint Luke's Hospital

Director : Alfred J. Smialek  
 101 Page Street  
 New Bedford, MA 02741

Services also available  
 in: Portuguese, Polish, Spanish,  
 and Greek  
 Telephone: 617-997-1515

Services: Social service program and emergency care for rape and child abuse victims; information and referral.

Hours: Services available 24-hours  
 Fees: Blue Cross/Blue Shield insurance accepted



## BRISTOL COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Rhode Island Rape Crisis Center

Director : Peggy Laughhammer  
903 Broad Street  
Providence, RI 02907

Services also available  
in: Spanish, Portuguese,  
Vietnamese and Cambodian  
Telephone: 401-941-2400  
Hot Lines: 401-941-2400

Services: Provides support information and advocacy in a confidential setting for victims of sexual assault and their families; crisis intervention and long-term counseling (Services Bristol County residents).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 24-hour hotline  
Fees: None

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Anawan Associates

Director : Philip Shea  
366 Winthrop Street  
Rehoboth, MA 02769

Telephone: 617-252-3383

Services: Provides comprehensive mental health services for victims of child, sexual, and physical abuse.

Hours: Office: 9 a.m. to 5 p.m. Monday, Tuesday, Wednesday, and Friday;  
9 a.m. to 9 p.m. Thursday

Fees: Sliding-fee scale (insurance)

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Dynamic Action Residents Enterprise (D.A.R.E.)

Director : Gregg Lee  
189 Deane Street  
Taunton, MA 02780

Telephone: 617-824-6606

Services: D.A.R.E. offers foster care; shelter and counseling for the victims of child abuse, incest and rape (up to age 18) through referrals from the Department of Social Services (serves the Attleboro/Taunton area).

Hours: Services available 24-hours  
Fees: None



## BRISTOL COUNTY

## VICTIM / WITNESS ASSISTANCE PROGRAMS

Victim/Witness Assistance Program - Bristol County

Assistant : Linda Almeida  
District Court  
45 Rock Street Telephone: 617-679-2517  
Fall River, MA 02720

Services: Services the needs, comfort and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information; assists with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday  
Fees: None

Cynthia Fernandes  
908 Purchase Street  
New Bedford, MA 02741 Telephone: 617-997-0711

Linda Almeida  
908 Purchase Street  
New Bedford, MA 02741 Telephone: 617-997-0711

Carol Daly  
District Court  
15 Court Street Telephone: 617-823-8801  
Taunton, MA 02780



## NOTES/ADDITIONS

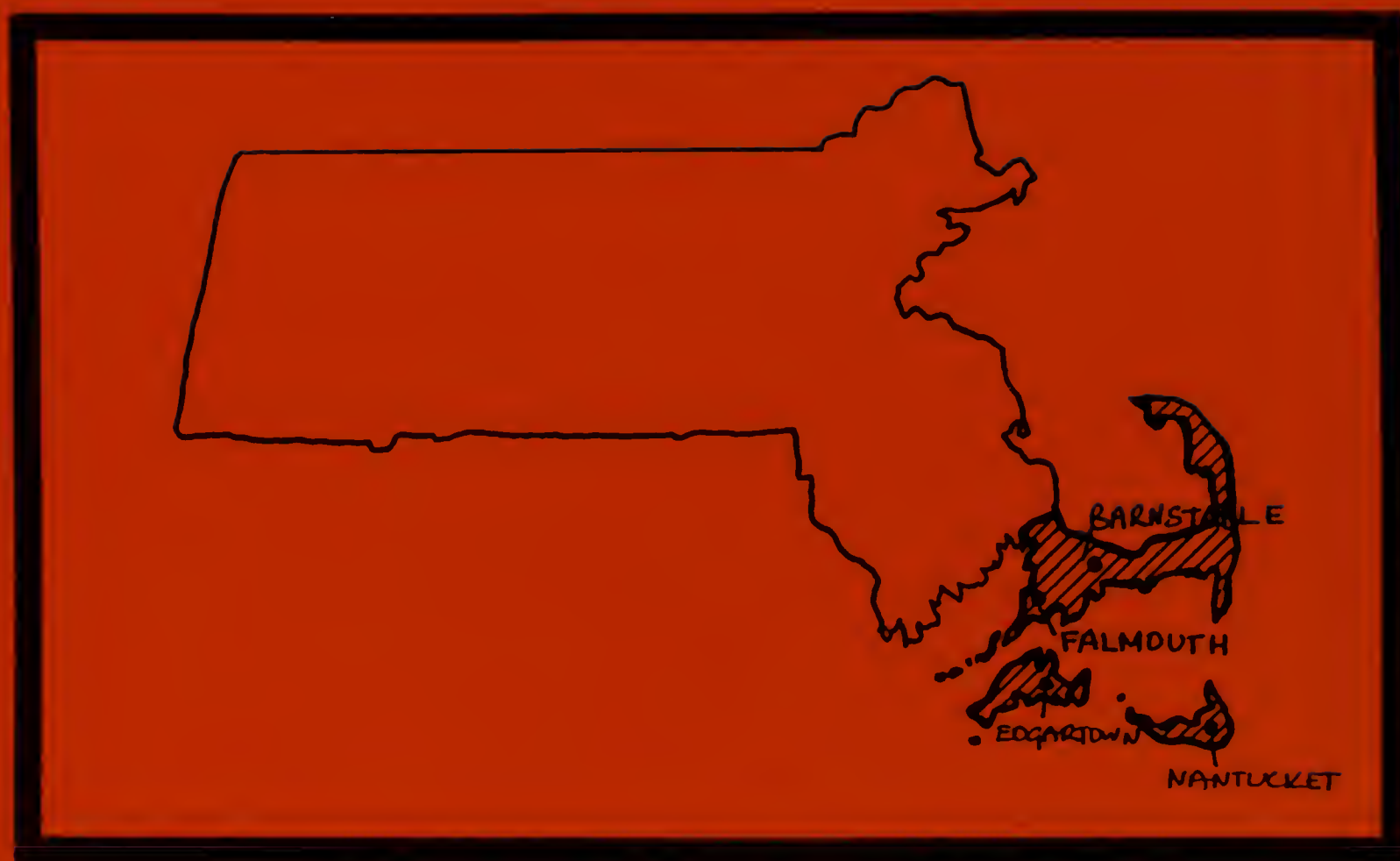


## NOTES/ADDITIONS









## Cape & Islands

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## CAPE AND ISLANDS POLICE DEPARTMENTS

Bourne Police Department  
175 Main Street  
Bourne, MA 02532  
Telephone: 617-759-4451

Brewster Police Department  
P.O. Box 986  
Brewster, MA 02631  
Telephone: 617-896-7011

Chatham Police Department  
127 Depot Road  
Chatham, MA 02633  
Telephone: 617-945-1213

Chilmark Police Department  
Town Hall  
Chilmark, MA 02535  
Telephone: 617-645-3310

Gosnold Police Department  
25 Spring Street  
Cuttyhunk, MA 02740  
Telephone: 617-997-3161

Edgartown Police Department  
Church Street  
Edgartown, MA 02536  
Telephone: 617-627-4343

Falmouth Police Department  
750 Main Street  
Falmouth, MA 02540  
Telephone: 617-548-1219

Gay Head Police Department  
State Road  
Gay Head, MA 02535  
Telephone: 617-645-9978

Harwich Police Department  
Sission Road  
Harwich, MA 02645  
Telephone: 617-432-1212

Barnstable Police Department  
30 Elm Street  
Hyannis, MA 02601  
Telephone: 617-775-0387

Mashpee Police Department  
Route 151  
Mashpee, MA 02649  
Telephone: 617-477-1212

Nantucket Police Department  
3 East Chestnut St.  
Nantucket, MA 02554  
Telephone: 617-228-1212

Eastham Police Department  
P.O. Box 949 - Rt. 6  
North Eastham, MA 02651  
Telephone: 617-255-0551

Oak Bluffs Police Department  
Oaks Bluffs, MA 02557  
Telephone: 617-693-0750

Orleans Police Department  
Route 28  
Orleans, MA 02653  
Telephone: 617-255-0117

Provincetown Police Department  
Town Hall  
Provincetown, MA 02657  
Telephone: 617-487-1212

Sandwich Police Department  
Route 6A  
Sandwich, MA 02563  
Telephone: 617-888-1212

Dennis Police Department  
Route 134  
South Dennis, MA 02660  
Telephone: 617-394-1313

Truro Police Department  
Truro, MA 02666  
Telephone: 617-349-3533

Tisbury Police Department  
P.O. Box 426  
Vineyard Haven, MA 02568  
Telephone: 617-693-0474

Wellfleet Police Department  
Stone Street  
Wellfleet, MA 02667  
Telephone: 617-349-2100

Yarmouth Police Department  
Route 28  
West Yarmouth, MA 02673  
Telephone: 617-775-0445



## CAPE AND ISLANDS REGION

District Attorney  
Phillip A. Rollins  
Cape & Islands Courts  
Superior Court House  
Barnstable, MA 02630  
Telephone: 617-362-2511

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NOTES/ADDITIONS



## CAPE AND ISLANDS HOSPITALS

Falmouth Hospital  
TerHeun Drive  
Falmouth, MA 02540  
Telephone: 617-548-5300

Cape Cod Hospital  
27 Park Steet  
P.O. Box. 640  
Hyannis, MA 02601  
Telephone: 617-771-1800

Nantucket Cottage Hospital  
South Prospect Street  
Nantucket, MA 02554  
Telephone: 617-228-1200

Martha's Vineyard Hospital  
Linton Lane  
P.O. Box 1477  
Oak Bluffs, MA 02557  
Telephone: 617-693-0410

Barnstable County Hospital  
County Road  
Pocasset, MA 02559  
Telephone: 617-563-5941



## CAPE AND ISLANDS REGION

## BATTERED WOMEN / DOMESTIC VIOLENCE

Cape Cod Mental Health/Family and Children Service

Director : Ed Turcotte-Shamski  
78 Pleasant Street  
Hyannis, MA 02601

Telephone: 617-771-1080  
Hot Line : 617-771-1080  
Toll Free: 617-255-2980

Services: Agency provides rape crisis intervention and counseling; domestic spouse abuse counseling; and child abuse intervention and counseling.

Hours: Office: 8 a.m. to 12 p.m. Monday thru Sunday; 24-hour hotline  
Fees: Sliding-fee scale (insurance)

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Independence House (c/o Community Action Committee)

Director : Lana Paolillo  
30 Willow Avenue  
Hyannis, MA 02601

Telephone: 617-771-6507  
Hot Line : 617-428-4720

Services: Provides shelter, short and long-term counseling; legal advocacy.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
24-hour hotline and shelter  
Fees: None



## CAPE AND ISLANDS REGION

## CHARITABLE ORGANIZATIONS

Salvation Army

Director : Lt. Gerald Borrer  
100 North Street  
Hyannis, MA 02601

Telephone: 617-775-0364

Services: The Salvation Army works for the spiritual and social needs of the community and has experience helping the victims of crime. It offers food, clothing, shelter, counseling and some furnishings. Corps Community Centers can make referrals.

Hours: Office: Approximately 8:30 a.m. to 4 p.m. Monday thru Friday  
Fees: None



## CAPE AND ISLANDS REGION

## DEAF VICTIM'S SERVICES

Hallgarth Institute

Med. Dir. : Raymond Cavanaugh, M.D.  
160 MacArthur Blvd.  
Bourne, MA 02352

Services also available  
in: Sign  
Telephone: 617-759-2111  
Toll Free: 1-800-243-3010

Services: Outpatient mental health clinic; outreach counseling;  
psychiatric and psychological testing; specialized  
counseling groups; counseling with deaf clients.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Weekends and evenings by appointment

Fees: Full charge with adjustments; (insurance)



## CAPE AND ISLANDS REGION

## DEPARTMENT OF SOCIAL SERVICES

Department of Social Services

Area Dir. : Linda Van Essendelft

Cape & Islands Area Office

467 B Station Avenue

South Yarmouth , MA 02664

Telephone: 617-394-1325

Hot Line : 617-992-4222

Toll Free: 1-800-332-9698

Services: DSS provides community-based protective/supportive/preventative social services. In meeting the needs of crime victims - counseling; advocacy; protective services for abused and neglected children; hotline for battered women (see above) information and referral

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;

24-hour emergency service; Toll free number after 5

Fees: None(except day care and substitute care - sliding-fee scale)



## CAPE AND ISLANDS REGION

## ELDERLY SERVICES

Elder Services of Cape Cod and the Islands

Director : James Peace, Ph. D.  
658 Main Street  
West Yarmouth, MA 02673

Telephone: 617-771-4248

Services: A home care corporation responsible for coordinating and arranging home care service for people age 60 and over. Agency is able to assist elderly victims of abuse or neglect by a caretaker which result in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility



## CAPE AND ISLANDS REGION

## GENERAL CRIME VICTIM COUNSELING SERVICES

Falmouth Human Services

Director : Frank Killoy  
140 Katherine Lee Bates Rd.  
Falmouth, MA 02540

Telephone: 617-548-0533

Services: Licensed clinical social workers provides individual, family and marriage counseling. Services restricted to Falmouth residents only.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: None



## CAPE AND ISLANDS REGION

## INFORMATION AND REFERRAL SERVICES

Cape Cod Community Council

Director : Robin Pulloch-Hall  
Box 786  
Hyannis, MA 02601

Telephone: 617-775-0464  
Toll Free: 1-800-462-8002

Services: The Cape Cod Community Council provides information  
and referral services for crime victims.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None



## CAPE AND ISLANDS REGION

## RAPE / SEXUAL ASSAULT

Cape Cod Mental Health/Family and Children Service

Director : Ed Turcotte-Shamski  
78 Pleasant Street  
Hyannis, MA 02601

Telephone: 617-771-1080  
Hot Line : 617-771-1080  
Toll Free: 617-255-2980

Services: Agency provides rape crisis intervention and counseling; domestic spouse abuse counseling; and child abuse intervention and counseling.

Hours: Office: 8 a.m. to 12 p.m. Monday thru Sunday; 24-hour hotline  
Fees: Sliding-fee scale (insurance)

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Mid-Cape Rape Crisis

Director : Marilyn Turner  
78 Pleasant Street  
Hyannis, MA 02601

Telephone: 617-771-1080  
Hot Lines: 617-771-1080

Services: Provides crisis intervention, individual counseling; and court-related support by a staff of volunteers.

Hours: Office 9 a.m. to 5 p.m. Monday thru Friday;  
on call for emergency service  
Fees: None

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Rape Crisis Team of the Upper Cape

Co-Direct : E.A. Reed, L. Fox-O'Neal  
P.O. Box 411  
Woods Hole, MA 02543

Services also available  
in: Portuguese  
Telephone: 617-548-0633

Services: Provides crisis intervention; legal/medical advocacy; information and referral; counseling services.

Hours: Available 24 hrs a day  
Fees: None



## CAPE AND ISLANDS REGION

## MENTAL HEALTH SERVICES

Hallgarth Institute

Med. Dir. : Raymond Cavanaugh, M.D.  
160 MacArthur Blvd.  
Bourne, MA 02352

Services also available  
in: Sign  
Telephone: 617-759-2111  
Toll Free: 1-800-243-3010

Services: Outpatient mental health clinic; outreach counseling;  
psychiatric and psychological testing; specialized  
counseling groups; counseling with deaf clients.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Weekends and evenings by appointment

Fees: Full charge with adjustments; (insurance)

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Falmouth Human Services

Director : Frank Killoy  
140 Katherine Lee Bates Rd.  
Falmouth, MA 02540

Telephone: 617-548-0533

Services: Licensed clinical social workers provides individual, family  
and marriage counseling. Services restricted to Falmouth  
residents only.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None

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Lewis Bay Mental Health

Med. Dir. : Dr. Malcolm Rosenblatt  
22 Lewis Bay Road  
Hyannis, MA 02601

Telephone: 617-775-5342

Services: Provide private mental health group/individual/adolescent/  
marital counseling; play therapy for children; court  
evaluation.

Hours: Office: 8 a.m. to 9 p.m. Monday thru Saturday by appointment

Fees: \$55.00/hour individual, \$60.00/family; \$25.00/group (insurance)



## CAPE AND ISLANDS REGION

## MENTAL HEALTH SERVICES (Cont.)

Nantucket Counseling Service

Director : A. Eugene Palchanis, Ph.D  
Off-Vesper Lane  
Nantucket, MA 02554

Telephone: 617-228-2689

Services: Provides a range of outpatient mental health services to people of all ages including diagnostic, therapeutic, and emergencies services. Provides provisions for the counseling needs of those who have been victimized.

Hours: 8 a.m. to 9 p.m. Monday thru Thursday; 8 a.m. to 5 p.m. Friday  
Fees: Sliding-fee scale \$8-\$44; (insurance)

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Martha's Vineyard Community Services, Inc.

Exec. Dir. : Patricia Moore  
Box 591  
Vineyard Haven, MA 02568

Telephone: 617-693-4460  
Hot Lines: 617-627-8300

Services: Umbrella agency provides social services to individuals and families, includes mental health center; PROJECT\* early childhood program with social worker providing counseling to children and families suffering from child and sexual abuse; an adolescent emergency shelter for individuals 10-20 years of age.

Hours: Office 9 a.m. to 9 p.m. Monday thru Friday;  
PROJECT\*: 12 p.m. to 6 p.m. Saturday Sunday;  
8:30 a.m. to 5 a.m. Monday thru Friday  
Fees: Sliding-fee scale (insurance)



## CAPE AND ISLANDS REGION

## VICTIM / WITNESS ASSISTANCE PROGRAMS

Victim/Witness Assistance Program - Cape & Islands

Director : Patricia Blair  
First District Court  
Route 6A  
Barnstable, MA 02630  
Telephone: 617-362-2511

Services: Services the needs, comforts and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information; assistance with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday  
Fees: None



## NOTES/ADDITIONS



## NOTES/ADDITIONS









# Essex County

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## ESSEX POLICE DEPARTMENTS

Amesbury Police Department  
19 School Street  
Amesbury, MA 01913  
Telephone: 617-338-1212

Andover Police Department  
32 North Main Street  
Andover, MA 01810  
Telephone: 617-475-0390

Beverly Police Department  
91 Cabot Street  
Beverly, MA 01915  
Telephone: 617-922-1212

Boxford Police Department  
285 Ipswich Road  
Boxford, MA 01921  
Telephone: 617-887-8133

Danvers Police Department  
120 Ash Street  
Danvers, MA 01923  
Telephone: 617-774-1212

Essex Police Department  
1 Martin Street  
Essex, MA 01929  
Telephone: 617-768-6200

Georgetown Police Department  
1 Library Street  
Georgetown, MA 01830  
Telephone: 617-352-6000

Gloucester Police Department  
197 Main Street  
Gloucester, MA 01930  
Telephone: 617-283-1212

Groveland Police Department  
Groveland, MA 01834  
County: Essex  
Telephone: 617-373-1541

Hamilton Police Department  
265 Bay Road  
Hamilton, MA 01982  
Telephone: 617-468-4421

Haverhill Police Department  
4 Summer Street  
Haverhill, MA 01339  
Telephone: 617-373-1212

Huntington Police Department  
Huntington, MA 01050  
Telephone: 413-667-3388

Ipswich Police Department  
P.O. Box 347  
Ipswich, MA 01938  
Telephone: 417-356-4343

Lawrence Police Department  
90 Lowell Street  
Lawrence, MA 01840  
Telephone: 617-686-6163

Lynn Police Department  
18 Sutton Street  
Lynn, MA 01901  
Telephone: 617-595-2000

Lynnfield .Police Department  
55 Summer Street  
Lynnfield, MA 01940  
Telephone: 617-334-3131

Manchester Police Department  
Central Street  
Manchester, MA 01944  
Telephone: 617-526-1212

Marblehead Police Department  
Marblehead, MA 01945  
Telephone: 617-631-1212

Merrimac Police Department  
16 East Main Street  
Merrimac, MA 01860  
Telephone: 617-346-8321

Methuen Police Department  
90 Hampshire Street  
Methuen, MA 01844  
Telephone: 617-685-5121

Middleton Police Department  
Town Hall South Main  
Middleton, MA 01949  
Telephone: 617-774-4424

Nahant Police Department  
Nahant Road  
Nahant, MA 01908  
Telephone: 617-581-1212



## ESSEX POLICE DEPARTMENTS

Newbury Police Department  
24 High Street  
Newbury, MA 01950  
Telephone: 617-465-3737

Wenham Police Department  
140 Main Street  
Wenham, MA 01984  
Telephone: 617-468-4000

Newburyport Police Department  
4 Green Street  
Newburyport, MA 01950  
Telephone: 617-462-4411

West Newbury Police Department  
694 Main Street  
West Newbury, MA 01915  
Telephone: 617-363-2956

North Andover Police Department  
566 Main Street  
North Andover, MA 01845  
Telephone: 617-683-3168

Peabody Police Department  
6 Allens Lane  
Peabody, MA 01960  
Telephone: 617-531-1212

Rockport Police Department  
Broadway  
Rockport, MA 01966  
Telephone: 617-546-3444

Rowley Police Department  
P.O. Box 365  
Rowley, MA 01969  
Telephone: 617-948-3388

Salem Police Department  
17 Central Street  
Salem, MA 01970  
Telephone: 617-744-1212

Salisbury Police Department  
14 Railroad Avenue  
Salisbury, MA 01950  
Telephone: 617-462-9333

Saugus Police Department  
6 Taylor Street  
Saugus, MA 01906  
Telephone: 617-233-1212

Swampscott Police Department  
86 Burrill Street  
Swampscott, Ma 01907  
Telephone: 617-595-1111

Topsfield Police Department  
Town Hall  
Topsfield, MA 01983  
Telephone: 617-887-2116



## ESSEX COUNTY

District Attorney  
Kevin M. Burke  
Essex County Courts  
One Brown Street Court  
Salem, MA 01970  
Telephone: 617-745-6610

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NOTES/ADDITIONS



## ESSEX COUNTY HOSPITALS

Amesbury Hospital  
Morrill Place  
Amesbury, MA 01913  
Telephone: 617-338-5060

Isham Infirmary  
Phillips Academy  
Andover, MA 01810  
Telephone: 617-475-3400

Beverly Hospital  
Corner Heather and Herrick Sts.  
Beverly, MA 01915  
Telephone: 617-992-3000

Hunt Memorial Hospital  
Lindall Street  
Danvers, MA 01923  
Telephone: 617-774-4400

Baldpate Hospital  
Baldpate Road  
Georgetown, MA 01833  
Telephone: 617-352-2131

Addison Gilbert Hospital  
298 Washington Street  
Gloucester, MA 01930  
Telephone: 617-283-4000

Hale Hospital  
40 Buttonwoods Avenue  
Haverhill, MA 01830  
Telephone: 617-372-7141

Lawrence General Hospital  
1 General Street  
Lawrence, MA 02842  
Telephone: 617-683-4000

Lynn Hospital  
212 Boston Street  
Lynn, MA 01904  
Telephone: 617-598-5100

Mount Pleasant Hospital  
60 Granite Avenue  
Lynn, MA 01904  
Telephone: 617-581-5600

Union Hospital  
500 Lynnfield Street  
Lynn, MA 01904  
Telephone: 617-581-9200

Mary A. Alley Hospital  
Wigder Road  
Marblehead, MA 01945  
Telephone: 617-631-1200

Bon Secours Hospital  
70 East Street  
Methuen, MA 01844  
Telephone: 617-687-0151

Anna Jacques Hospital  
Highland Avenue  
Newburyport, MA 01950  
Telephone: 617-462-6601

Josiah B. Thomas Hospital  
15 King Street  
Peabody, MA 01960  
Telephone: 617-531-2900

North Shore Children's Hospital  
57 Highland Street  
Salem, MA 01970  
Telephone: 617-745-2100

Salem Hospital  
81 Highland Avenue  
Salem, MA 01970  
Telephone: 617-744-6000



## ESSEX COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE

North Shore Professional Associates

Director : Bernard Gray  
 11 Railroad Avenue  
 Beverly, MA 01915 Telephone: 617-922-5314

Services: Provides psychological and diagnostic treatment services specializing in alcoholism, drug addiction, and abuse and neglect.

Hours: 8 a.m. to 10 p.m., Monday through Friday; 9 a.m. to 5 p.m. Saturday  
 24-hour hotline

Fees: Sliding-fee scale (insurance)

Women's Resource Center

Director : Collective Service also available  
 38 Lawrence Street in: Spanish  
 Lawrence, MA 01841 Telephone: 617-685-2480  
 Hot Lines: 617-685-2480

Services: Provides community education programs; court advocacy; safe homes for battered women and their children; short-term counseling; support groups; information and referral.

Hours: 9 a.m. to 5 p.m. Monday thru Friday; 24-hour hotline

Fees: None

Women's Crisis Center of Greater Newburyport

Director : Anne Smith and Carol Abbott  
 166 High Street  
 Newburyport, MA 01950 Telephone: 617-465-2155  
 Hot Lines: 617-465-2155

Services: Provides services for battered women; counseling support; legal advocacy; emergency shelter (1 to 3 nights/including children - Safe Home Network) information and referral; community education; 24-hour hotline

Hours: 9 a.m. to 5 p.m., Monday thru Friday; 24-hour hotline

Fees: None



## ESSEX COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE (Cont.)

Help for Abused Women and Their Children (HAWC)

Director : Anne Maley  
9 Crombie Street  
Salem, MA 01970

Services also available  
in: Spanish  
Telephone: 617-744-8552  
Hot Line: 617-744-6841

Services: Emergency shelter for abused women and their children in  
"safe homes" (5 nights in private homes). Provides referrals  
to six-week shelters throughout the state; legal advocacy;  
support groups.

Hours: 8 a.m. to 5:30 p.m. Monday thru Friday, 24-hour hotline

Fees: Sliding scale fee for long-term counseling



## ESSEX COUNTY

## CHARITABLE ORGANIZATION

Salvation Army

Director : Captain Kenneth Bevan  
399 Main Street  
Haverhill, MA 01830

Telephone: 617-374-7571

Services: The Salvation Army works for the spiritual and social needs of the community and has experience helping the victims of crime. They offer food, clothing, shelter, counseling and some furnishings. Corps' Community Centers can make referrals.

Hours: Office: Approximately 8:30 a.m. to 4 p.m., Monday thru Friday.  
Fees: None

Captain Robert Goding  
250 Haverhill Street  
Lawrence, MA 01840

Telephone: 617-682-8038

Captain Richard Gulley  
150 Appleton Street  
Lowell, MA 01902

Telephone: 617-598-0673

Lt. William Greenaway  
40 Water Street  
Newburyport, MA 01950

Telephone: 617-465-0883

Brigadier Robert Baker  
93 North Street  
Salem, MA 01970

Telephone: 617-744-5181



## ESSEX COUNTY

## CHILD ABUSE / SEXUAL ASSAULT

Northern Essex Community Mental Health Services, Inc.

Director : Arthur S. O'Grady  
 194-R Main Street  
 Amesbury, MA 01913

Services also available  
 in: Spanish  
 Telephone: 617-388-5652  
 Toll Free: 1-800-892-0818

Services: Outpatient sites in Haverhill, Newburyport, Amesbury areas.  
 Day Treatment Center: all types of therapy, children/  
 adolescent/adult/elderly services; emergency services in  
 three hospitals

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday, evening appointments  
 Fees: Sliding-fee scale (insurance)

North Shore Professional Associates

Director : Bernard Gray  
 11 Railroad Avenue  
 Beverly, MA 01915

Telephone: 617-922-5314

Services: Provides psychological and diagnostic treatment services  
 specializing in alcoholism, drug addiction, and abuse and  
 neglect.

Hours: Office: 8 a.m. to 10 p.m., Monday through Friday;  
 9 a.m. to 5 p.m. Saturday 24-hour hotline  
 Fees: Sliding-fee scale (third party payments)

Mental Health Center of Greater Cape Ann

Director : Philip D. Cutter, M.D.  
 298 Washington Street  
 Gloucester, MA 01930

Services also available  
 in: Italian/German/Portuguese  
 Telephone: 617-283-0296

Services: Expertise in dealing with sexual abuse cases (comprehensive  
 mental health center) Work in tandem with DSS for child  
 abuse; and a geriatric counselor who can work with victims  
 of elder abuse.

Hours: Office: 8 a.m. to 6 p.m. Monday/Thursday/Friday;  
 8 a.m. to 9 p.m. Tuesday/Wednesday  
 Fees: Sliding-fee scale (insurance)



## ESSEX COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Massachusetts Society for the Prevention of Cruelty of Children (MSPCC)

Director : Maurice A. Bova  
 454 Canal Street  
 Lawrence, MA 01840

Services also available  
 in: Spanish, Italian  
 Telephone: 617-682-9222

Services: The MSPCC provides individual/group counseling; on-site family services, crisis intervention, court investigatory services for the prevention and protection of children from abuse and neglect (Serves Merrimack Valley).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
 Fees: None

Greater Lynn Community Mental Health Center

Exec. Dire : Anthony E. Raynes, MD  
 Union Hospital  
 500 Lynnfield Street  
 Lynn, MA 01904

Services also available  
 in: Spanish  
 Telephone: 617-581-9200  
 Hot Lines: 617-581-9200/617-595-RAPE

Services: Inpatient unit, crisis services, family clinic, childrens' and elderly services, psychiatric evaluation and counseling. Services for the mentally ill.

Hours: Office: 9 a.m. to 5 p.m. Monday through Friday; 24-hour crisis service  
 Fees: Sliding-fee scale (third party payments)

The Office for Children (Help for Children Program)

Director : Polly J. Halfkenny  
 83 Pine St.  
 Peabody, MA 01960

Services also available  
 in: Spanish  
 Telephone: 617-535-6700

Services: The State Office for Children's Program entitled, "Help for Children", provides advocacy, information, and referrals for children who are the victims of abuse and neglect. Regional offices listed can make referrals to local offices.

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday  
 Fees: None



## ESSEX COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Health and Education Services, Inc./ North Shore

Director : William C. Madaus  
162 Federal Street  
Salem, MA 01970

Services also available  
in: Spanish, Portuguese  
Telephone: 617-745-2440  
Hot Line : 617-745-2440

Services: Comprehensive community mental health center services including childrens, elderly, and family services; substance abuse services.

Hours: Office: 8 a.m.to 8 p.m., Monday/Tuesday/Thursday,  
8 a.m.to 5 p.m., Friday, 8 a.m.to 9 p.m., Wednesday

Fees: Sliding-fee scale (insurance)

Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)

Director : Phillip A. Mann  
3 Hawthorne Blvd.  
Salem, MA 01970

Services also available  
in: Spanish  
Telephone: 617-744-2910

Services: The MSPCC provides individual/group counseling; on-site family services, crisis intervention, court investigatory services for the prevention and protection from abuse and neglect (Serves the North Shore Area).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None

Sexual (Assualt) Information and Trauma Team

Director : Mary J. Muench  
North Shore Children's Hospital  
57 Highland Avenue  
Salem, MA 01970

Services also available  
in: Spanish, Portuguese  
Telephone: 617-745-2100

Services: This program provides services of a staff pediatrician and mental health therapists for victims of incest and child abuse and their parents.

Hours: Trauma team available 24 hours

Fees: Sliding fee scale (insurance)



## ESSEX COUNTY

## DEPARTMENTS OF SOCIAL SERVICES

Department of Social Services

Director : Gerard Doherty

Cape Ann Area Office  
197 R Cabot Street  
Beverly, MA 01915Telephone: 617-927-4600  
Hot Line : 617-454-1436  
Toll Free: 1-800-332-9698

Services: DSS provides community-based protective/supportive/preventative social services to meet the needs of crime victims, counseling; advocacy; protective services for abused and neglected children; hotline for battered women (see above); and information and referral service..

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

24-hour emergency service; call toll free number after 5 p.m.

Fees: None (except for day care and substitute care - sliding scale)

George Cashman  
Haverhill Area Office  
200 Main Street  
Haverhill, MA 01830Telephone: 617-373-3913  
Hot Line : 617-454-1436  
Toll Free: 1-800-332-9698Julie Hardin  
Lawrence Area Office  
11 Lawrence St., 4th Floor  
Lawrence, MA 01840Telephone: 617-685-8384  
Hot Line : 617-454-1436  
Toll Free: 1-800-332-9698Denise Maguire  
Lynn Area Office  
181 Union Street  
Lynn, MA 01902Telephone: 617-596-0200  
Hot Line : 617-454-1436  
Toll Free: 1-800-332-9698Joyce Mathon  
Danvers/Salem Area Office  
2 Margin Street (Salem P.O.)  
Salem, MA 01970Telephone: 617-741-0440  
Hot Line : 617-454-1436  
Toll Free: 1-800-332-9698



## ESSEX COUNTY

## ELDERLY SERVICES

Northern Essex Community Mental Health Services, Inc.

Director : Arthur S. O'Grady  
 194-R Main Street  
 Amesbury, MA 01913

Services also available  
 in: Spanish  
 Telephone: 617-388-5652  
 Toll Free: 1-800-892-0818

Services: Outpatient sites in Haverhill, Newburyport, Amesbury areas.  
 Day Treatment Center, all types of therapy, children/  
 adolescent/adult/elderly services; emergency services in  
 three hospitals

Hours: 9 a.m. to 5 p.m. Monday thru Friday, evening appointments  
 Fees: Sliding fee scale (third party payments)

Mental Health Center of Greater Cape Ann

Director : Philip D. Cutter, M.D.  
 298 Washington Street  
 Gloucester, MA 01930

Services also available  
 in: Italian/German/Portuguese  
 Telephone: 617-283-0296

Services: Expertise in dealing with sexual abuse cases (comprehensive  
 mental health center) Works in tandem with DSS of child  
 abuse cases; and a geriatric counselor who can work with victims  
 of elder abuse.

Hours: Office: 8 a.m. to 6 p.m. Monday/Thursday/Friday;  
 8 a.m. to 9 p.m. Tuesday/Wednesday  
 Fees: Sliding-fee scale (insurance)

Senior Home Care Services, Inc.

Director : Guntis Licis  
 2 Main Street  
 Gloucester, MA 01930

Telephone: 617-281-1750

Services: A home care corporation responsible for coordinating and arranging  
 home care services for people age 60 & over. This agency is also  
 able to assist elderly victims of abuse or neglect by a  
 caretaker which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
 Fees: Home Care service fees based on income eligibility



## ESSEX COUNTY

## ELDERLY SERVICES (Cont.)

Elder Services of the Merrimack Valley, Inc.

Director : George "Russ" Moran  
 420 Common Street  
 Lawrence, MA 01840

Telephone: 617-683-7747

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 & over. This agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility

Family Service Association of Greater Lawrence

Director : Thomas Kelley  
 430 North Canal Street  
 Lawrence, MA 01840

Services also available  
 in: Spanish and French  
 Telephone: 617-683-9505

Services: Provides counseling, adoption program, referrals and protective services for the elderly.

Hours: Office: Monday thru Friday 9 a.m. to 5 p.m.; Tuesday to 8 p.m.

Fees: Sliding-fee scale (insurance)

Greater Lynn Community Mental Health Center

Exec. Dir. : Anthony E. Raynes, MD  
 Union Hospital  
 500 Lynnfield Street  
 Lynn, MA 01904

Services also available  
 in: Spanish  
 Telephone: 617-581-9200  
 Hot Lines: 617-581-9200/617-595-RAPE

Services: Inpatient unit, crisis services, family clinic, childrens' and elderly services, psychiatric evaluation and counseling. Services for the mentally ill.

Hours: 9 a.m. to 5 p.m. Monday through Friday; 24-hour crisis service

Fees: Sliding-fee scale (insurance)



## ESSEX COUNTY

## ELDERLY SERVICES (Cont.)

Greater Lynn Senior Services, Inc.

Director : Vincent Lique  
 90 Exchange Street  
 Lynn, MA 01901

Telephone: 627-599-0110

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. Agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home Care service fees based on income eligibility

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North Shore Elder Services, Inc.

Director : William Carney  
 484 Lowell Street  
 Peabody, MA 01960

Telephone: 617-535-6220

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. Agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home Care service fees based on income eligibility

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Health and Education Services, Inc./ North Shore

Director : William C. Madaus  
 162 Federal Street  
 Salem, MA 01970

Services also available  
 in: Spanish, Portugese  
 Telephone: 617-745-2440  
 Hot Line : 617-745-2440

Services: Comprehensive community mental health center services including childrens, elderly, and family services.

Hours: 8 a.m.to 8 p.m., Monday/Tuesday/Thursday, 8 a.m.to 5 p.m., Friday,  
 8 a.m.to 9 p.m., Wednesday

Fees: Sliding-fee scale (insurance)



## ESSEX COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES

Project Rap, Inc.

Director : Joan Mikulski  
9 Highland Avenue  
Beverly, MA 01915 Telephone: 617-922-0000  
Hot Line: 617-922-URSA

Services: Provides counseling for individual, family, groups; crisis team; and U.R.S.A. (Units Against Rape and Sexual Assault)

Hours: 8 a.m. to 11 p.m. Monday through Friday;  
4 p.m. to 11 p.m. Saturday and Sunday

Fees: Sliding scale for counseling (weekly payments)

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Merrimack Valley Catholic Charities Center

Director : Brian Dacey  
200 Merrimack Street  
Haverhill, MA 01830 Telephone: 617-372-1031

Services: Psychotherapy and counseling available to all, including those who have been victimized.

Hours: Office: 9 a.m. to 4:30 p.m. Monday thru Friday.

Fees: None

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Family Service Association of Greater Lawrence

Director : Thomas Kelley  
430 North Canal Street  
Lawrence, MA 01840

Services also available  
in: Spanish and French  
Telephone: 617-683-9505

Services: Provides counseling, adoption program, referrals and protective services for the elderly.

Hours: Office: Monday thru Friday 9 a.m. to 5 p.m.; Tuesday to 8 p.m.

Fees: Sliding-fee scale (insurance)



## ESSEX COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Merrimack Valley Catholic Charities Center

Director : Brian Dacey  
430 N. Central Street  
Lawrence, MA 01840 Telephone: 617-685-5930

Services: Psychotherapy and counseling available to all, including those who have been victimized.

Hours: Office: 9 a.m. to 4:30 p.m. Monday thru Friday.

Fees: None

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North Shore Community Action

Director : Kate Fulmore Services also available  
17 Sewall Street in: Spanish, Portuguese  
Peabody, MA 01960 Telephone: 617-531-0767

Services: Will provide peer support and court advocacy for victims of crime.

Hours: 9 a.m. to 5 p.m., Monday thru Friday

Fees: None

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Listen, Inc.

Director : Carole LaFrance  
28 Taylor Street  
Saugus, MA 01906 Telephone: 617-233-8911

Services: Provides crisis intervention and information and referral services. Also provides counseling for rape victims and other victims of crime.

Hours: 24 hours; 7 days a week

Fees: None



## ESSEX COUNTY

## INCEST

Rape Hotline of Cape Ann

Director : Meme English, C/O Mental  
c/o Mental Health Center  
of Greater Cape Ann  
298 Washington Street  
Gloucester, MA 01930

Toll Free: 1-800-892-0296

Services: Provides a 24-hour toll free number for past and present victims of rape/sexual assault and incest; individual counseling, advocacy, outreach; information and referral and an extensive community education service.

Hours: Available 24 hours  
Fees: None

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Sexual (Assault) Information and Trauma Team

Director : Mary J. Muench  
North Shore Children's Hospital  
57 Highland Avenue  
Salem, MA 01970

Services also available  
in: Spanish, Portuguese  
Telephone: 617-745-2100

Services: This program provides services of a staff pediatrician and mental health therapists for victims of incest and child abuse and their parents.

Hours: Trauma team available 24 hours  
Fees: Sliding fee scale (insurance)



## ESSEX COUNTY

## MENTAL HEALTH SERVICES

Northern Essex Community Mental Health Services, Inc.

Director : Arthur S. O'Grady  
 194-R Main Street  
 Amesbury, MA 01913

Services also available  
 in: Spanish  
 Telephone: 617-388-5652  
 Toll Free: 1-800-892-0818

Services: Outpatient sites in Haverhill, Newburyport, Amesbury areas.  
 Day Treatment Center, all types of therapy, children/  
 adolescent/adult/elderly services; emergency services in  
 three hospitals

Hours: 9 a.m. to 5 p.m. Monday thru Friday, evening appointments  
 Fees: Sliding fee scale (third party payments)

North Shore Professional Associates

Director : Bernard Gray  
 11 Railroad Avenue  
 Beverly, MA 01915

Telephone: 617-922-5314

Services: Provides psychological and diagnostic treatment services  
 specializing in alcoholism, drug addiction, and abuse and  
 neglect.

Hours: 8 a.m. to 10 p.m., Monday through Friday; 9 a.m. to 5 p.m. Saturday  
 24 hour hotline  
 Fees: Sliding-fee scale (insurance)

Mental Health Center of Greater Cape Ann

Director : Philip D. Cutter, M.D.  
 298 Washington Street  
 Gloucester, MA 01930

Services also available  
 in: Italian/German/Portuguese  
 Telephone: 617-283-0296

Services: Expertise in dealing with sexual abuse cases (comprehensive  
 mental health center) Works in tandem with DSS for child  
 abuse; can provide a geriatric counselor who can work with victims  
 of elder abuse.

Hours: Office: 8 a.m. to 6 p.m. Monday/Thursday/Friday;  
 8 a.m. to 9 p.m. Tuesday/Wednesday  
 Fees: Sliding-fee scale (insurance)



## ESSEX COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Greater Lynn Community Mental Health Center

Exec. Dir. : Anthony E. Raynes, MD  
 Union Hospital  
 500 Lynnfield Street  
 Lynn, MA 01904

Services also available  
 in: Spanish  
 Telephone: 617-581-9200  
 Hot Lines: 617-581-9200/617-595-RAPE

Services: Inpatient unit, crisis services, family clinic, childrens' and elderly services, psychiatric evaluation and counseling. Services for the mentally ill.

Hours: 9 a.m. to 5 p.m. Monday through Friday; 24-hour crisis service  
 Fees: Sliding-fee scale (insurance)

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Rape Crisis Center of Greater Lynn

Director : Marcia Cudlitz  
 Union Hospital  
 500 Lynnfield Street  
 Lynn, MA 01904

Services also available  
 in: Spanish  
 Telephone: 617-581-9200  
 Hot Line : 617-595-RAPE

Services: 24-hour psychiatric emergency service; emergency room at Union Hospital for 24-hour emergency medical treatment for rape victims; follow-up counseling and referrals.

Hours: 24 hours, 7 days/week  
 Fees: Sliding-fee scale (insurance).

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Health and Education Services, Inc./ North Shore

Director : William C. Madaus  
 162 Federal Street  
 Salem, MA 01970

Services also available  
 in: Spanish, Portugese  
 Telephone: 617-745-2440  
 Hot Line : 617-745-2440

Services: Comprehensive community mental health center services including childrens, elderly, and family services.

Hours: 8 a.m. to 8 p.m., Monday/Tuesday/Thursday, 8 a.m. to 5 p.m., Friday, 8 a.m. to 9 p.m., Wednesday  
 Fees: Sliding-fee scale (insurance)



## ESSEX COUNTY

## RAPE / SEXUAL ASSAULT

Project Rap, Inc.

Director : Joan Mikulski  
 9 Highland Avenue  
 Beverly, MA 01915

Telephone: 617-922-0000  
 Hot Line: 617-922-URSA

Services: Provides counseling for individual, family, groups; crisis team; and U.R.S.A. (Units Against Rape and Sexual Assault)

Hours: 8 a.m. to 11 p.m. Monday through Friday;  
 4 p.m. to 11 p.m. Saturday and Sunday

Fees: Sliding scale for counseling (weekly payments)

Mental Health Center of Greater Cape Ann

Director : Philip D. Cutter, M.D.  
 298 Washington Street  
 Gloucester, MA 01930

Services also available  
 in: Italian/German/Portuguese  
 Telephone: 617-283-0296

Services: Expertise in dealing with sexual abuse cases (comprehensive mental health center) Works in tandem with DSS of child abuse cases; and a geriatric counselor who can work with victims of elder abuse.

Hours: Office: 8 a.m. to 6 p.m. Monday/Thursday/Friday;  
 8 a.m. to 9 p.m. Tuesday/Wednesday

Fees: Sliding-fee scale (insurance)

Rape Hotline of Cape Ann

Director : Meme English  
 c/o Mental Health Center  
 of Greater Cape Ann  
 298 Washington Street  
 Gloucester, MA 01930

Toll Free: 1-800-892-0296

Services: Provides a 24-hour toll-free number for past and present victims of rape/sexual assault and incest; individual counseling, advocacy, outreach; information & referral and an extensive community education service.

Hours: Available 24 hours  
 Fees: None



## ESSEX COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Greater Lawrence Mental Health Center, Inc.

Exec. Dire : Janice L. Gibeau, RN  
 351 Essex Street  
 Lawrence, MA 01840

Services also available  
 in: Spanish, French  
 Telephone: 617-683-3128  
 Hot Line : 617-683-3128

Services: Sexual assault contact person works directly with victim/  
 witness program in District Attorney's Office. 24-hour  
 emergency service; outpatient and residential service;  
 consultation and education.

Hours: 24-hours, 7 days/week

Fees: Sliding-fee scale \$0-55 (insurance)

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Rape Crisis Center of Greater Lynn

Director : Marcia Cudlitz  
 Union Hospital  
 500 Lynnfield Street  
 Lynn, MA 01904

Services also available  
 in: Spanish  
 Telephone: 617-581-9200  
 Hot Line : 617-595-RAPE

Services: 24 hour psychiatric emergency service; emergency room at  
 Union Hospital for 24-hour emergency medical treatment for  
 rape victims; follow-up counseling and referrals.

Hours: 24 hours, 7 days/week

Fees: Sliding fee scale (insurance).

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Bon Secours Hospital, Inc. - Emergency Room

Director : George Baker  
 70 East Street  
 Methuen, Ma 01844

Telephone: 617-662-7200  
 Hot Line : 617-662-7200

Services: Crisis intervention and emergency medical care for rape  
 victims; emergency room staff trained with special rape  
 protocol; follow-up counseling for a few weeks after the  
 rape; referrals to other social service agencies.

Hours: Social Service Counseling 8:30 a.m. to 11 p.m. Monday thru Friday

Fees: Medical care - fee (insurance); counseling free.



## ESSEX COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Listen, Inc.

Director : Carole LaFrance  
28 Taylor Street  
Saugus, MA 01906

Telephone: 617-233-8911

Services: Provides crisis intervention and information and referral services. Also provides counseling for rape victims and other victims of crime.

Hours: 24 hours/seven days a week

Fees: None



## ESSEX COUNTY

## VICTIM / WITNESS ASSISTANCE PROGRAMS

Victim / Witness Assistance Program - Essex County

Director : Gayle Beaudoin  
Haverhill District Court  
Haverhill, MA 01840 Telephone: 617-374-0380

Services: Services the needs, comforts and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information; assistance with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday.

Fees: None

Robert Dumond  
Lawrence District Court  
Lawrence, MA 01840 Telephone: 617-683-4300

Ralph Vaccari  
Lynn District Court  
Lynn, MA 01840 Telephone: 617-593-1850

Maureen Cason  
Peabody District Court  
Peabody, MA 01960 Telephone: 617-532-4140

Karen A. McLaughlin  
One Brown Street Court  
Salem, MA 01970 Telephone: 617-745-6610

Deborah Dunn  
Salem District Court  
Salem, MA 01970 Telephone: 617-744-5681

Sexual Assault Unit - Essex County

Coordinator: Susan Zoia  
Lynn District Court  
Lynn, MA 01840 Telephone: 617-593-1850

Services: Services the needs, comforts and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information; assistance with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday.

Fees: None

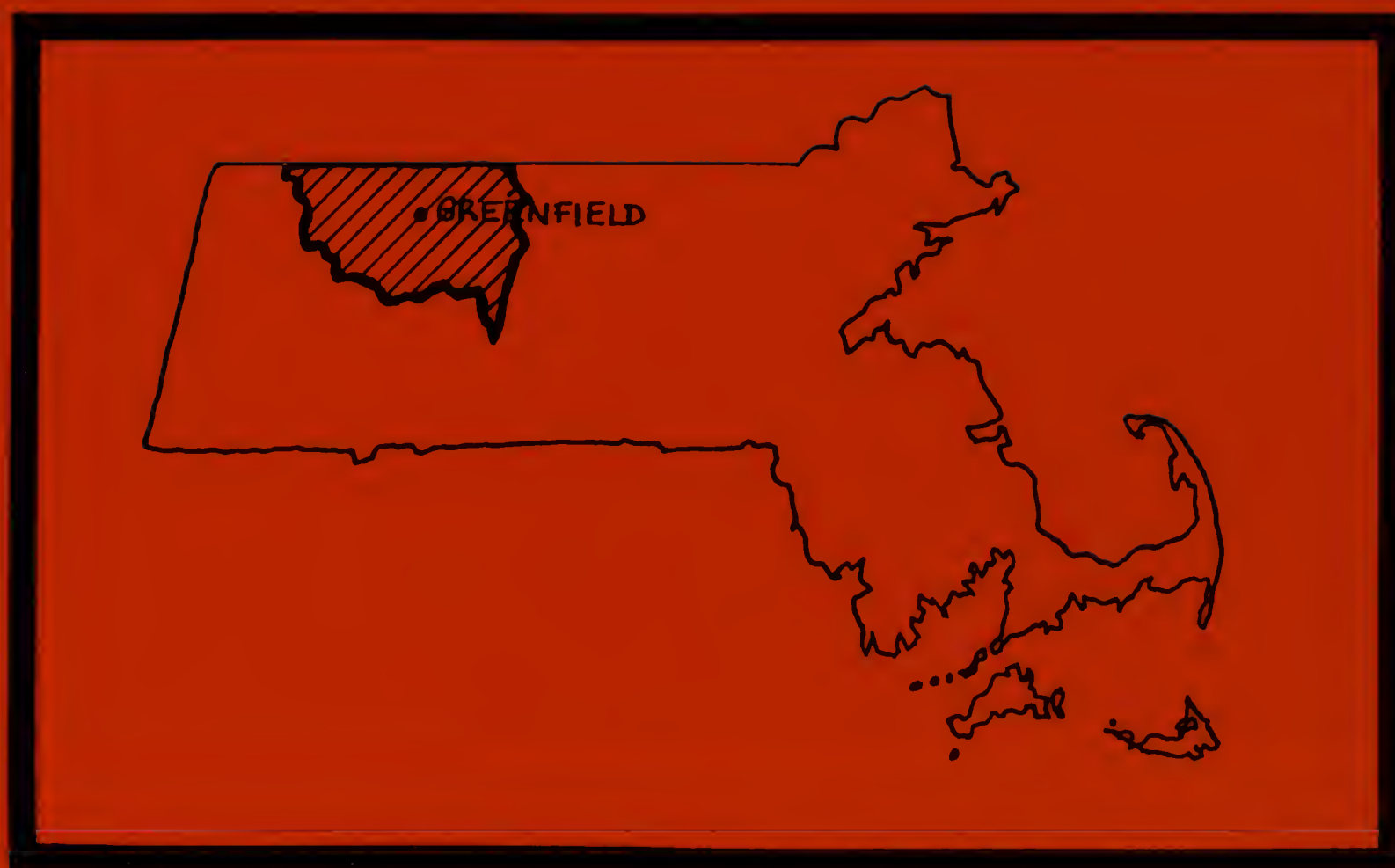


## NOTES/ADDITIONS



## NOTES/ADDITIONS





# Franklin County

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## FRANKLIN POLICE DEPARTMENTS

Ashfield Police Department  
Main Street  
Ashfield, MA 01330  
Telephone: 413-628-4445

Buckland Police Department  
17 State Street  
Shelbourne Falls, MA 01370  
Telephone: 413-625-2249

Charlemont Police Department  
Charlemont, MA 01339  
Telephone: 413-339-5392

Colrain Police Department  
Colrain, MA 01340  
Telephone: 413-624-3494

Conway Police Department  
Academy Hill  
Conway, MA 01341  
Telephone: 413-369-4694

Erving Police Department  
P.O. Box 66  
Erving, MA 01344  
Telephone: 413-659-3923

Gill Police Department  
Gill, MA 01376  
Telephone: 617-863-9398

Greenfield Police Department  
253 Main Street  
Greenfield, MA 01301  
Telephone: 413-773-5411

Hawley Police Department  
Hawley, MA 01339  
Telephone: 413-339-4252

Heath Police Department  
Royer Road  
Heath, MA 01346  
Telephone: 413-337-5505

Leverett Police Department  
Leverett, MA 01054  
Telephone: 413-549-1204

Leyden Police Department  
Leyden, MA 01337  
Telephone: 413-773-5381

Monroe Police Department  
Monroe, MA 01350  
Telephone: 413-424-5459

New Salem Police Department  
New Salem, MA 01355  
Telephone: 413-544-2141

Northfield Police Department  
Main Street  
Northfield, MA 01360  
Telephone: 413-498-5909

Orange Police Department  
6 Prospect Street  
Orange, MA 01364  
Telephone: 617-544-3235

Rowe Police Department  
Rowe, MA 01376  
Telephone: 413-339-5446

Shelburne Police Department  
51 Bridge Street  
Shelburne Falls, MA 01370  
Telephone: 413-625-6340

Shutesbury Police Department  
Wendall Road  
Shutesbury, MA 01072  
Telephone: 413-253-3544

Deerfield Police Department  
2 Park Street  
South Deerfield, MA 01373  
Telephone: 413-665-2600

Sunderland Police Department  
North Main Street  
Sunderland, MA 01375  
Telephone: 413-665-7111

Montague Police Department  
1 Avenue A  
Turners Falls, MA 01376  
Telephone: 413-863-4411



## FRANKLIN POLICE DEPARTMENTS

Warwick Police Department  
Warwick, MA 01364  
Telephone: 617-544-2244

Wendall Police Department  
New Salem Road  
Wendall, MA 01379  
Telephone: 617-544-7448

Whately Police Department  
Whately, MA 01093  
Telephone: 413-665-3803



## FRANKLIN COUNTY

District Attorney  
Thomas G. Simons  
Franklin County Courts  
Court House  
Greenfield, MA 01301  
Telephone: 413-774-3186

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NOTES/ADDITIONS



## FRANKLIN COUNTY HOSPITALS

Franklin County Public Hospital  
164 High Street  
Greenfield, MA 01301  
Telephone: 413-772-0211

Warren Memorial Hospital  
56 Main Street  
Turners Falls, MA 01376  
Telephone: 413-774-3111



## FRANKLIN COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE

N.E.L.C.W.I.T.

Director : Pamela Tyson

310 Main Street

Greenfield, MA 01301

Telephone: 413-774-5266

Hot Line : 413-772-0806

Services: Provides emergency shelter to avoid domestic violence;  
legal/welfare advocacy; counseling.

Hours: Office: 9 a.m. to 4 p.m. Monday to Friday; 24-hour hotline and shelter.

Fees: None



## FRANKLIN COUNTY

## CHARITABLE ORGANIZATIONS

Salvation Army

Director : Captain Franklin Dodridge  
72 Chapman Street  
Greenfield, MA 01301

Telephone: 413-773-3154

Services: The Salvation Army works for the spiritual and social needs of the community and has experience helping the victims of crime. They offer food, clothing, shelter, counseling and some furnishings. Corps' community centers can make referrals.

Hours: Office: Approximately 8:30 a.m. to 4 p.m. Monday thru Friday  
Fees: None



## FRANKLIN COUNTY

## CHILD ABUSE / SEXUAL ASSAULT

Children's Emergency Service

Director : Carol Bervera  
 278 Main Street  
 Greenfield, MA 01301

Services also available  
 in: Spanish and Portuguese  
 Telephone: 413-773-7710  
 Hot Line : 413-773-7710

Services: Provides crisis intervention, protective investigations, short-term counseling, emergency shelter and foster homes for the victims of abuse and neglect.

Hours: Office: 9 a.m. to 5 p.m. Monday, Thursday and Friday; 24-hour hotline  
 Fees: None

Franklin County Mental Health Center

Director : Sheryl Margolis  
 13 Prospect Street  
 Greenfield, MA 01301

Telephone: 413-774-4313

Services: Provides sexual abuse and incest program; outpatient counseling; information and referral service.

Hours: Office: 8:30 a.m. to 9 p.m. Monday thru Wednesday;  
 8:30 a.m. to 6:30 p.m. Thursday; 8:30 a.m. to 5 p.m. Friday.  
 Fees: Sliding-fee scale (insurance)

Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)

Director : Judith P. DeWitt  
 479 Main Street  
 Greenfield, MA 01301

Telephone: 413-773-3608

Services: The MSPCC provides individual/group counseling; on-site family services, crisis intervention; court investigations. Services for the prevention and protection from abuse and neglect; (Serves Franklin County).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
 Fees: None



## FRANKLIN COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

The Office for Children (Help for Children Program)

Director : Ronald Platt  
138 East Mountain Rd.  
Westfield, MA 01085

Services also available  
in: Spanish  
Telephone: 413-568-9241

Services: The Office for Children's Program entitled, "Help for Children" provides advocacy, information, and referrals for children who are the victims of abuse and neglect. Regional offices listed can make referrals to local offices.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None



## FRANKLIN COUNTY

## DEPARTMENT OF SOCIAL SERVICES

Department of Social Services

Area Dir. : Clifton Johnson  
Greenfield Area Office  
25-27 Bank Row  
Greenfield, MA 01301

Telephone: 413-774-5546  
Hot Line : 413-536-1268  
Toll Free: 1-800-332-9698

Services: DSS provides community-based protective/supportive/preventative social service to meet the needs of crime victims counseling; advocacy; protective service for abused and neglected children; hotline for battered women (see above); and information and referral services.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
24-hour emergency service; call toll free number after 5 p.m.

Fees: None (except for day care and substitute care - sliding-fee scale)



## FRANKLIN COUNTY

## ELDERLY SERVICES

Franklin County Home Care Corporation

Director : Albert Norman  
Central Street

Turners Falls, MA 01376

Telephone: 413-774-2994

Services: A home care corporation responsible for coordinating and arranging home care service for people age 60 and over. Agency is also able to assist elderly victims of abuse or neglect by caretakers which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility



## FRANKLIN COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES

Children's Emergency Service

Director : Carol Bervera  
278 Main Street  
Greenfield, MA 01301

Services also available  
in: Spanish and Portuguese  
Telephone: 413-773-7710  
Hot Line : 413-773-7710

Services: Provides crisis intervention, protective investigations, short-term counseling, emergency shelter and foster homes for the victims of abuse and neglect.

Hours: Office: 9 a.m. to 5 p.m. Monday, Thursday and Friday; 24-hour hotline  
Fees: None



## FRANKLIN COUNTY

## INCEST

Franklin County Mental Health Center

Director : Sheryl Margolis  
13 Prospect Street  
Greenfield, MA 01301

Telephone: 413-774-4313

Services: Provides sexual abuse and incest program; outpatient counseling; information and referral service.

Hours: Office: 8:30 a.m. to 9 p.m. Monday thru Wednesday;  
8:30 a.m. to 6:30 p.m. Thursday; 8:30 a.m. to 5 p.m. Friday.

Fees: Sliding-fee scale (insurance)



## FRANKLIN COUNTY

## MENTAL HEALTH SERVICES

Franklin County Mental Health Center

Director : Sheryl Margolis  
13 Prospect Street  
Greenfield, MA 01301

Telephone: 413-774-4313

Services: Provides sexual abuse and incest program; outpatient counseling; information and referral service.

Hours: Office: 8:30 a.m. to 9 p.m. Monday thru Wednesday;  
8:30 a.m. to 6:30 p.m. Thursday; 8:30 a.m. to 5 p.m. Friday.

Fees: Sliding-fee scale (insurance)



## FRANKLIN COUNTY

## RAPE / SEXUAL ASSAULT

Franklin County Mental Health Center

Director : Sheryl Margolis  
13 Prospect Street  
Greenfield, MA 01301

Telephone: 413-774-4313

Services: Provides sexual abuse and incest program; outpatient counseling; information and referral service.

Hours: Office: 8:30 a.m. to 9 p.m. Monday thru Wednesday;  
8:30 a.m. to 6:30 p.m. Thursday; 8:30 a.m. to 5 p.m. Friday.

Fees: Sliding-fee scale (insurance)



## FRANKLIN COUNTY

## VICTIM / WITNESS ASSISTANCE PROGRAMS

Victim/Witness Assistance Program

Assistants : M. Mello & S. Burden  
Courthouse  
Greenfield, MA 01301

Telephone: 413-772-6944

Services: Services the needs, comfort and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information; assistance with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday.

Fees: None



## NOTES/ADDITIONS

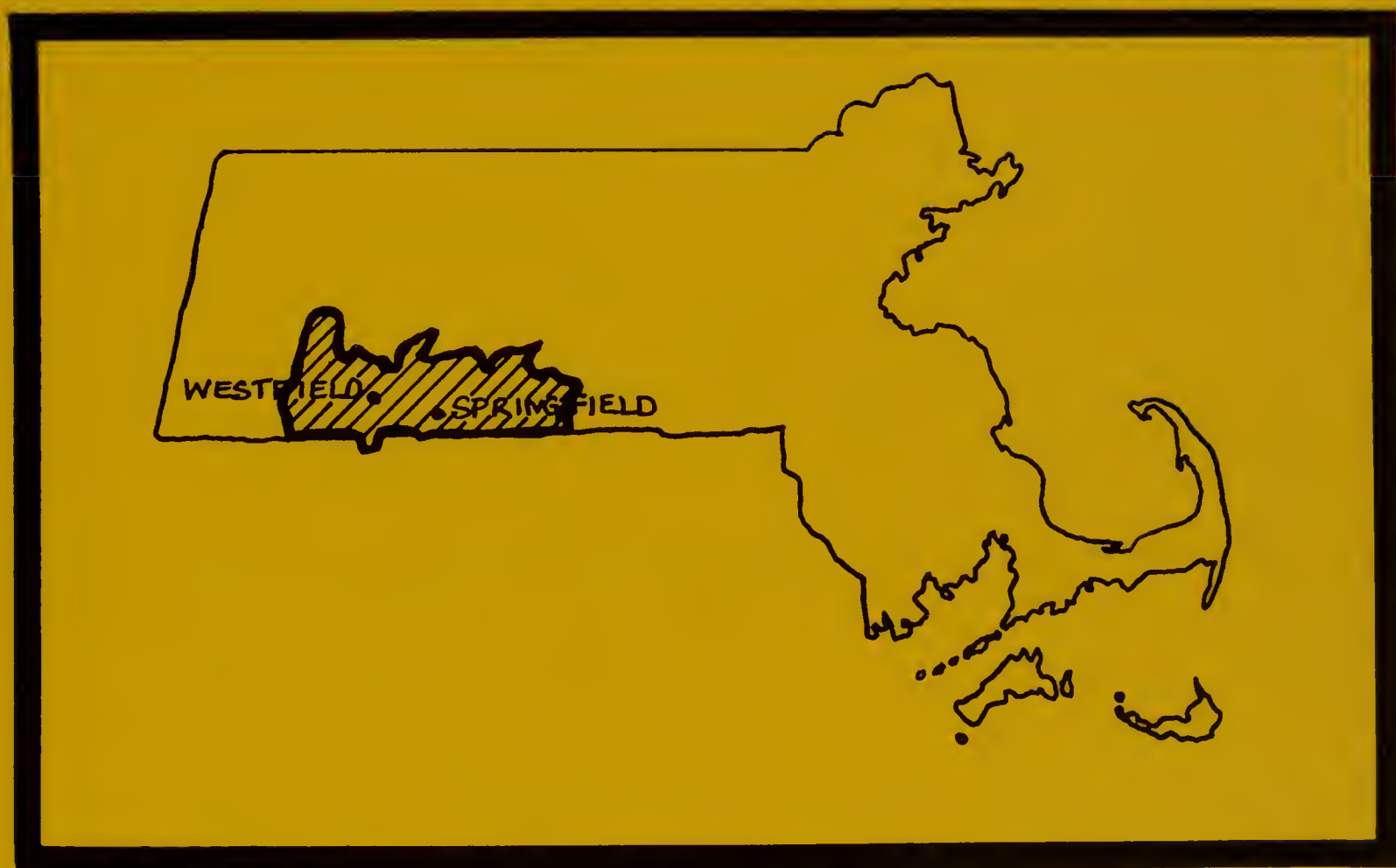


## NOTES/ADDITIONS









# Hampden County

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## HAMPDEN COUNTY POLICE DEPARTMENTS

Blandford Police Department  
Russell Road  
Blandford, MA 01008  
Telephone: 413-848-2020

Brimfield Police Department  
Route 20  
Brimfield, MA 01010  
Telephone: 413-283-8711

Chester Police Department  
RFD #1  
Chester, MA 01225  
Telephone: 413-354-7820

Chicopee Police Department  
110 Church Street  
Chicopee, MA 01020  
Telephone: 413-592-6341

East Longmeadow Police Department  
60 Sommer Road  
East Longmeadow, MA 01028  
Telephone: 413-526-6826

Hampden Police Department  
P.O. Box 266  
Hampden, MA 01036  
Telephone: 617-566-8011

Holland Police Department  
Holland, MA 01550  
Telephone: 617-245-7970

Holyoke Police Department  
25 Railroad Street  
Holyoke, MA 01040  
Telephone: 413-536-6431

Longmeadow Police Department  
34 William Street  
Longmeadow, MA 01106  
Telephone: 413-567-3311

Ludlow Police Department  
612 Chapin Street  
Ludlow, MA 01056  
Telephone: 413-583-8305

Montgomery Police Department  
Old House Road  
Montgomery, MA 01071  
Telephone: 413-862-3642

Northampton Police Department  
29 Centre Street  
Northampton, MA 01274  
Telephone: 413-663-5343

Palmer Police Department  
Main Street  
Palmer, MA 01069  
Telephone: 413-283-8792

Russell Police Department  
Route 20  
Russell, MA 01071  
Telephone: 413-862-3312

Southwick Police Department  
11 Depot Street  
Southwick, MA 01077  
Telephone: 413-569-5348

Springfield Police Department  
130 Pearl Street  
Springfield, MA 01105  
Telephone: 413-787-6300

Tolland Police Department  
Burt Hill Road, Star Route 163A  
Tolliland, MA 01034  
Telephone: 413-258-4823

Wales Police Department  
Wales, MA 01081  
Telephone: 413-245-9008

West Springfield Police Department  
26 Central Street  
West Springfield, MA 01089  
Telephone: 413-732-7423

Westfield Police Department  
15 Washington Street  
Westfield, MA 01085  
Telephone: 413-562-5411

Wilbraham Police Department  
Springfield Street  
Wilbraham, MA 01095  
Telephone: 413-596-3837



## HAMPDEN COUNTY

District Attorney  
Matthew J. Ryan, Jr.  
Hampden County Courts  
Hall of Justice  
50 State Street  
Springfield, MA 01103  
Telephone: 413-781-8100

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NOTES/ADDITIONS



## HAMPDEN COUNTY HOSPITALS

Holyoke Hospital  
575 Beech Street  
Holyoke, MA 01040  
Telephone: 413-536-5221

Providence Hospital  
1233 Main Street  
Holyoke, MA 01040  
Telephone: 413-536-5111

Ludlow Hospital Society  
14 Chestnut Place  
Ludlow, MA 01056  
Telephone: 413-583-8361

Wing Memorial Hospital  
Wright Street  
Palmer, MA 01069  
Telephone: 413-283-7651

Mercy Hospital  
P.O. Box 9012  
Springfield, MA 01101  
Telephone: 413-781-9100

Springfield Hospital/Wesson Women's Unit  
759 Chestnut Street  
Springfield, MA 01107  
Telephone: 413-787-3200

Springfield Municipal Hospital  
1400 State Street  
Springfield, MA 01109  
Telephone: 413-787-6700

Wesson Memorial Unit  
140 High Street  
Springfield, MA 01105  
Telephone: 413-787-2500

Noble Hospital  
115 W. Silver Street  
P.O. Box 870  
Westfield, MA 01086  
Telephone: 413-568-2811

Western Massachusetts Hospital  
91 E. Mountain Road  
Westfield, MA 01085  
Telephone: 413-562-4131



## HAMPDEN COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE

Womanshelter/Companeras

Director : Collective  
P.O. Box 6099  
Holyoke, MA 01040

Services also available  
in: Spanish  
Telephone: 413-536-1629  
Hot Line: 413-536-1629

Services: Provides legal advocacy; shelter for women and children  
(capacity for 5 women and children for 4 to 6 week stay); and  
information and referral.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
24-hour shelter and hotline

Fees: None

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Abuse & Rape Crisis Hotline /Hotline to End Rape & Abuse Inc.

Director : Marylynn Garbin  
P.O. Box 126  
Springfield, MA 01108

Services also available  
in: Spanish  
Telephone: 413-733-7100  
Hot Line: 413-733-2561

Services: ARCH and HERA, Inc. provide temporary shelter for women  
and their children; group and individual counseling; support  
groups; legal advocacy; counseling for rape victims; and  
crisis intervention.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None



## HAMPDEN COUNTY

## CHARITABLE ORGANIZATIONS

Salvation Army

Director : Major William Larcombe  
271 Appleton Street  
Holyoke, MA 01040

Telephone: 413-374-9868

Services: The Salvation Army works for the spiritual and social needs of the community and has experience helping the victims of crime. They offer food, clothing, shelter, counseling and some furnishings. Corps' community centers can make referrals.

Hours: Office: Approximately 8:30 a.m. to 4 p.m. Monday thru Friday

Fees: None

Major Charles Waddington  
170 Pearl Street  
Springfield, MA 01101

Telephone: 413-733-1518

Lt. Edward Overby  
38 Hunter Place  
Springfield, MA 01109

Telephone: 413-736-2646



## HAMPDEN COUNTY

## CHILD ABUSE / SEXUAL ASSAULT

Agawam Youth Counseling Center

Director : Mr. Robin Clark  
770 Springfield Street  
Agawam, MA 01030

Telephone: 413-786-6410

Services: Provides counseling for all ages; crisis intervention and rape counseling. For Youth Services Programs telephone: (413) 786-1280.

Hours: Office: 9 a.m. to 8 p.m. Monday thru Thursday; 9 a.m. to 5 p.m. Friday  
Fees: Sliding-fee scale (insurance)

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Crossroads Community Growth Center, Inc.

Director : Robert W. Dranka  
359 Dwight Street  
Holyoke, MA 01040

Services also available  
in: Spanish  
Telephone: 413-536-4240

Services: Mental health center serving the most serious mental health problems in Holyoke/Chicopee area. Clients include people who have spent long and short terms in psychiatric hospital; families and individuals touched by child abuse and incest.

Hours: Ofc: 9 a.m. to 8 p.m. Monday and Wednesday;  
9 a.m. to 5:30 p.m. Tuesday/Thursday/Friday  
Fees: Sliding-fee scale (insurance)

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Mass. Society for the Prevention of Cruelty to Children (MSPCC)

Director : John J. Smey  
1727 Northampton Street  
Holyoke, MA 01040

Services also available  
in: Spanish  
Telephone: 413-532-9446

Services: The MSPCC provides individual and group counseling; on-site family services, crisis intervention, court investigative services for the prevention and protection of children from abuse and neglect (Serves the Pioneer Valley Area); special Family Life Service Hispanic Program.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: None



## HAMPDEN COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

R.A.P. (Run Away Program)

Director : Steve Gibbons  
17 Harriet Street  
Springfield, MA 01107

Services also available  
in: Spanish  
Telephone: 413-783-0254

**Services:** Provides shelter, individual and family counseling services for runaways and victims of child abuse.

Hours: Available 24 hours a day

**Fees: None**

Bay State Medical Center

President : Michael J. Daly  
759 Chestnut Street  
Springfield, MA 01108

Services also available  
in: Spanish, other interpreters  
Telephone: 413-787-3200

**Services:** Provides programs designed to deal with people who have been victimized: incest treatment; child abuse program; and rape counseling through the department of psychiatry. Outpatient services and counseling provided on an on-going basis.

Hours: Office: 8 a.m. to 5 p.m. Monday thru Friday;  
24-hour emergency crisis intervention

**Fees:** Sliding-fee scale (insurance)

## Center for Human Development

Director : Robert A. Fazzi  
52 Maple Street  
Springfield, MA 01105

Services also available  
in: Spanish  
Telephone: 413-733-6624

**Services:** The Emergency Resource Center provides 24-hour emergency shelter for victims of child abuse and neglect through temporary foster homes. Also provides investigation, support and family counseling.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
24-hour telephone service

Fees: None



## HAMPDEN COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Child and Family Service of Springfield

Director : Francis Morrissey  
367 Pine Street  
Springfield, MA 01105

Telephone: 413-737-1426

Services: Services include counseling for rape victims and information and referrals to Massachusetts Society for the Prevention of Cruelty to Children.

Hours: Office: 9 a.m. to 8:30 p.m. Monday;  
9 a.m. to 5 p.m. Tuesday thru Friday

Fees: Sliding-fee scale (insurance)

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Children's Study Home

Director : John R. Jackson  
44 Sherman Street  
Springfield, MA 01109

Services also available  
in: Spanish  
Telephone: 413-739-5626

Services: Provides counseling services; shelter; advocacy and foster care for abused children and their families.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
24-hour social worker on call.

Fees: None

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Downey Side Homes

Director : Morgan J. Kennedy  
999 Liberty Street  
Springfield, MA 01104

Services also available  
in: Spanish  
Telephone: 413-781-3123

Services: Foster home placement for homeless, abused and neglected children. Four area offices: Pittsfield, Northampton, Sturbridge, and Springfield.

Hours: Office: 8:30 a.m. to 4:30 p.m. Monday thru Friday  
Fees: None



## HAMPDEN COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Springfield Community Mental Health Consortium

Exec. Dir. : James F. Clark, MSW  
1618 Main Street  
Springfield, MA 01103

Services also available  
in: Spanish, Italian, Polish  
and French  
Telephone: 413-781-0033

Services: Consortium is a network of mental health agencies which provide a comprehensive range of community-based services including outpatient, emergency, children's and elderly services; and limited drug and alcohol treatment services.

Hours: Office: 8 a.m. to 5 p.m. Monday thru Friday;  
24-hour emergency services

Fees: Sliding-fee scale (insurance)

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The Office for Children (Help for Children Program)

Director : Ronald Platt  
138 East Mountain Rd.  
Westfield, MA 01085

Services also available  
in: Spanish  
Telephone: 413-568-9241

Services: The State Office for Children's program entitled, "Help for Children" provides advocacy, information, and referrals for children who are the victims of abuse and neglect. Regional Offices listed can make referrals to Local Offices.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: None



## HAMPDEN COUNTY

## CRIME VICTIM COMPENSATION

Office of the Attorney General - Springfield Office

Atty. Gen'l: Francis X. Bellotti  
20 Maple Street  
Springfield, MA

Telephone: 413-785-1951

Services: Note: Violent crime victims must contact the District Court in their area to obtain a "Petition for Violent Crime." Eligibility requirements for compensation, recipient has to be a Victim or a dependent of a Victim. Once petition is filed, the Office of the Attorney General formally processes the petition.

Hours: Office: 9 a.m. to 5 p.m. Monday through Friday

Fees: \$25 application fee, \$5 filing fee



## HAMPDEN COUNTY

## DEPARTMENT OF SOCIAL SERVICES

Department of Social Services

Director : James Scully  
Holyoke/Chicopee Area Office  
City Hall Annex  
Holyoke, MA 01301

Telephone: 413-536-4762  
Hot Lines: 413-536-1268  
Toll Free: 1-800-332-9698

Services: DSS provides community-based protective/supportive/preventative social services to meet the needs of crime victims; counseling; advocacy; protective services for abused & neglected children; hotline for battered women (see above); information and referral services.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 24-hour emergency service; call toll free number after 5 p.m.

Fees: None (except for day care and substitute care - sliding scale)

Federico Brid  
Springfield Area Office  
Springfield, MA 01109

Telephone: 413-781-0881  
Hot Lines: 413-536-1268  
Toll Free: 1-800-332-9698

James Sullivan  
Westfield Area Office  
2 Free Steet  
Westfield , MA 01086

Telephone: 413-562-9861  
Hot Lines: 413-536-1268/  
Toll Free: 1-800-332-9698



## HAMPDEN COUNTY

## INCEST

Crossroads Community Growth Center, Inc.

Director : Robert W. Dranka  
359 Dwight Street  
Holyoke, MA 01040

Services also available  
in: Spanish  
Telephone: 413-536-4240

Services: Mental health center serving the most serious mental health problems in Holyoke/Chicopee area. Clients include people who have spent long and short terms in psychiatric hospital; families and individuals touched by child abuse and incest.

Hours: Office: 9 a.m. to 8 p.m. Monday and Wednesday;  
9 a.m. to 5:30 p.m. Tuesday/Thursday/Friday

Fees: sliding-fee scale (insurance)

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Bay State Medical Center

President : Michael J. Daly  
759 Chestnut Street  
Springfield, MA 01108

Services also available  
in: Spanish, other interpreters  
Telephone: 413-787-3200

Services: Provides programs designed to deal with people who have been victimized: incest treatment; child abuse program; and rape counseling through the department of psychiatry. Outpatient services and counseling provided on an on-going basis.

Hours: Office: 8 a.m. to 5 p.m. Monday thru Friday;  
24-hour emergency crisis intervention

Fees: Sliding-fee scale (insurance)



## HAMPDEN COUNTY

## ELDERLY SERVICES

Holyoke/Chicopee Regional Senior Service Corp.

Director : Priscilla Chalmers  
198 High Street  
Holyoke, MA 01040

Telephone: 413-538-9020

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 years and over. Agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding-fee scale

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Home Care Corporation of Springfield, Inc.

Director : Gail Farnsworth-French  
1414 State Street  
Springfield, MA 01109

Telephone: 413-781-8800

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. Agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding-fee scale

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Springfield Community Mental Health Consortium

Exec. Dir. : James F. Clark, MSW  
1618 Main Street  
Springfield, MA 01103

Services also available  
in: Spanish, Italian, Polish  
and French  
Telephone: 413-781-0033

Services: Consortium is a network of mental health agencies which provide a comprehensive range of community-based services including outpatient, emergency, children's and elderly services; and limited drug and alcohol treatment services.

Hours: Office: 8 a.m. to 5 p.m. Monday thru Friday;  
24-hour emergency services

Fees: Sliding-fee scale (insurance)



## HAMPDEN COUNTY

## FAMILIES OF MOTOR VEHICLE / HOMOCIDE VICTIMS

Compassionate Friends - Springfield Chapter

Director : Evelyln Billings  
166 Sackett Road  
Westfield, MA 01085

Services also available  
in: Any language arranged  
Telephone: 413-568-0758

Services: A self help group for bereaved parents.

Hours: Monthly meetings. Phone service appointments

Fees: None



## HAMPDEN COUNTY

## GENERAL CRIME VICTIMS COUNSELING SERVICES

Agawam Youth Counseling Center

Director : Mr. Robin Clark  
770 Springfield Street  
Agawam, MA 01030

Telephone: 413-786-6410

Services: Provides counseling for all ages; crisis intervention and rape counseling. For Youth Services Programs telephone: (413) 786-1280.

Hours: Office: 9 a.m. to 8 p.m. Monday thru Thursday; 9 a.m. to 5 p.m. Friday  
Fees: Sliding-fee scale (insurance)

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R.A.P. (Run Away Program)

Director : Steve Gibbons  
17 Harriet Street  
Springfield, MA 01107

Services also available  
in: Spanish  
Telephone: 413-783-0254

Services: Provides shelter, individual and family counseling services for runaways and victims of child abuse.

Hours: Available 24 hours a day  
Fees: None

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West Springfield Counseling Center, Inc.

Director : Douglas Allan, L.S.W.  
507 Union Street  
W. Springfield, MA 01089

Telephone: 413-737-4718

Services: Center provides family, marital and individual counseling for adults and children. Sexual abuse specialist on staff. In addition, staff experienced in counseling victims of rape, abuse and other crimes.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Sliding-fee scale.



## HAMPDEN COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Hegira, Inc.

Director : Jacqueline McGregor  
71 Broad Street  
Westfield, MA 01085

Services also available  
in: Spanish  
Telephone: 413-568-0966  
Hot Line: 413-568-0966

Services: Provides legal, medical, educational and welfare advocacy;  
emergency shelter; peer counseling; support groups; and  
referrals.

Hours: Office: 8 a.m. to 4 p.m. Monday thru Friday  
24-hour hotline and shelter

Fees: None



## HAMPDEN COUNTY

## MENTAL HEALTH SERVICES

Holyoke/Chicopee Area Mental Health Center, Inc.

Exec. Dir : John O'Keefe  
147 Grape St.  
Chicopee, MA 01013

Services also available  
in: Spanish  
Telephone: 413-592-4632

Services: An outpatient mental health center serving people of all ages. Can provide individual, family, and group counseling for people who have been victimized. Holyoke clinic equipped for handicapped (Holyoke Clinic: telephone number: 413-534-3361; Holyoke Clinic hours: 8:30 a.m. to 5 p.m. Monday, Wednesday, Friday; 8:30 a.m. to 8 p.m. Tuesday and Thursday.)

Hours: Chicopee Office: 8:30 a.m. to 5 p.m. Monday, Thursday and Friday  
8:30 a.m. to 8 p.m. Tuesday and Wednesday

Fees: Sliding-fee scale (insurance)

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Crossroads Community Growth Center, Inc.

Director : Robert W. Dranka  
359 Dwight Street  
Holyoke, MA 01040

Services also available  
in: Spanish  
Telephone: 413-536-4240

Services: Mental health center serving the most serious mental health problems in Holyoke/Chicopee area. Clients include people who have spent long and short terms in psychiatric hospital; families and individuals touched by child abuse and incest.

Hours: Office: 9 a.m. to 8 p.m. Monday and Wednesday;  
9 a.m. to 5:30 p.m. Tuesday/Thursday/Friday

Fees: sliding-fee scale (insurance)

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Mt. Tom Institute for Human Services, Inc.

Director : Paul Wagner  
507 Appleton Street  
Holyoke, MA 01040

Services also available  
in: Span., French, Portuguese  
Telephone: 413-536-5473  
Hot Lines: 413-536-2251

Services: Provides mobile psychiatric emergency service to anyone in need, including people who have been subject to victimization and are in need of psychiatric services

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
With a 24-hour emergency service

Fees: None



## HAMPDEN COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Bay State Medical Center

President : Michael J. Daly  
759 Chestnut Street  
Springfield, MA 01108

Services also available  
in: Spanish, other interpreters  
Telephone: 413-787-3200

Services: Provides programs designed to deal with people who have been victimized: incest treatment; child abuse program; and rape counseling through the department of psychiatry. Outpatient services and counseling provided on an on-going basis.

Hours: Office: 8 a.m. to 5 p.m. Monday thru Friday;  
24-hour emergency crisis intervention

Fees: Sliding-fee scale (insurance)

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Child Guidance Clinic of Springfield, Inc.

Director : Dr. Michael Green  
322 Main Street  
Springfield, MA 01105

Services also available  
in: Spanish  
Telephone: 413-732-7419  
Hot Lines: 413-733-6661

Services: Provides the following treatment for crime victims:  
outpatient counseling for children and their families  
(0 to 21 years of age); individual, group and family therapy  
and emergency services (413-732-7419).

Hours: Office: 9 a.m. to 5 p.m. Monday/Wednesday/Friday;  
9 a.m. to 9 p.m. Tuesday/Thursday; 9 a.m. to 1 p.m. Saturday

Fees: Sliding-fee scale

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Community Care Mental Health Center, Inc.

Director : Dr. Miriam Leveton  
273 State Street  
Springfield, MA 01103

Services also available  
in: Spanish  
Telephone: 413-736-3668

Services: Provides outpatient psychological services on individual or group basis as well as psychiatric services and day treatment. These services are also available to crime victims who are in need of specialized treatment

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday;  
8:30 a.m. to 9 p.m. Tuesday/Thursday

Fees: Sliding-fee scale (insurance)



## HAMPDEN COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Hampden District Mental Health Clinic, Inc.

Exec. Dir. : Robert D. Herrington, MD  
367 Pine Street  
Springfield, MA 01105

Services also available  
in:  
Telephone: 413-734-3151

Services: Broad ranged mental health clinic serving a variety of needs including family/couple/individual/group counseling for those who have been victimized by crime and in need of counseling.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; Tuesday evenings  
Fees: Sliding-fee scale (insurance)

---

Johnson Life Center

Exec. Dir. : Janet Troutman-Simmons  
736 State Street  
Springfield, MA 01109

Services also available  
in: Spanish  
Telephone: 413-737-1103  
Hot Lines: 413-737-1103

Services: Can provide a multitude of mental health services including crisis intervention counseling for those who have been victimized through outpatient services. 24 hour emergency service.

Hours: Office: 9 a.m. to 5 p.m. Monday/Wednesday/Friday;  
9 a.m. to 9 p.m. Tuesday/Thursday  
Fees: Based on income eligibility.

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Jose Gandara Center

Director : Philip Guzman, Ph. D.  
209 Caren Street  
Springfield, MA 01109

Services also available  
in: Spanish  
Telephone: 413-736-0395  
Hot Lines: 413-736-0395

Services: This mental health center primarily caters to the Hispanic community providing outpatient counseling and crisis intervention to those who have suffered from a victimization.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Based on income eligibility (sliding-fee scale)



## HAMPDEN COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Springfield Community Mental Health Consortium

Exec. Dir. : James F. Clark, MSW  
1618 Main Street  
Springfield, MA 01103

Services also available  
in: Spanish, Italian, Polish  
and French  
Telephone: 413-781-0033

Services: Consortium is a network of mental health agencies which provide a comprehensive range of community-based services including outpatient, emergency, children's and elderly services; and limited drug and alcohol treatment services.

Hours: Office: 8 a.m. to 5 p.m. Monday thru Friday;  
24-hour emergency services

Fees: Sliding-fee scale (insurance)

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Westfield Area Mental Health Clinic

Clinic Dir.: George M. Reichert  
20 Broad Street  
Westfield, MA 01085

Services also available  
in: Spanish, Italian  
Telephone: 413-568-1421

Services: Provide comprehensive mental health service to people suffering from chronic or acute mental illness. Can make necessary provisions for treating those people who have been victimized.

Hours: Office: 8:30 a.m. to 8 p.m. Monday/Tuesday/Wednesday;  
8:30 a.m. to 5 p.m. Thursday/Friday

Fees: Sliding-fee scale (insurance)



## HAMPDEN COUNTY

## RAPE / SEXUAL ASSAULT

Agawam Youth Counseling Center

Director : Mr. Robin Clark  
 770 Springfield Street  
 Agawam, MA 01030

Telephone: 413-786-6410

Services: Provides counseling for all ages; crisis intervention and rape counseling. For Youth Services Programs telephone: (413) 786-1280.

Hours: Office: 9 a.m. to 8 p.m. Monday thru Thursday; 9 a.m. to 5 p.m. Friday  
 Fees: Sliding-fee scale (insurance)

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Bay State Medical Center

President : Michael J. Daly  
 759 Chestnut Street  
 Springfield, MA 01108

Services also available  
 in: Spanish, other interpreters  
 Telephone: 413-787-3200

Services: Provides programs designed to deal with people who have been victimized: incest treatment; child abuse program; and rape counseling through the department of psychiatry. Outpatient services and counseling provided on an on-going basis.

Hours: Office: 8 a.m. to 5 p.m. Monday thru Friday;  
 24-hour emergency crisis intervention  
 Fees: Sliding-fee scale (insurance)

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Child and Family Service of Springfield

Director : Francis Morrissey  
 367 Pine Street  
 Springfield, MA 01105

Telephone: 413-737-1426

Services: Services include counseling for rape victims and information and referrals to Massachusetts Society for the Prevention of Cruelty to Children.

Hours: Office: 9 a.m. to 8:30 p.m. Monday;  
 9 a.m. to 5 p.m. Tuesday thru Friday  
 Fees: Sliding-fee scale (insurance)



## HAMPDEN COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

West Springfield Counseling Center, Inc.

Director : Douglas Allan, L.S.W.  
507 Union Street  
W. Springfield, MA 01089

Telephone: 413-737-4718

Services: Center provides family, marital and individual counseling for adults and children. Sexual abuse specialist on staff. In addition, staff experienced in counseling victims of rape, abuse and other crimes.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Sliding-fee scale.



## HAMPDEN COUNTY

## VICTIM / WITNESS ASSISTANCE PROGRAMS

Victim/Witness Assistance Program - Hampden County

Director : Eleanor Cress  
Springfield District Court  
50 State Street Telephone: 413-781-8100  
Springfield, MA 01103

Services: Services the needs, comfort and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information assistance with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday

Fees: None

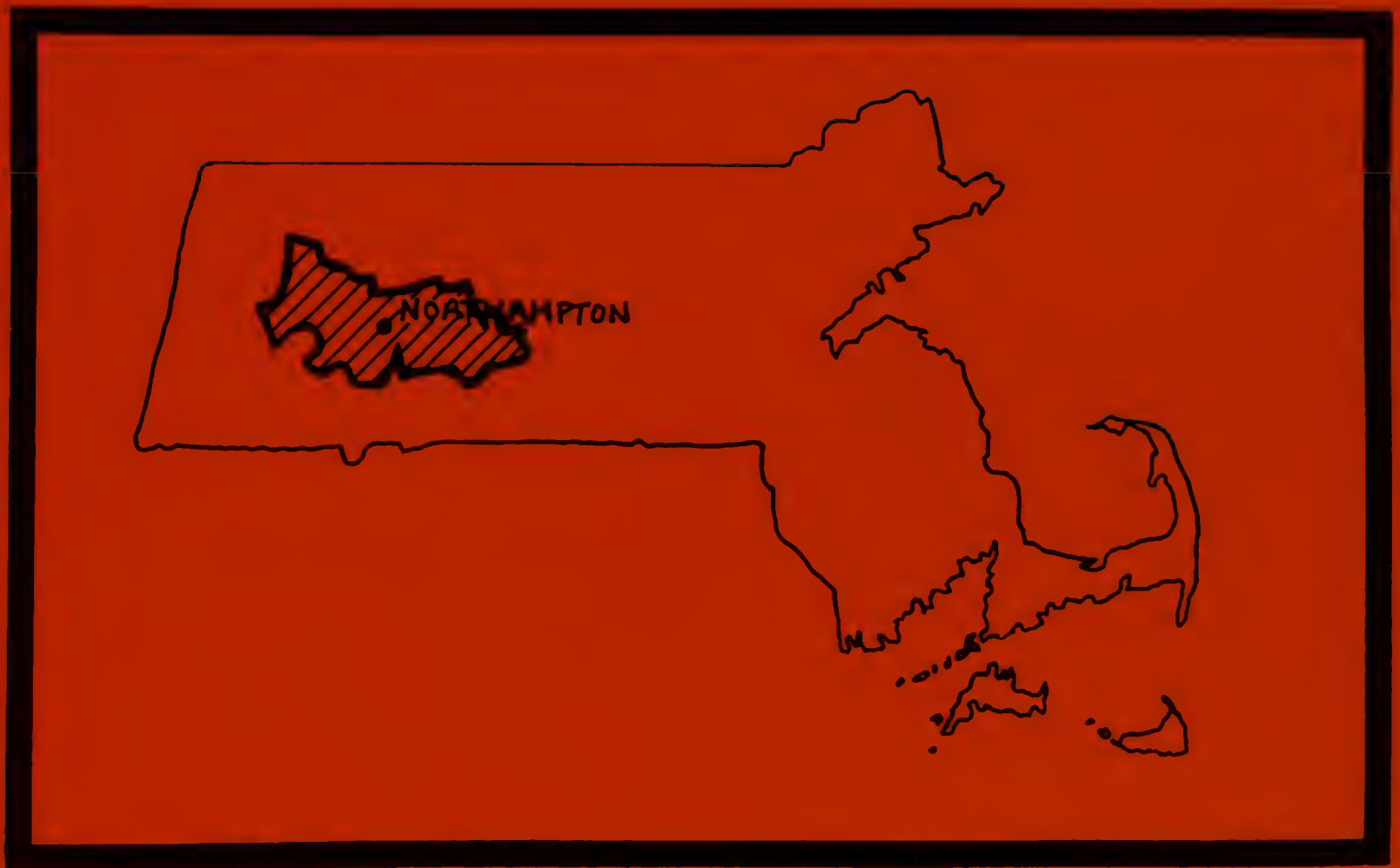


## NOTES/ADDITIONS



## NOTES/ADDITIONS





Hampshire County

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## HAMPSHIRE POLICE DEPARTMENTS

Agawam Police Department  
36 Main Street  
Agawam, MA 01001  
Telephone: 413-786-4767

Amherst Police Department  
P.O. Box 711  
Amherst, MA 01004  
Telephone: 413-253-2511

Belchertown Police Department  
15 Main Street  
Belchertown, MA 01007  
Telephone: 413-323-6685

Middlefield Police Department  
RFD 1  
Chester, MA 01011  
Telephone: 413-623-8717

Chesterfield Police Department  
Chesterfield, MA 01012  
Telephone: 413-296-4435

Cummington Police Department  
Cummington, MA 01026  
Telephone: 413-634-8886

Easthampton Police Department  
43 Main Street  
Easthampton, MA 01027  
Telephone: 413-527-1212

Goshen Police Department  
Goshen, MA 01032  
Telephone: 413-268-7260

Granby Police Department  
Granby, MA 01033  
Telephone: 413-467-9222

Granville Police Department  
Barnard Road  
Granville, MA 01034  
Telephone: 413-357-8511

Hadley Police Department  
Hadley, MA 01035  
Telephone: 413-584-0883

Hatfield Police Department  
48 Depot Road  
Hatfield, MA 01038  
Telephone: 413-247-9222

Northampton Police Department  
29 Canter Street  
Northampton, MA 01060  
Telephone: 413-584-0205

Pelham Police Department  
8 Harkess Road  
Pelham, MA 01002  
Telephone: 413-253-3818

Plainfield Police Department  
Plainfield, MA 01070  
Telephone: 617-443-3511

South Hadley Police Department  
10 Pleasant Street  
South Hadley, MA 01075  
Telephone: 413-538-8231

Southampton Police Department  
East Street  
Southampton, MA 01073  
Telephone: 413-527-1124

Ware Police Department  
Ware, MA 01082  
Telephone: 413-967-3571

Westhampton Police Department  
South Road  
Westhampton, MA 01027  
Telephone: 413-527-6154

Williamsburg Police Department  
Williamsburg, MA 01039  
Telephone: 413-268-7237

Worthington Police Department  
Worthington, MA 01098  
Telephone: 413-238-5300



## HAMPSHIRE COUNTY

District Attorney  
Thomas G. Simons  
Hampshire County Courts  
Court House  
Northampton, MA 01060  
Telephone: 413-584-2175

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NOTES/ADDITIONS



## HAMPSHIRE COUNTY HOSPITALS

University Health Center  
University of Mass.  
Amherst, MA 01002  
Telephone: 413-549-2671

Hampshire County Hospital  
River Road  
Leeds, MA 01053  
Telephone: 413-584-8457

The Cooley Dickinson Hospital  
30 Locust Street  
Northampton, MA 01060  
Telephone: 413-584-4090

Mary Lane Hospital  
85 South Street  
Ware, MA 01082  
Telephone: 413-967-6211



HAMPSHIRE COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE

## Every Woman's Center

Director : Ruth Weeks Washington  
Wilder Hall  
University of Massachusetts  
Amherst, MA 01003

Services also available  
in: Spanish  
Telephone: 413-545-0883  
Hot Lines: 413-545-0800

**Services:** Provides services for battered women and rape victims; individual counseling (sexual assault and crisis); and short term court advocates.

Hours: Office: 9 a.m. to 4 p.m. Monday, Tuesday, Thursday, and Friday;  
12 p.m. to 7 p.m. Wednesday

**Fees:** None

CIRCA (Counseling and Therapy for Women)

Directors : Rubin/Olson/Matteson  
160 Main Street  
Northampton, MA 01060

Telephone: 413-586-6471

**Services:** Provides long and short-term counseling for women who have been victimized.

Hours: Office: By appointment; 24-hour answering service.

**Fees:** Sliding-fee scale (insurance).

## Necessities/Necesidades

Admin Coord: Robin Shaikum  
P.O. Box 745  
Northampton, MA 01060

Services also available  
in: Spanish  
Telephone: 413-586-1125  
Hot Lines: 413-586-5066

**Services:** Provides shelter; safe home network; 24-hour hotline counseling and in-office counseling; support group; welfare/legal advocacy; and information and referral services.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
24-hour hotline and shelter

**Fees: None**



## HAMPSHIRE COUNTY

## CHILD ABUSE / SEXUAL ASSAULT

Amherst Emergency Shelter

Director : Amy Aaron  
 685 West Street  
 Amherst, MA 01002

Services also available  
 in: Spanish  
 Telephone: 413-256-6302

Services: Children and adolescent abuse shelter and counseling; connected with Franklin Mental Health Center with a 24-hour staff.

Hours: 24-hours a day

Fees: None

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Children's Aid and Family Service

Director : Gerrold Aspengven  
 8 Trumbull Road  
 Northampton, MA 01060

Services also available  
 in: French  
 Telephone: 413-584-5690

Services: Provides counseling; protective foster care; adoption for abused children; parent-aid program, volunteers assist families with single mothers.

Hours: Office: 8:30 a.m. to 4:30 p.m. Monday thru Friday  
 Evenings by appointment

Fees: Sliding-fee scale (insurance)

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Children's Emergency Service

Director : Carol Bervera  
 16 Center Street  
 Northampton, MA 01060

Services also available  
 in: Spanish and Polish  
 Telephone: 413-586-2602  
 Hot Lines: 413-586-2602

Services: Crisis intervention, protective investigations, short-term counseling, emergency shelter and foster homes for the victims of abuse and neglect.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
 On call 24-hours

Fees: None



## HAMPSHIRE COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Valley Human Services

Director : Evelyn Glickman  
 96 South Street  
 Ware, MA 01082

Telephone: 413-967-6241  
 Hot Lines: 413-283-3473

Services: Provides traditional outpatient psychotherapy; emergency foster care program for adolescents who have been abused or whose situation at home makes it impossible for them to remain there. 24-hour hotline and emergency shelter.

Hours: Office: 8 a.m. to 7 p.m. Monday thru Thursday;  
 8 a.m. to 5 p.m. Friday; 9 a.m. to 1 p.m. Saturday  
 Fees: Sliding-fee scale (insurance)

---

The Office for Children (Help for Children Program)

Director : Ronald Platt  
 138 East Mountain Rd.  
 Westfield, MA 01085

Services also available  
 in: Spanish  
 Telephone: 413-568-9241

Services: The State Office for Children's Program entitled, "Help for Children" provides advocacy, information, and referrals for children who are the victims of abuse and neglect. Regional offices listed can make referrals to local offices.

Hours: 9 a.m. to 5 p.m. Monday thru Friday  
 Fees: None

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Franklin-Hampshire Community Mental Health Center

Acting Dir.: Patricia Stickney  
 50 Pleasant Street  
 Northampton, MA 01060

Services also available  
 in: Spanish  
 Telephone: 413-586-8680

Services: Provides adult and children outpatient services; emergency services; crisis intervention program; sexual assault counselor; and a support unit for the elderly unit.

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday.  
 Fees: Sliding-fee scale (insurance)



## HAMPSHIRE COUNTY

## DEPARTMENTS OF SOCIAL SERVICES

Department of Social Services

Area Dir. : Clifton Johnson

Northampton Area Office

240 Main St., Memorial Hall

Northampton, MA 01060

Telephone: 413-586-8480

Hot Lines: 413-536-1268

Toll Free: 1-800-332-9698

Services: DSS provides community-based protective/supportive/preventative social services to meet the needs of crime victims. Provides counseling; advocacy; protective services for abused and neglected children; hotline for battered women (see above); information and referral.

Hours: 9 a.m. - 5 p.m. Monday thru Friday; 24-hour emergency service; hotline after 5 p.m.

Fees: None (except for day care and substitute care - sliding scale)



## HAMPSHIRE COUNTY

## ELDERLY SERVICES

Franklin-Hampshire Community Mental Health Center

Acting Dir.: Patricia Stickney  
50 Pleasant Street  
Northampton, MA 01060

Services also available  
in: Spanish  
Telephone: 413-586-8680

Services: Provides adult and children outpatient services; emergency services; crisis intervention program; sexual assault counselor; and a support unit for the elderly unit.

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday.

Fees: Sliding-fee scale (insurance)

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Highland Valley Elder Service Center, Inc.

Director : Robert Gallant  
42 Gothic Street  
Northampton, MA 01060

Telephone: 413-586-3130

Services: A home care corporation responsible for coordination and arranging home care services for people age 60 and over. This agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility



## HAMPSHIRE COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES

Children's Emergency Service

Director : Carol Bervera  
16 Center Street  
Northampton, MA 01060

Services also available  
in: Spanish and Polish  
Telephone: 413-586-2602  
Hot Lines: 413-586-2602

Services: Crisis intervention, protective investigations, short-term counseling, emergency shelter and foster homes for the victims of abuse and neglect.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
On call 24-hours

Fees: None



HAMPSHIRE COUNTY  
MENTAL HEALTH SERVICES

Emergency Services

Director : Diane Fernald  
27 Brewster Court  
Northampton, MA 01060

Telephone:  
Hot Lines: 413-586-5555

Services: This agency provides 24-hour a day psychiatric emergency service; emergency psychiatric evaluation; crisis intervention services; counseling; information and referral.

Hours: Available 24 hours a day

Fees: Sliding-fee scale; no charge for indigents; (insurance)

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Franklin-Hampshire Community Mental Health Center

Acting Dir.: Patricia Stickney  
50 Pleasant Street  
Northampton, MA 01060

Services also available  
in: Spanish  
Telephone: 413-586-8680

Services: Provides adult and children outpatient services; emergency services; crisis intervention program; sexual assault counselor; and a support unit for the elderly unit.

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday.

Fees: Sliding-fee scale (insurance)

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Northampton Area Mental Health Servies, Inc.

Exec. Dir. : Stephen Bloomfield  
88 Pomeroy Terrace  
Northampton, MA 01060

Services also available  
in: Greek  
Telephone: 413-584-4544

Services: Provides mental health services for all ages, including a day treatment program; outpatient services; individual, group, couple, and family counseling.

Hours: Office: 9 a.m. to 5 p.m. Monday, Wednesday and Friday;  
9 a.m. to 9 p.m. Tuesday and Thursday

Fees: Sliding-fee scale (insurance)



## HAMPSHIRE COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Valley Human Services

Director : Evelyn Glickman  
96 South Street  
Ware, MA 01082

Telephone: 413-967-6241

Hot Lines: 413-283-3473

Services: Provides traditional outpatient psychotherapy; emergency foster care program for adolescents who have been abused or whose situation at home makes it impossible for them to remain there. 24-hour hotline and emergency shelter.

Hours: Office: 8 a.m. to 7 p.m. Monday thru Thursday;  
8 a.m. to 5 p.m. Friday; 9 a.m. to 1 p.m. Saturday

Fees: Sliding-fee scale (insurance)



## HAMPSHIRE COUNTY

## RAPE / SEXUAL ASSAULT

Every Woman's Center

Director : Ruth Weeks Washington  
Wilder Hall  
University of Massachusetts  
Amherst, MA 01003

Services also available  
in: Spanish  
Telephone: 413-545-0883  
Hot Lines: 413-545-0800

Services: Provides services for battered women and rape victims;  
individual counseling (sexual assault and crisis); and short  
term court advocates.

Hours: Office: 9 a.m. to 4 p.m. Monday, Tuesday, Thursday, and Friday;  
12 p.m. to 7 p.m. Wednesday

Fees: None

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CIRCA (Counseling and Therapy for Women)

Directors : Rubin/Olson/Matteson  
160 Main Street  
Northampton, MA 01060

Telephone: 413-586-6471

Services: Provides long and short-term counseling for women who have  
been victimized.

Hours: Office: By appointment; 24-hour answering service.

Fees: Sliding-fee scale (insurance).

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Franklin-Hampshire Community Mental Health Center

Acting Dir.: Patricia Stickney  
50 Pleasant Street  
Northampton, MA 01060

Services also available  
in: Spanish  
Telephone: 413-586-8680

Services: Provides adult and children outpatient services; emergency  
services; crisis intervention program; sexual assault  
counselor; and a support unit for the elderly unit.

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday.

Fees: Sliding-fee scale (insurance)



## HAMPSHIRE COUNTY

## VICTIM / WITNESS ASSISTANCE PROGRAMS

Victim/Witness Assistance Program

Director : Suzanne Sheldon  
Courthouse  
Northampton, MA 01060 Telephone: 413-586-5780

Services: Services the needs, comfort and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information; assist with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday.

Fees: None



## NOTES/ADDITIONS

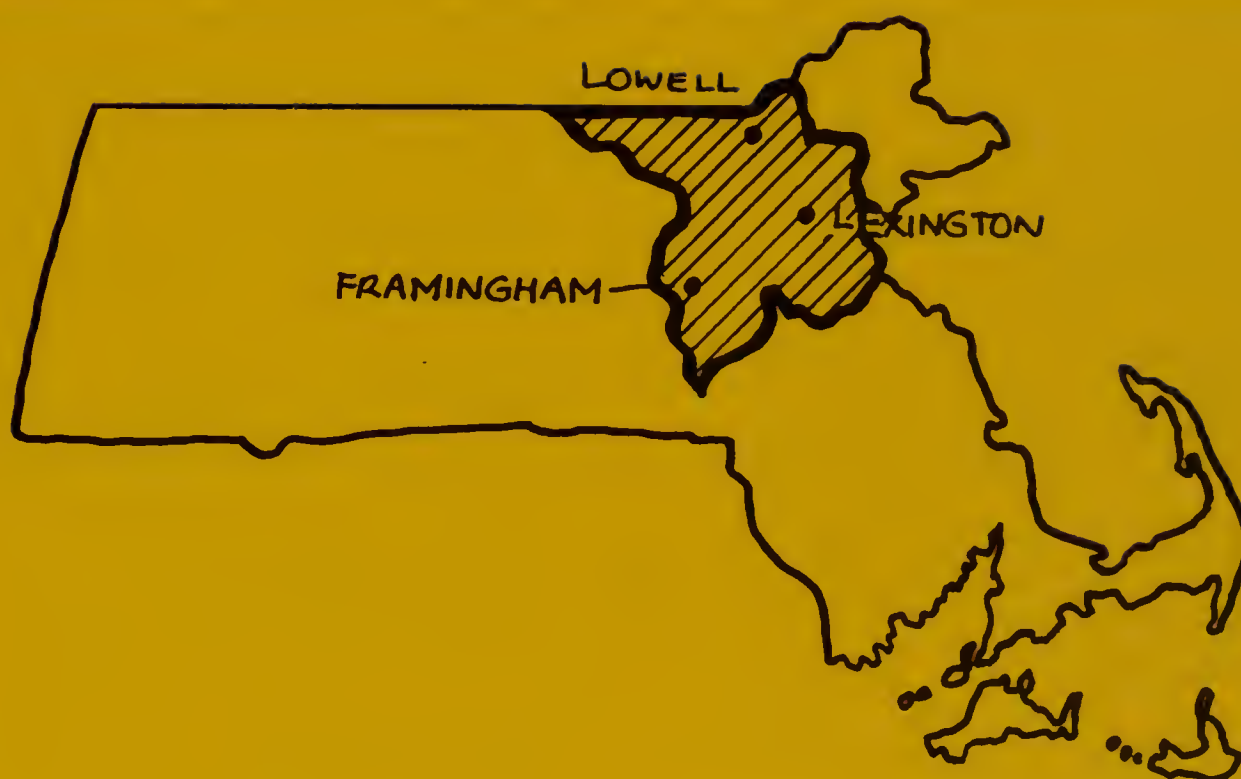


## NOTES/ADDITIONS









# Middlesex County

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## MIDDLESEX POLICE DEPARTMENTS

Acton Police Headquarters  
365 Main Street  
Acton, MA 01720  
Telephone: 617-263-2911

Director of Police Services  
7 Central Street  
Arlington, MA 02174  
Telephone: 617-643-1236

Ashby Police Department  
Main Street  
Ashby, MA 01431  
Telephone: 617-386-5652

Ashland Police Department  
137 Main Street  
Ashland, MA 01721  
Telephone: 617-881-1212

Ayer Police Department  
Columbia Street  
Ayer, MA 01432  
Telephone: 617-772-2121

Bedford Police Department  
3 Elm Street  
Bedford, MA 01730  
Telephone: 617-275-1212

Belmont Police Department  
460 Concord Avenue  
Belmont, MA 02178  
Telephone: 617-484-1212

Billerica Police Department  
Billerica, MA 01821  
Telephone: 617-633-8443

Boxborough Police Department  
Massachusetts Ave.  
Boxborough, MA 01719  
Telephone: 617-263-3000

Burlington Police Department  
Center Street  
Burlington, MA 01803  
Telephone: 617-272-1212

Cambridge Police Department  
5 Western Avenue  
Cambridge, MA 02139  
Telephone: 617-498-9300

Carlisle Police Department  
22 Bedford Road  
Carlisle, MA 01741  
Telephone: 617-369-1155

Chelmsford Police Department  
230 North Road  
Chelmsford, MA 01824  
Telephone: 617-256-2521

Concord Police Department  
Walden Street  
Concord, MA 01742  
Telephone: 617-396-7400

Dracut Police Department  
1600 Lakeville Ave.  
Dracut, MA 01826  
Telephone: 617-452-2531

Dunstable Police Department  
Dunstable, MA 01827  
Telephone: 617-649-7445

Everett Police Department  
317 Broadway  
Everett, MA 02149  
Telephone: 617-387-1212

Framingham Police Department  
81 Union Street  
Framingham, MA 01701  
Telephone: 617-872-1212

Groton Police Department  
Groton, MA 01450  
Telephone: 617-839-5343

Holliston Police Department  
532 Washington St.  
Holliston, MA 01746  
Telephone: 617-429-1212

Hopkinton Police Department  
Main Street  
Hopkinton, MA 01748  
Telephone: 617-435-3401

Hudson Police Department  
Town Hall-Main St.  
Hudson, MA 01749  
Telephone: 617-562-7122



## MIDDLESEX POLICE DEPARTMENTS

Lexington Police Department  
1575 Mass. Ave.  
Lexington, MA 02173  
Telephone: 617-862-1212

Lincoln Police Department  
169 Lincoln Road  
Lincoln, MA 01773  
Telephone: 617-259-8113

Littleton Police Department  
Foster Street  
Littleton, MA 01460  
Telephone: 413-486-4144

Police Headquarters  
Arcand Drive  
Lowell, MA 01852  
Telephone: 617-454-0425

Malden Police Department  
200 Pleasant Street  
Malden, MA 02148  
Telephone: 617-322-0530

Marlboro Police Department  
91 Main Street  
Marlboro, MA 01752  
Telephone: 617-485-1212

Maynard Police Department  
1 Summer Street  
Maynard, MA 01754  
Telephone: 617-897-3911

Medford Police Department  
100 Main Street  
Medford, MA 02155  
Telephone: 617-395-0991

New Marlboro Police Department  
Mill River, MA 01244  
Telephone: 617-229-8393

Natick Police Department  
Park Street  
Natick, MA 01760  
Telephone: 617-653-1212

Newton Police Department  
1321 Washington St.  
Newton, MA 02165  
Telephone: 617-552-7240

North Reading Police Department  
152 Park Street  
North Reading, MA 01864  
Telephone: 617-664-3131

Pepperell Police Department  
18 Tarbell Street  
Pepperell, MA 01463  
Telephone: 617-433-2424

Reading Police Department  
67 Pleasant Street  
Reading, MA 01867  
Telephone: 617-944-1212

Sherborn Police Department  
1 Sanger Street  
Sherborn, MA 01770  
Telephone: 617-653-2424

Shirley Police Department  
Lancaster Road  
Shirley, MA 01464  
Telephone: 617-425-4377

Somerville Police Department  
68 Union Square  
Somerville, MA 02143  
Telephone: 617-625-1212

Stoneham Police Department  
47 Central Street  
Stoneham, MA 02180  
Telephone: 617-438-1212

Stow Police Department  
64 Crescent Street  
Stow, MA 01775  
Telephone: 617-897-4545

Sudbury Police Department  
415 Boston Post Road  
Sudbury, MA 01776  
Telephone: 617-443-8862

Tewksbury Police Department  
935 Main Street  
Tewksbury, MA 01876  
Telephone: 617-851-7373

Townsend Police Department  
Main Street  
Townsend, MA  
Telephone: 617-597-2313



## MIDDLESEX POLICE DEPARTMENTS

Tyngsboro Police Department  
10 Kendall Road  
Tyngsboro, MA 01879  
Telephone: 617-649-7504

Wakefield Police Department  
One Union Street  
Wakefield, MA 01880  
Telephone: 617-245-1212

Waltham Police Department  
155 Lexington Street  
Waltham, MA 02154  
Telephone: 617-893-1212

Watertown Police Department  
34 Cross Street  
Watertown, MA 01272  
Telephone: 617-923-1212

Wayland Police Department  
38 Cochituate Road  
Wayland, MA 01778  
Telephone: 617-358-4721

Groton Police Department  
Station Avenue  
Groton, MA., MA 01450  
Telephone: 413-448-5555

Westford Police Department  
53 Main Street  
Westford, MA 01886  
Telephone: 617-692-2161

Weston Police Department  
180 Boston Post Road  
Weston, MA 02193  
Telephone: 617-893-4800

Wilmington Police Department  
Adelaide Street  
Wilmington, MA 01887  
Telephone: 617-658-3331

Winchester Police Department  
30 Mt. Vernon Street  
Winchester, MA 01890  
Telephone: 617-729-1212

Woburn Police Department  
10 Common Street  
Woburn, MA 01801  
Telephone: 617-933-1212



## MIDDLESEX COUNTY

District Attorney  
Scott Harshbarger  
Middlesex County Courts  
Superior Courthouse  
East Cambridge, MA 02141  
Telephone: 617-494-4050

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NOTES/ADDITIONS



## MIDDLESEX COUNTY HOSPITALS

Symmes Hospital  
Hospital Road  
Arlington, MA 02174  
Telephone: 617-646-1500

The Nashoba Community Hospital  
200 Groton Road  
Ayer, MA 01432  
Telephone: 617-772-0200

Edith Nourse Rogers Memorial Veterans' Hospital  
200 Springs Road  
Bedford, MA 01730  
Telephone: 617-275-7500

McLean Hospital  
115 Mill Street  
Belmont, MA 02178  
Telephone: 617-855-2000

MIT Infirmary  
350 Memorial Drive  
Cambridge, MA 02139  
Telephone: 617-253-4485

Mount Auburn Hospital  
330 Mt. Auburn Street  
Cambridge, MA 02238  
Telephone: 617-492-3500

Otis Hospital  
85 Otis Street  
Cambridge, MA 02138  
Telephone: 617-864-8300

Sancta Maria Hospital  
799 Concord Avenue  
Cambridge, MA 02138  
Telephone: 617-868-2200

Stillman Infirmary, Harvard U. Health Services  
75 Mt. Auburn Street  
Cambridge, MA 02138  
Telephone: 617-495-2010

The Cambridge Hospital  
1493 Cambridge Street  
Cambridge, MA 02139  
Telephone: 617-498-1000

Emerson  
Old Road to 9 Acre Corner  
Concord, MA 01742  
Telephone: 617-369-1400

Whidden Memorial Hospital  
103 Garland Street  
Everett, MA 02149  
Telephone: 617-389-6270

Cutler Army Hospital  
Hospital Road  
Fort Devens, MA 01433  
Telephone: 617-796-2222

Bethany Hospital  
97 Bethany Road  
Framingham, MA 01701  
Telephone: 617-872-6750

Cushing Hospital  
Dudley Road  
Framingham, MA 01701  
Telephone: 617-872-4301

Framingham Union Hospital  
115 Lincoln Street  
Framingham, MA 01701  
Telephone: 617-879-7111

Lowell General Hospital  
295 Varnum Avenue  
Lowell, MA 01854  
Telephone: 617-454-0411

St. John's Hospital  
14 Bartlett Street  
Lowell, MA 01852  
Telephone: 617-458-1411

St. Joseph's Hospital  
220 Pawtucket Street  
Lowell, MA 01854  
Telephone: 617-453-1761

Malden Hospital  
Hospital Road  
Malden, MA 02148  
Telephone: 617-322-7560

Marlboro Hospital  
57 Union Street  
Marlboro, MA 01752  
Telephone: 617-485-1121

Lawrence Memorial Hospital  
170 Governors Avenue  
Medford, MA 02155  
Telephone: 617-396-9250



## MIDDLESEX COUNTY HOSPITALS

Melrose-Wakefield Hospital  
585 Lebanon Street  
Melrose, MA 02176  
Telephone: 617-662-7200

Tewksbury Hospital  
East Street  
Tewksbury, MA 01876  
Telephone: 617-851-7321

Leonard Morse Hospital  
67 Union Street  
Natick, MA 01760  
Telephone: 617-653-3400

Middlesex County Hospital  
775 Trapelo Road  
Waltham, MA 02154  
Telephone: 617-894-4600

Newton-Wellesley Hospital  
2014 Washington Street  
Newton Lower Falls, MA 02162  
Telephone: 617-964-2800

The Waltham Hospital  
Hope Avenue  
Waltham, MA 02254  
Telephone: 617-899-3300

County Hospital, Inc.  
26 Central Street  
Somerville, MA 02143  
Telephone: 617-625-8900

Winchester Hospital  
41 Highland Avenue  
Winchester, MA 01890  
Telephone: 617-729-9000

Somerville Hospital  
203 Highland Avenue  
Somerville, MA 02143  
Telephone: 617-666-4400

Charles Choate Memorial Hospital  
21 Warren Avenue  
Woburn, MA 01801  
Telephone: 617-933-6700

New England Memorial Hospital  
5 Woodland Road  
Stoneham, MA 02180  
Telephone: 617-665-1740



## MIDDLESEX COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE

Transition House

Collective : Mae Browning  
 P.O.Box 530  
 Harvard Square Station  
 Cambridge, MA 02138

Services also available  
 in: Spanish, French, Portuguese  
 Telephone: 617-354-2676  
 Hot Lines: 617-354-2676

Services: Provides shelter for women and children; legal and welfare advocacy; mother's support group; and battered women's support groups which meet twice a week at the Cambridge Women's Center.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
 24-hour hotline and shelter

Fees: \$5.00 per family for shelter; food - \$1.50 per person per day

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Care And Reach Out

Director : Judith Harrison  
 Patricia Barrows  
 17 Wilson Street  
 Chelmsford, MA 01824

Telephone: 617-256-0369

Services: Provides counseling for rape, incest and battered women; support groups; and information and referral.

Hours: Office hours by appointment; 24-hour telephone service  
 Fees: Sliding-fee scale, (insurance)

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Concord Family Service Society

Director : Patricia Haines  
 Community Agencies Building  
 Concord, MA 01742

Services also available  
 in: Spanish, German  
 Telephone: 617-369-4909  
 Boston: 617-259-8556

Services: Special services for families with children at risk or victims of abuse and neglect. Support group for women involved in domestic violence. Able to counsel any victim of crime.

Hours: Office: 9 a.m. to 5 p.m., Monday, Thursday, Friday;  
 9 a.m. to 9 p.m. Tuesday Wednesday

Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE (Cont.)

Alternative House, Inc.

Director : Barbara Elwell  
 P.O.Box 2096  
 Highland Station  
 Lowell, MA 01851

Services also available  
 in: Spanish, Portuguese  
 Telephone: 617-458-0274  
 Hot Lines: 617-454-1436

Services: Provides legal/medical/welfare/ advocacy services and shelter for women and children for up to six weeks; support groups; peer counseling; and information and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday;  
 24-hour shelter and hotline

Fees: None

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Greater Lowell Pastoral Counseling

Exec. Dir. : Allan Anderson  
 8 Kirk Street  
 Lowell, MA 01852

Telephone: 617-459-0141

Services: Provides counseling services to victims of child abuse; spouse abuse; sexual assault; in addition to providing supportive comprehensive counseling for people suffering from a variety of life situations, including personal crisis.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday (evenings by appointment)

Fees: Sliding-fee scale (insurance)

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Services Against Family Violence

Director : Carol Harris  
 166 Pleasant Street  
 Malden, MA 02148

Services also available  
 in: Spanish  
 Telephone: 617-324-2221  
 Hot Lines: 617-324-2221

Services: Services are provided to battered women - crisis intervention; individual counseling; support groups; legal advocacy and community education programs (area includes Malden, Medford, Everett, Stoneham, Wakefield, Reading, North Reading and Melrose).

Hours: Office: 9 a.m. to 5 p.m. Walk-in; 24-hour hotline

Fees: None



## MIDDLESEX COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE (Cont.)

Women's Protective Services - Y.W.C.A.

Director : Janet Cardillo  
231 Bacon Street  
Natick, MA 01760

Telephone: 617-235-5613  
Hot Lines: 617-872-6161

Services: Support groups for physically and emotionally abused women; "Tough Love" program for parents/guardians who are abused by adolescents; temporary emergency shelter; legal advocacy; individual and group counseling; and crisis intervention.

Hours: 24-hour hotline; day and evening support group sessions  
Fees: \$15.00 Annual Membership

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Child Protection Program of Somerville Hospital

Director : Joanne Thrasher  
230 Highland Avenue  
Somerville, MA 02143

Services also available  
in: Spanish  
Telephone: 617-666-4400

Services: Provides crisis intervention; ongoing monitoring and counseling services for child abuse victims; advocacy; and emergency room medical treatment for rape, battered women, and other victims of crime.

Hours: Office: Available 24-hours  
Fees: None

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Respond, Inc.

Director : Carolyn Ramsey  
P. O. Box 555  
Somerville, MA 02143

Services also available  
in: Portuguese  
Telephone: 617-623-5900  
Hot Lines: 617-623-5900

Services: Provides shelter for six women and children (stay as long as necessary), individual counseling; support groups; legal advocacy; housing and welfare advocacy; and community outreach.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
24-hour hotline and shelter  
Fees: None



## MIDDLESEX COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE (Cont.)

Somerville Women's Center

Director : Collective  
 1 Summer Street  
 Somerville, MA 02143 Telephone: 617-628-6311

Services: Provides shelter to women who are abused or have been threatened or raped through the "Safe House Network". Also informal crisis intervention is provided by "Safe House" participants.

Hours: Office: 24-hour availability  
 Fees: None

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Crisis Intervention Services

Director : Mary Connor  
 351 Main Street  
 Wakefield, Ma 01880

Services also available in: Spanish and Italian  
 Telephone: 617-246-4350  
 Hot Lines: 617-246-4351

Services: Provides 24-hour crisis intervention hotline which can service people who have been victimized by rape and other physical battery/abuse; and information and referral.

Hours: Hotline available 24-hours  
 Fees: None

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Waltham Battered Women Support Committee

Director : Robin Braverman  
 P.O.Box 24  
 Waltham, MA 02254

Services also available in: French, Spanish, Italian  
 Telephone: 617-899-8676  
 Hot Lines: 617-899-8676

Services: Provides shelter -- up to four weeks -- for women and up to six weeks for women with children; support groups; legal and welfare advocacy; information and referral.  
 Safe Home Network (limited stay under one week)

Hours: Office: 8:30 a.m. to 4:30 p.m. Monday thru Friday  
 24-hour shelter and hotline  
 Fees: Small fee for shelter; none for Safe Home Network



## MIDDLESEX COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE (Cont.)

Choate Talkline

Director : James Fereira  
Choate Memorial Hospital Div  
21 Warren Avenue  
Woburn, MA 01801

Telephone: 617-935-1187

Services: Provides a 24-hour crisis intervention hotline and referral service that is a confidential service which can offer support for any type of crisis including: incest, sexual abuse, and domestic violence victims

Hours: 24-hours a day

Fees: None



MIDDLESEX COUNTY  
CHARITABLE ORGANIZATIONS

Salvation Army

Director : Captain Norma Higbee  
187 Columbus Avenue  
Boston, MA 02116

Telephone: 617-542-5522

Services: The Salvation Army works for the spiritual and social needs of the community and has experience helping the victims of crime. It offers food, clothing, shelter, counseling and some furnishings. Corps' Community Centers can make referrals.

Hours: Office: Approximately 8:30 a.m. to 4 p.m. Monday thru Friday.  
Fees: None

Captain Randall Davis  
402 Massachusetts Avenue  
Cambridge, MA 02139

Telephone: 617-547-3400

Major Daisy Ticehurst  
14 Norwood Street  
Everett, MA 02149

Telephone: 617-387-5227

Lt. Leonard Boynton  
35 Concord Street  
Framingham, MA 01701

Telephone: 617-875-3341

Captain Richard Gulley  
150 Appleton Street  
Lowell, MA 01852

Telephone: 617-458-3396

Captain Leslie Jordan  
213 Main Street  
Malden, MA 02148

Telephone: 617-324-1970

Lt. Walter Wacenske  
33 Myrtle Street  
Waltham, MA 02154

Telephone: 617-894-0413



## MIDDLESEX COUNTY

## CHILD ABUSE / SEXUAL ASSAULT

Acton Counseling Associates

Director : Jayne Barnes  
 4 Strawberry Hill Road  
 Acton, MA 01720 Telephone: 617-263-4381

Services: Provides counseling for victims of rape, elderly, child abuse, and incest.

Hours: Flexible Hours: Monday thru Saturday; 24-hour phone service  
 Fees: Sliding-fee scale (insurance)

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Boundaries Therapy Center

Director : Drs R Ziegler/P Musliner Services also available  
 518 Great Road in: French/Italian/Polish  
 Acton, MA 01720 Telephone: 617-263-4878

Services: Provides full spectrum of mental health services with experience in treating sexual abuse, child abuse and neglect, adult incest and rape victims.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday; 9 a.m. to 5 p.m. Friday  
 Fees: Sliding-fee scale; \$20 - \$60 (insurance).

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Concord Family Service Society

Director : Patricia Haines Services also available  
 Community Agencies Building in: Spanish, German  
 Concord, MA 01742 Telephone: 617-369-4909  
 Boston: 617-259-8556

Services: Special services for families with children at risk or victims of abuse and neglect. Support group for women involved in domestic violence. Able to counsel any victim of crime.

Hours: Office: 9 a.m. to 5 p.m., Monday, Thursday, Friday;  
 9 a.m. to 9 p.m. Tuesday Wednesday  
 Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Service to Youth, inc.

Director : Jane Hynes  
 P.O. Box 637,  
 Concord, MA 01742  
 Telephone: 617-369-1686  
 Toll Free:  
 Services: Counseling, information and referrals for adolescent victims  
 of child abuse, neglect and sexual assault.  
 Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
 24-hour answering service  
 Fees: None

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Framingham Youth Guidance Center

Director : Stuart Meyers  
 88 Lincoln Street  
 Framingham, MA 01701  
 Services also available  
 in: English, Spanish, Sign  
 Telephone: 617-620-0010  
 Hot Lines: 617-620-0010  
 Services: Child guidance program with outpatient services to families  
 and children in the South Middlesex area; adolescent crisis  
 team, treatment for abused and neglected children; team that  
 works with Hispanic community.  
 Hours: Office: 8 a.m. to 9 p.m. Monday thru Thursday;  
 8 a.m. to 5 p.m. Friday; emergency number after hours  
 Fees: Sliding-fee scale (insurance)

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Massachusetts Society for the Prevention of Cruelty to Children

Director : Ruth T. Wiesbauer  
 276 Union Avenue  
 Framingham, MA 01701  
 Telephone: 617-872-8826  
 Toll Free: 1-800-922-8196  
 Services: The MSPCC provides individual/group counseling; on-site family  
 services; crisis intervention; court investigations; services for  
 the prevention and protection from abuse and neglect (Serves  
 Central Mass. - provides 24-hour Comprehensive Emergency Service).  
 Hours: Office: 9 a.m. to 5 p.m. Monday through Friday;  
 24-hour emergency services  
 Fees: None



## MIDDLESEX COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Massachusetts Society for the Prevention of Cruelty to Children

Director : Maurice A. Bova  
454 Canal Street  
Lawrence, MA 01840

Services also available  
in: Spanish, Italian  
Telephone: 617-452-6401

Services: The MSPCC provides individual/group counseling; on-site family services; crisis intervention; court investigations services for the prevention and protection from abuse and neglect (Serves the Greater Lowell Area).

Hours: Office: 9 a.m. to 5 p.m. Monday through Friday  
Fees: None

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RePlace

Director : William Blout  
1912 Massachusetts Ave.  
Lexington, MA 02173

Telephone: 617-862-8130  
Hot Lines: 617-862-8130

Services: Adolescent crisis center; serving Lexington area residents aged 12 to 22 who are victims of child abuse; or other crimes.

Hours: Office: 11 a.m. to 7 p.m. Monday through Friday  
Fees: Sliding-fee scale (no third party payments)

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Greater Lowell Pastoral Counseling

Exec. Dir. : Allan Anderson  
8 Kirk Street  
Lowell, MA 01852

Telephone: 617-459-0141

Services: Provides counseling services to victims of child abuse; spouse abuse; sexual assault; in addition to providing supportive comprehensive counseling for people suffering from a variety of life situations, including personal crisis.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday (evenings by appointment)  
Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Lowell Park Counseling and Psychotherapies

Directors : Collective  
 99 Market Street  
 Lowell, MA 01852

Telephone: 617-458-1400

Services: This agency is a small private group practice with experience in dealing with victims of child abuse and rape victims. Note: Counseling for rape victims is limited to the long-term, residual effects of rape.

Hours: Office: 9 a.m. to 6 p.m. Monday thru Friday

Fees: Therapy \$65 per session (insurance accepted; no medicaid)

Youth and Family Resources, Inc.

Director : Jack Mazzotti  
 24 Porter Street  
 Melrose, MA 02176

Telephone: 617-662-8976

Services: Center experienced in counseling children and adolescent victims of abuse and neglect. Also provides residential treatment program for adolescents; special education; high school; and outward bound with counseling component.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
 until 9 p.m. Tuesday and Thursday evenings

Fees: Sliding-fee scale (insurance). No client refused.

Region West Family Counseling Service

Director : Margaret DiCanio  
 74 Walnut Park  
 Newton, MA 02158

Services also available  
 in: Spanish  
 Telephone: 617-965-6200

Services: Non-profit agency which offers group/family/couple/individual counseling. Also counsel children referred by DSS who have been victims of abuse and neglect.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
 (evenings by appointment)

Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

The Office for Children (Help for Children Program)

Director : Richard H. Jobin  
425 Watertown St.  
Newton, MA 02158

Telephone: 617-727-2532

Services: The State Office for Children's Program entitled, "Help for Children" provides advocacy; information; and referrals for children who are the victims of abuse and neglect. Regional offices listed can make referrals to local offices.

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday

Fees: None

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Adult and Family Counseling; A Clinic of Catholic Charities

Director : Father Richard Craig, MSW  
270 Washington Street  
P.O. Box 457 - Union Square  
Somerville, MA 02143

Services also available  
in: French, and Spanish  
Telephone: 617-625-1920

Services: Can facilitate outpatient individual/group psychotherapy for adolescents, adults, and elderly; marital and family therapy; counseling for parent/child difficulties.

Hours: Office 9 a.m. to 6 p.m Monday thru Friday

Fees: Subsidized fees, (insurance)

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Child Protection Program of Somerville Hospital

Director : Joanne Thrasher  
230 Highland Avenue  
Somerville, MA 02143

Services also available  
in: Spanish  
Telephone: 617-666-4400

Services: Provides crisis intervention; ongoing monitoring and counseling services for child abuse victims; advocacy; and emergency room medical treatment for rape, battered women, and other victims of crime.

Hours: Office: Available 24-hours

Fees: None



## MIDDLESEX COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Dynamic Action Residents Enterprise(D.A.R.E)Somerville Area

Directors : R. Lyman/C Jones/T Carney                      Services also available  
                  124 Gross Street                                      in: Spanish  
                  Somerville, MA 02145                                  Telephone: 617-623-8290

Services: D.A.R.E. offers foster care, shelter, and counseling for the victims of child abuse, incest and rape (up to age 18) through the referrals of D.S.S.

Hours: 24-hours a day  
 Fees: None

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Somerville Mental Health Clinic

Director : Dr. Kenneth Minkoff                                  Services also available  
                  63 College Avenue                                              in: Portuguese  
                  Somerville, MA 02144                                      Telephone: 617-623-3278

Services: A full service mental health clinic which serves Somerville only. Provides walk-in emergency service and emergency home visits; special child abuse treatment, adolescent services.

Hours: 8:30 a.m. to 6 p.m. Monday thru Friday.  
                  (Weekend by appointment).  
 Fees: Sliding-fee scale (insurance)

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Women's Mental Health Collective

Director : Noel Jette                                                          Telephone: 617-354-6270  
                  61 Roseland Street  
                  Somerville, MA 02143

Services: Provides counseling on incest, rape, and family therapy for child abuse; and short term group counseling on incest.

Hours: Office: 8 a.m. to 7:30 p.m. Monday thru Friday  
 Fees: Negotiable fees (insurance)



## MIDDLESEX COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

The Office for Children (Help for Children Program)

Director : June Austin  
475 Trapelo Rd.  
Metropolitan State Hospital Telephone: 617-894-0530  
Waltham, MA 02254

Services: The State Office for Children's Program entitled, "Help for Children" provides advocacy, information, and referrals for children who are the victims of abuse and neglect. Regional offices listed can make referrals to local offices.

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday  
Fees: None

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Woburn Council of Social Concern Children's Center

Director : Lucy Zelandi  
533 Main Street  
Woburn, MA 01801 Telephone: 617-933-5984

Services: Provides day care for abused children, counseling for parents, and parent support groups.

Hours: Office: 7 a.m. to 5:30 p.m. Monday thru Friday  
Fees: Services free for DSS contracts/transportation provided



## MIDDLESEX COUNTY

## DEAF VICTIMS SERVICES

Boston Area Rape Crisis Center

Director : Laurie Kaslow  
46 Pleasant Street  
Cambridge, MA 02139

Services also available  
in: Spanish, French, Sign  
Telephone: 617-492-7273  
Hot Line: 617-492-RAPE

Services: Provides crisis intervention counseling; hotline counseling;  
group counseling; information and referrals; and advocacy  
program. 24-hour hotline.

Hours: Initial contact by telephone; continual service by appointment  
Fees: None



## MIDDLESEX COUNTY

## DEPARTMENTS OF SOCIAL SERVICES

Department of Social Services

Director : Joel Tragash

Concord Area Office

409 Massachusetts Avenue

Acton, MA 01720

Telephone: 617-263-8159

Hot Line : 617-661-7203

Toll Free: 1-800-332-9698

Services: DSS provides community-based protective/supportive/preventative social services. In meeting the needs of crime victims counseling; advocacy; protective services for abused and neglected children; hotline for battered women (see above); and information and referral service.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;

24-hour emergency service; call toll free number after 5 p.m.

Fees: None (except for day care and substitute care - sliding-fee scale)

Peter Keohan

Arlington (Woburn) Area Office

23 Maple Street

Arlington, MA 02174

Telephone: 617-641-1780

Hot Line : 617-661-7203

Toll Free: 1-800-332-9698

Lynn Lees

Cambridge/Somerville Area

Office, 51 Inman Street

Cambridge, MA 02139

Telephone: 617-661-9390

Hot Line : 617-661-7203

Robert Kelly

Framingham Area Office

354A Waverly Street

Framingham, MA 01701

Telephone: 617-872-8122

Hot Line : 617-661-7203

Barbara Boustani

Lowell Area Office

128 Warren Street

Lowell, MA 01852

Telephone: 617-452-8970

Hot Line : 617-454-1436

Toll Free: 1-800-332-9698

Sylvia Johnson

Tri-City Area Office

205 Centre Street

Malden, MA 02148

Telephone: 617-321-0130

Hot Line : 617-454-1436

Toll Free: 1-800-332-9698

Richard Simonian

Walker Building, Room 203

255 Main Street

Marlborough, MA

Telephone: 617-481-2640

Hot Line : 617-661-7203

Judy Abrahams

Newton Area Office

437 Cherry Street

Newton, MA 02165

Telephone: 617-965-2607

Hot Line : 617-661-7203



## MIDDLESEX COUNTY

## DEPARTMENTS OF SOCIAL SERVICES (Cont.)

John Riordan Norwood Area Office 1416 Boston/Providence Hghwy Norwood, MA 02062	Telephone: 617-769-8780 Hot Line : 617-661-7203
Lynn Lees Cambridge/Somerville Area Office:, 1 Davis Square Somerville, MA 02144	Telephone: 616-666-4910 Hot Line : 617-661-7203
Joseph Bolina Crystal Lake Office Park 4 Railroad Avenue Wakefield, MA 01880	Telephone: 617-245-2754 Hot Line : 617-454-1436 Toll Free: 1-800-332-9698
Eleanor Dowd Beaverbrook Area Office 411 Waverly Oaks Road Waltham, MA 02154	Telephone: 617-894-8770 Hot Line : 617-661-7203 Toll Free: 1-800-332-9698



## MIDDLESEX COUNTY

## ELDERLY SERVICES

Acton Counseling Associates

Director : Jayne Barnes  
4 Strawberry Hill Road  
Acton, MA 01720 Telephone: 617-263-4381

Services: Provides counseling for victims of rape, elderly, child abuse, and incest.

Hours: Flexible Hours: Monday thru Saturday; 24-hour phone service  
Fees: Sliding-fee scale (insurance)

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Baypath Senior Citizens Services, Inc.

Director : Sharon Tennstedt  
P.O. Box 2625  
Framingham, MA 01701 Telephone: 617-620-0840

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. This agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Home care service fees based on income eligibility

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Callahan Senior Citizen Center

Director : Lois Aronstein Services also available  
154 Pearl Street in: Spanish; Translators for others  
Framingham, MA 01701 Telephone: 617-875-3224

Services: Two outreach workers who serve victims of elderly abuse within their own home and outside the home; Services persons 59 years of age or older. Some senior citizens serve as translators.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: None



## MIDDLESEX COUNTY

## ELDERLY SERVICES (Cont.)

Trinity Mental Health Center

Exec. Dir. : Mary F. Barry  
132 Union Avenue  
Framingham; MA 01701

Services also available  
in: Spanish  
Telephone: 617-879-2250  
Hot Line : 617-872-3333

Services: A comprehensive adult mental health center which can provide individual/group/and family counseling services to those victimized; and a program for the elderly.

Hours: 9 a.m. to 9 p.m. Monday thru Friday;  
24-hour emergency line

Fees: Sliding-fee scale (insurance)

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Minuteman Home Care Corporation

Director : John Paul Marosy  
20 Pelham Road  
Lexington, MA 02173

Telephone: 617-862-6200

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. This agency is also able to assist elderly victims of abuse or neglect by caretakers which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility

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Family Service Association of Greater Lowell

Director : Louise Collins  
170 Merrimack Street,  
Room 314  
Lowell, MA 01852

Telephone: 617-459-9326

Services: Provides counseling; receives referrals; and protective service for the elderly is available.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday;  
8:30 a.m. to 8 p.m. Tuesday evenings by appointment

Fees: Sliding-fee scale, (insurance)



## MIDDLESEX COUNTY

## ELDERLY SERVICES (Cont.)

Mystic Valley Elder Services, Inc.

Director : Molly Burns  
661 Main Street, Suite 110  
Malden, MA 02148 Telephone: 617-324-7705

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. This agency is also able to assist elderly victims of abuse or neglect by caretakers which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Home care service fees based on income eligibility

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Somerville-Cambridge Elder Services, Inc.

Director : John F. O'Neill, Jr.  
One Davis Square  
Malden, MA 02144 Telephone: 617-628-2601

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. This agency is also able to assist elderly victims of abuse or neglect by caretakers which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Home care service fees based on income eligibility

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West Surburban Elder Services, Inc.

Actg Dir. : Nancy Dale  
1001 Watertown Street  
Newton, MA 02165 Telephone: 617-969-0170

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. This agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Home Care service fees based on income eligibility



## MIDDLESEX COUNTY

## ELDERLY SERVICES (Cont.)

Eastern Middlesex Mental Health Clinic

Director : Edward J. Domit  
7 Lincoln Street  
Wakefield, MA 01880

Telephone: 617-246-2010

Services: Provides all kinds of therapy including support groups, group therapy, individual and marriage counseling; Have worked with the courts. Protective service program with geriatric population and can meet the particular counseling needs of those victimized

Hours: Office: 9 a.m. to 8 p.m. Monday to Thursday;  
9 a.m. to 5 p.m. Friday

Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## FAMILY OF MOTOR VEHICLE / HOMICIDE VICTIMS

Compassionate Friends - Central Middlesex Chapter

Director : Gretchen Frasier  
336 Haywood Mill Road  
Concord, MA 01742

Services also available  
in: Any language  
Telephone: 617-369-5105

Services: A self help support group for bereaved parents.

Hours: Monthly meetings. Phone service appointments.

Fees: None

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Compassionate Friends - Holliston Chapter

Director : Dorothy Pisapia  
280 Washington Street  
Holliston, MA 01746

Services also available  
in: Any language  
Telephone: 617-429-2585

Services: A self help group for bereaved parents.

Hours: Monthly meetings. Phone service appointments

Fees: None

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MADD (Mothers Against Drunk Drivers/Greater Boston Chapter

President : Carol Lawler  
P. O. Box 396  
Stoneham, MA 02180

Telephone: 617-337-2029

Services: Provides assistance for victims of drunk-driving crimes through individual and family counseling; victim support groups; legal advocacy; legislative lobbying; information and referral.

Hours: Office: May write or phone between 9 a.m. to 5 p.m. Monday thru Friday

Fees: None



## MIDDLESEX COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES

Arlington Youth Consultation Center

Director : Patsy Kraemer, MSW  
12 Prescott Street  
Arlington, MA 02174

Telephone: 617-646-5880  
Hot Lines: 617-643-1980

Services: Can provide counseling services to those who have been victimized. Limited to Arlington residents and D.S.S. referrals. Provides adolescent, individual, group, marital, and family counseling and makes referrals to D.S.S.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
(evenings by appointment)

Fees: Free to Arlington residents and D.S.S referrals.

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Sun Dance Youth Services, Inc.

Director : Jane Clayton  
151 Concord Road  
Bedford, MA 01730

Telephone: 617-275-7727

Services: Provides crisis intervention; information and referral programs; individual/group/family therapy; and court advocacy to youths who have suffered from a victimization and are in need of special services.

Hours: Office: 9 a.m. to 5 pm Monday thru Friday;  
evenings by appointment

Fees: Free for Bedford residents under 21; Sliding-fee scale for others

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Cambridge Guidance Center

Director : Dr. Arne Korstvedt  
5 Sacramento Street  
Cambridge, MA 02139

Services also available  
in: Portuguese, Spanish  
Telephone: 617-354-2275

Services: Children and family counseling center which can facilitate the needs of crime victims. Children 6 to 7 years of age and their families.

Hours: Office: 8:30 a.m. to 5:30 p.m. Monday thru Friday;  
evenings by appointment

Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Pequod Counseling Center

President : Chuck Fauteaux  
1145 Mass Avenue  
Cambridge, MA 02138

Services also available  
in: Spanish  
Telephone: 617-354-6259

Services: Non-profit community counseling center for individual/group/family/children; will make provisions for the counseling needs of crime victims

Hours: Office: 9 a.m. to 10 p.m. Monday thru Friday (by appointment only)  
Fees: Sliding-fee scale (insurance)

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Shelter, Inc.

Director : David Whitty  
P.O. Box 516  
Cambridge, MA 02139

Telephone: 617-547-1885  
Hot Lines: 617-547-1774

Services: Emergency overnight shelter (6 p.m. to 8 a.m.), Short term counseling; information and referral for anyone including those who have been victimized by abuse and sexual assault.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday  
Fees: None

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Counseling Collaborative

Director...: Collective  
789 Massachusetts Avenue  
Lexington, MA 02173

Telephone: 617-861-1818

Services: Provides counseling for individuals, families, and groups, information and referral.

Hours: Flexible to client needs, emergencies  
Fees: \$50, (insurance)



## MIDDLESEX COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

RePlace

Director : William Blout  
1912 Massachusetts Ave.  
Lexington, MA 02173  
Telephone: 617-862-8130  
Hot Lines: 617-862-8130  
Services: Adolescent crisis center; serving Lexington area residents  
aged 12 to 22 who are victims of child abuse; or other crimes.  
Hours: Office: 11 a.m. to 7 p.m. Monday through Friday  
Fees: Sliding-fee scale (no third party payments)

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Family Service Association of Greater Lowell

Director : Louise Collins  
170 Merrimack Street,  
Room 314  
Lowell, MA 01852  
Telephone: 617-459-9326  
Services: Provides counseling; receives referrals; and protective service for  
the elderly is available.  
Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday;  
8:30 a.m. to 8 p.m. Tuesday evenings by appointment  
Fees: Sliding-fee scale, (insurance)

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Merrimack Valley Catholic Charities Center

Director : Brian Dacey  
70 Lawrence Street  
Lowell, MA 01852  
Telephone: 617-452-1421  
Services: Psychotherapy and counseling available to all including  
those who have been victimized.  
Hours: Office: 9 a.m. to 4:30 p.m. Monday thru Friday  
Fees: None



## MIDDLESEX COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Malden Hospital

Director : Brenda Kelley  
Hospital Road  
Malden, MA 02148

Telephone: 617-322-7560

Services: Emergency room services for all types of victims, including rape victims; services include medical treatment, counseling and referrals.

Hours: 24-hour emergency room service

Fees: Services free for inpatient only.

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Center for Better Living

Director : Barbara Smith  
57 Union Street  
Marlborough, MA 01752

Services also available  
in: Portuguese  
Telephone: 617-481-2100

Services: Provides outpatient services through individual/family/group counseling; and children services. Will provide special counseling services to meet the needs of those victimized by crime.

Hours: Office: 8:30 a.m. to 9 p.m. Monday thru Wednesday and Thursday;  
9 a.m. to 5 p.m. Friday and Saturday Emergency Only

Fees: Sliding-fee scale (insurance)

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Region West Family Counseling Service

Director : Margaret DiCanio  
74 Walnut Park  
Newton, MA 02158

Services also available  
in: Spanish  
Telephone: 617-965-6200

Services: Non-profit agency which offers group/family/couple/individual counseling. Also counsel children referred by DSS who have been victims of abuse and neglect.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
(evenings by appointment)

Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Newton-Wellesley Multi-Service Center

Director : Lowell Haynes  
 1301 Center Street  
 Newton Center, MA 02159 Telephone: 617-244-4802

Services: Community mental health center provides counseling to adolescent individuals/families who have been victimized. Counseling services free to residents of Newton, Wellesley, Weston and Needham

Hours: Open 24 a hours

Fees: \$10 for 18 years and older using medical clinic.

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Dynamic Action Residents Enterprise(D.A.R.E)Somerville Area

Directors : R. Lyman/C Jones/T Carney Services also available  
 124 Gross Street in: Spanish  
 Somerville, MA 02145 Telephone: 617-623-8290

Services: D.A.R.E. offers foster care, shelter, and counseling for the victims of child abuse, incest and rape (up to age 18) through the referrals of D.S.S.

Hours: 24-hours a day

Fees: None

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Crisis Intervention Services

Director : Mary Connor Services also available  
 351 Main Street in: Spanish and Italian  
 Wakefield, Ma 01880 Telephone: 617-246-4350  
 Hot Lines: 617-246-4351

Services: Provides 24-hour crisis intervention hotline which can service people who have been victimized by rape and other physical battery/abuse; and information and referral.

Hours: Hotline available 24-hours

Fees: None



## MIDDLESEX COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Beaverbrook Guidance Center

Director : Ralph Semon  
118 Central Street  
Waltham, MA 02172

Services also available  
in: Spanish, Italian, Greek  
Telephone: 617-891-0555

Services: Can provide services for children (18 and older) and their families through children's outpatient counseling center. Restricted to residents and workers of Waltham, Belmont and Watertown.

Hours: 9 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 5 p.m. Friday, on call 24-hours

Fees: Sliding-fee scale (insurance)

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Beaverbrook Guidance Center

Director : Ralph Semon  
80 Mt. Auburn Street  
Watertown, MA 02172

Services also available  
in: Spanish, Italian, Greek  
Telephone: 617-926-4055

Services: Can provide services for children (18 and older) and their families through children's outpatient counseling center. Restricted to residents and workers of Waltham, Belmont and Watertown.

Hours: 9 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 5 p.m. Friday on call 24-hours

Fees: Sliding-fee scale (insurance)

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Watertown Multi-Service Center

Director : Molly Mead  
127 N. Beacon Street  
Watertown, MA 02172

Telephone: 617-926-3600

Services: Information and referral to Watertown residents. Provides individual family and group counseling; support groups; community education High school outreach; Can provide special counseling services to people who have been victimized.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
(Counseling evenings by appointment)

Fees: Counseling based on sliding scale (no insurance)



## MIDDLESEX COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Choate Talkline

Director : James Fereira  
Choate Memorial Hospital Div  
21 Warren Avenue Telephone: 617-935-1187  
Woburn, MA 01801

Services: Provides a 24-hour crisis intervention hotline and referral service that is a confidential service which can offer support for any type of crisis including: incest, sexual abuse, and domestic violence victims

Hours: 24-hours a day

Fees: None



## MIDDLESEX COUNTY

## INCEST

Acton Counseling Associates

Director : Jayne Barnes  
4 Strawberry Hill Road  
Acton, MA 01720 Telephone: 617-263-4381

Services: Provides counseling for victims of rape, elderly, child abuse, and incest.

Hours: Flexible Hours: Monday thru Saturday; 24-hour phone service  
Fees: Sliding-fee scale (insurance)

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Boundaries Therapy Center

Director : Drs R Ziegler/P Musliner  
518 Great Road  
Acton, MA 01720 Services also available  
in: French/Italian/Polish  
Telephone: 617-263-4878

Services: Provides full spectrum of mental health services with experience in treating sexual abuse, child abuse and neglect, adult incest and rape victims.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday; 9 a.m. to 5 p.m. Friday  
Fees: Sliding-fee scale; \$20 - \$60 (insurance).

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Care And Reach Out

Director : Judith Harrison  
Patricia Barrows  
17 Wilson Street  
Chelmsford, MA 01824 Telephone: 617-256-0369

Services: Provides counseling for rape, incest and battered women; support groups; and information and referral.

Hours: Office hours by appointment; 24-hour telephone service  
Fees: Sliding-fee scale, (insurance)



## MIDDLESEX COUNTY

## INCEST (Cont.)

Dynamic Action Residents Enterprise(D.A.R.E)Somerville Area

Directors : R. Lyman/C Jones/T Carney                      Services also available  
            124 Gross Street                                      in: Spanish  
            Somerville, MA 02145                                  Telephone: 617-623-8290

Services: D.A.R.E. offers foster care, shelter, and counseling for the victims of child abuse, incest and rape (up to age 18) through the referrals of D.S.S.

Hours: 24-hours a day

Fees: None

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Women's Mental Health Collective

Director : Judith Herman  
            61 Roseland Street  
            Somerville, MA 02143                                  Telephone: 617-354-0270

Services: Support and therapy groups for women who have been victims of incest.

Hours: Office: 7:30 a.m. to 8 p.m. Monday thru Friday, 24-hour hotline

Fees: Sliding-Fee Scale (insurance)

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Women's Mental Health Collective

Director : Noel Jette  
            61 Roseland Street  
            Somerville, MA 02143                                  Telephone: 617-354-6270

Services: Provides counseling on incest, rape, and family therapy for child abuse; and short term group counseling on incest.

Hours: Office: 8 a.m. to 7:30 p.m. Monday thru Friday

Fees: Negotiable fees (insurance)



## MIDDLESEX COUNTY

## INCEST (Cont.)

Choate Talkline

Director : James Fereira  
Choate Memorial Hospital Div  
21 Warren Avenue Telephone: 617-935-1187  
Woburn, MA 01801

Services: Provides a 24-hour crisis intervention hotline and referral service that is a confidential service which can offer support for any type of crisis including: incest, sexual abuse, and domestic violence victims

Hours: 24-hours a day  
Fees: None



## MIDDLESEX COUNTY

## INFORMATION AND REFERRAL SERVICES

Watertown Multi-Service Center

Director : Molly Mead  
127 N. Beacon Street  
Watertown, MA 02172

Telephone: 617-926-3600

Services: Information and referral to Watertown residents. Provides individual family and group counseling; support groups; community education High school outreach; Can provide special counseling services to people who have been victimized.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
(Counseling evenings by appointment)

Fees: Counseling based on sliding scale (no insurance)



## MIDDLESEX COUNTY

## LEGAL SERVICES

Cambridgeport Problem Center

Director : Christina Wolfe  
1 West Street  
Cambridge, MA 02139

Telephone: 617-661-1010

Services: Can provide legal services for low-income people, psychological counseling (on sliding-fee scale), and mediation services.

Hours: Office: 1 p.m. to 4 p.m Monday thru Thursday and 6 p.m. to 8 p.m.;  
9 a.m. to 12 noon Friday  
Fees: Legal and mediation free



## MIDDLESEX COUNTY

## MEDIATION

Cambridgeport Problem Center

Director : Christina Wolfe  
1 West Street

Cambridge, MA 02139

Telephone: 617-661-1010

Services: Can provide legal services for low-income people, psychological counseling (on sliding-fee scale), and mediation services.

Hours: Office: 1 p.m. to 4 p.m Monday thru Thursday and 6 p.m. to 8 p.m.;  
9 a.m. to 12 noon Friday

Fees: Legal and mediation free

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Harvard Negotiation Project

Director : Collective

Pound Hall 513

Harvard Law School

Cambridge, MA 02138

Telephone: 617-495-1684

Services: The history of the organization has been with small claims, but they are receptive to mediating criminal matters.

Hours: 8 a. m. to 5 p.m., Monday thru Friday

Fees: None



MIDDLESEX COUNTY  
MENTAL HEALTH SERVICES

Boundaries Therapy Center

Director : Drs R Ziegler/P Musliner  
518 Great Road  
Acton, MA 01720

Services also available  
in: French/Italian/Polish  
Telephone: 617-263-4878

Services: Provides full spectrum of mental health services with experience in treating sexual abuse, child abuse and neglect, adult incest and rape victims.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday; 9 a.m. to 5 p.m. Friday  
Fees: Sliding-fee scale; \$20 - \$60 (insurance).

---

Comprehensive Mental Health

Director : Ellen Liner  
411 Mass Avenue, Suite 202  
Acton, MA 01720

Telephone: 617-263-3366

Services: Has proper facilities to treat people who have been victimized. Services include private outpatient psychiatric services for individuals and families, psychological testing, and court evaluations.

Hours: 8 a.m. to 5 p.m., Monday thru Friday  
Fees: \$60-initial evaluation/\$55-one hour/\$30-half hour,(insurance)

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Cambridge/Somerville Mental Health and Retardation Center

Director : Robert C. Reid, M.D.  
12 Maple Avenue  
Cambridge, MA 02139

Services also available  
in: Spanish and Portuguese  
Telephone: 617-491-0600

Services: Can only serve Somerville and Cambridge. Provides psychiatric services (retardation and alcoholism services). Will accommodate the special needs of those persons who have been victimized and require special services.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; otherwise by appointment  
Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Cambridgeport Problem Center

Director : Christina Wolfe

1 West Street

Cambridge, MA 02139

Telephone: 617-661-1010

Services: Can provide legal services for low-income people, psychological counseling (on sliding-fee scale), and mediation services.

Hours: Office: 1 p.m. to 4 p.m. Monday thru Thursday and 6 p.m. to 8 p.m.;  
9 a.m. to 12 noon Friday

Fees: Legal and mediation free

Elliot Community Mental Health Center

Director : Leslie G. Brody

Community Agencies Building

Concord, MA 01742

Telephone: 617-369-1113

Boston: 617-259-8054

Services: A broad ranged mental health center with facilities to treat victims of personal crisis. Services include outpatient services and inpatient services with Elliot Hospital. Serves an area of nine towns.

Hours: Office: 8 a.m. to 9 p.m. Monday thru Thursday;  
8 a.m. to 5 p.m. Friday; 9 a.m. to 1 p.m. Saturday

Fees: Sliding-fee scale (insurance)

Trinity Mental Health Center

Exec. Dir. : Mary F. Barry

132 Union Avenue

Framingham, MA 01701

Services also available

in: Spanish

Telephone: 617-879-2250

Hot Line : 617-872-3333

Services: A comprehensive adult mental health center which can provide individual/group/and family counseling services to those victimized; and a program for the elderly.

Hours: 9 a.m. to 9 p.m. Monday thru Friday;  
24-hour emergency line

Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Mystic Valley Mental Health Center

Director : Richard Weiss, PhD  
 186 Bedford Street  
 Lexington, MA 02173

Services also available  
 in: Spanish (in the Woburn office)  
 Telephone: 617-861-0890

Services: Provides service to people who have been victimized.  
 Services include: outpatient care; early intervention  
 program; adult day treatment center; adolescent residence;  
 and crisis team. Includes Arlington, Lexington and Woburn.

Hours: 9 a.m. to 7 p.m. Monday, Tuesday, Thursday; 9 a.m. to 9 p.m.  
 Wednesday; 9 a.m. to 5 p.m. Friday

Fees: Sliding-fee scale (insurance)

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Dr. Harry C. Solomon Mental Health Center

Supt. : Fernando Duran  
 391 Varnum Avenue  
 Lowell, MA 01854

Services also available  
 in: Spanish; Portuguese; German;  
 Italian  
 Telephone: 617-454-8851

Services: This agency provides services to people who have been  
 victimized. Services include: 24-hour psychiatric inpatient  
 services, outpatient services, community support, consul-  
 tation and education.

Hours: 24-hours a day  
 Fees: Sliding-fee scale

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Lowell Park Counseling and Psychotherapies

Directors : Collective  
 99 Market Street  
 Lowell, MA 01852

Telephone: 617-458-1400

Services: This agency is a small private group practice with  
 experience in dealing with victims of child abuse and  
 rape victims. Note: Counseling for rape victims is limited  
 to the long-term, residual effects of rape.

Hours: Office: 9 a.m. to 6 p.m. Monday thru Friday

Fees: Therapy \$65 per session (insurance accepted; no medicaid)



## MIDDLESEX COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Adult/Adolescent Counseling in Development

Exec. Dir. : Jack Sarmanian  
 156 Pleasant Street  
 Malden, MA 02148

Services also available  
 in: Spanish  
 Telephone: 617-324-2218  
 Hot Line.: 617-324-2221

Services: Outpatient mental health clinic which provides many services including individual/group/family counseling; Can facilitate the counseling needs of those who have suffered a victimization.

Hours: Office: 9 a.m. to 8 p.m. Monday thru Thursday;  
 9 a.m. to 5 p.m. Friday; additional hours by appointment.

Fees: Sliding-fee scale (insurance)

Human Resource Institute

Director : Arville Stephen  
 6 Pleasant Street  
 Malden, MA 02148

Services also available  
 in: Spanish and Portuguese  
 Telephone: 617-322-1503

Services: Provides licensed social workers, psychologists and a psychiatrist to provide individual/family/couple therapy and psychological testing. Can facilitate the counseling needs of those individuals who have suffered mental duress from victimization.

Hours: Office: 8:30 a.m. to 9 a.m. Monday thru Friday;  
 9 a.m. to 2 p.m. Saturday

Fees: \$55/hr. No sliding-fee scale (insurance)

Tri-City Community Mental Health Center

Exec. Dir. : Anne P. Umana  
 10 Holden Street  
 Malden, MA 02148

Services also available  
 in: Spanish, Hebrew, and Indian  
 Telephone: 617-324-7300

Services: provides service to those who have been victimized. Services include: individual/group/family counseling; evaluation; crisis intervention; community education and consultation. (Limited to Malden, Medford, and Everett residents).

Hours: 8 a.m. to 5 p.m. Monday thru Friday; (some evenings) 24 Hour emergency line

Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Charles River Counseling

Clinic Dir : Daniel Jaquette  
154 Wells Avenue  
Newton, Ma 02159

Telephone: 617-527-4610

Services: Private Mental Health Clinic for children, adults, couples, and groups; provides many direct services including rape counseling.

Hours: Office: 8:30 a.m. to 9 p.m. Thursday;  
8:30 a.m. to 5 p.m. Friday

Fees: No sliding-fee scale; \$60.00 evaluation/therapy (insurance)

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Crisis Intervention Services

Director : Mary Connor  
351 Main Street  
Wakefield, Ma 01880

Services also available  
in: Spanish and Italian  
Telephone: 617-246-4350  
Hot Lines: 617-246-4351

Services: Provides 24-hour crisis intervention hotline which can service people who have been victimized by rape and other physical battery/abuse; and information and referral.

Hours: Hotline available 24-hours  
Fees: None

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Newton-Needham Guidance Clinics

Director : Dr. Paul Welch  
64 Elderidge Street  
Newton, MA 02156

Telephone: 617-969-4925  
Toll Free:

Services: Comprehensive mental health services including direct care to clients through individual/family/group therapy. Can facilitate the needs of crime victims who require special services.

Hours: 8:30 a.m. to 7:30 p.m. Monday thru Wednesday;  
8:30 to 5:00 p.m. Thursday thru Friday.

Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Newton-Wellesley Multi-Service Center

Director : Lowell Haynes  
 1301 Center Street  
 Newton Center, MA 02159 Telephone: 617-244-4802

Services: Community mental health center provides counseling to adolescent individuals/families who have been victimized. Counseling services free to residents of Newton, Wellesley, Weston and Needham

Hours: Open 24 a hours

Fees: \$10 for 18 years and older using medical clinic.

Adult and Family Counseling; A Clinic of Catholic Charities

Director : Father Richard Craig, MSW Services also available  
 270 Washington Street in: French, and Spanish  
 P.O. Box 457 - Union Square Telephone: 617-625-1920  
 Somerville, MA 02143

Services: Can facilitate outpatient individual/group psychotherapy for adolescents, adults, and elderly; marital and family therapy; counseling for parent/child difficulties.

Hours: Office 9 a.m. to 6 p.m Monday thru Friday

Fees: Subsidized fees, (insurance)

Somerville Mental Health Clinic

Director : Dr. Kenneth Minkoff Services also available  
 63 College Avenue in: Portuguese  
 Somerville, MA 02144 Telephone: 617-623-3278

Services: A full service mental health clinic which serves Somerville only. Provides walk-in emergency service and emergency home visits; special child abuse treatment, adolescent services.

Hours: 8:30 a.m. to 6 p.m. Monday thru Friday.

(Weekend by appointment).

Fees: Sliding-fee scale (insurance)



## MIDDLESEX COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Eastern Middlesex Mental Health Clinic

Director : Edward J. Domit  
7 Lincoln Street  
Wakefield, MA 01880

Telephone: 617-246-2010

Services: Provides all kinds of therapy including support groups, group therapy, individual and marriage counseling; Have worked with the courts. Protective service program with geriatric population and can meet the particular counseling needs of those victimized

Hours: Office: 9 a.m. to 8 p.m. Monday to Thursday;  
9 a.m. to 5 p.m. Friday

Fees: Sliding-fee scale (insurance)

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Metro-Beaverbrook Mental Health and Retardation Center

Director : Milton Bratz, Ph.D  
372 Main Street  
Watertown, Ma 02172

Services also available  
in: Spanish  
Telephone: 617-926-5800

Services: A mental health center which provides many services including rape counseling (in conjunction with Waltham/Watertown/Belmont police and Waltham Hospital). Waltham Counseling - call (617) 926-5806 (emergency number).

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday;  
(evenings by appointment.)

Fees: Sliding-fee scale (insurance).



## MIDDLESEX COUNTY

## RAPE / SEXUAL ASSAULT

Acton Counseling Associates

Director : Jayne Barnes  
4 Strawberry Hill Road  
Acton, MA 01720 Telephone: 617-263-4381

Services: Provides counseling for victims of rape, elderly, child abuse, and incest.

Hours: Flexible Hours: Monday thru Saturday; 24-hour phone service  
Fees: Sliding-fee scale (insurance)

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Boundaries Therapy Center

Director : Drs R Ziegler/P Musliner  
518 Great Road  
Acton, MA 01720  
Services also available  
in: French/Italian/Polish  
Telephone: 617-263-4878

Services: Provides full spectrum of mental health services with experience in treating sexual abuse, child abuse and neglect, adult incest and rape victims.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday; 9 a.m. to 5 p.m. Friday  
Fees: Sliding-fee scale; \$20 - \$60 (insurance).

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Alliance Against Sexual Coercion

Director : Janet Moos  
P.O. Box 1  
Cambridge, MA 02139 Telephone: 617-547-1176

Services: Provides services for people subject to sexual harrassment: phone counseling; referral and information; and support groups.

Hours: Flexible - call to inquire  
Fees: None



## MIDDLESEX COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Boston Area Rape Center

Director : Collective  
c/o Women's Center  
46 Pleasant Street  
Cambridge, MA 02139

Services also available  
in: Spanish, French  
Telephone: 617-492-RAPE  
Hot Line : 617-492-RAPE

Services: Provides a 24-hour hotline. Direct and on-call; long and short-term rape counseling; medical and legal advocacy.

Hours: 8 a.m. to 4 p.m. (hours vary); 24-hour hotline  
Fees: None

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Boston Area Rape Crisis Center

Director : Laurie Kaslow  
46 Pleasant Street  
Cambridge, MA 02139

Services also available  
in: Spanish, French, Sign  
Telephone: 617-492-7273  
Hot Line: 617-492-RAPE

Services: Provides crisis intervention counseling; hotline counseling; group counseling; information and referrals; and advocacy program. 24-hour hotline.

Hours: Initial contact by telephone; continual service by appointment  
Fees: None

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Care And Reach Out

Director : Judith Harrison  
Patricia Barrows  
17 Wilson Street  
Chelmsford, MA 01824

Telephone: 617-256-0369

Services: Provides counseling for rape, incest and battered women; support groups; and information and referral.

Hours: Office hours by appointment; 24-hour telephone service  
Fees: Sliding-fee scale, (insurance)



## MIDDLESEX COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Rape Counselors - Emerson Hospital

Directors : Carolyn Cleaver and  
Diane Franklin  
Old Road to 9 Acre Corner Telephone: 617-369-1400  
Concord, MA 01742 Hot Line: 617-369-1400

Services: Rape crisis intervention counseling; follow up counseling  
and referrals to other social service agencies.

Hours: Open 24 Hours  
Fees: Sliding-fee scale

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Greater Lowell Pastoral Counseling

Exec. Dir. : Allan Anderson  
8 Kirk Street  
Lowell, MA 01852 Telephone: 617-459-0141

Services: Provides counseling services to victims of child abuse;  
spouse abuse; sexual assault; in addition to providing  
supportive comprehensive counseling for people suffering  
from a variety of life situations, including personal crisis.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday (evenings by appointment)  
Fees: Sliding-fee scale (insurance)

Lowell Park Counseling and Psychotherapies

Directors : Collective  
99 Market Street  
Lowell, MA 01852 Telephone: 617-458-1400

Services: This agency is a small private group practice with  
experience in dealing with victims of child abuse and  
rape victims. Note: Counseling for rape victims is limited  
to the long-term, residual effects of rape.

Hours: Office: 9 a.m. to 6 p.m. Monday thru Friday  
Fees: Therapy \$65 per session (insurance accepted; no medicaid)



## MIDDLESEX COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Rape Crisis Service of Greater Lowell

Director : Dr. Sarah Benet  
Lowell General Hospital  
295 Varnum Ave.  
Lowell, MA 01854

Services also available  
in: Spanish  
Telephone: 617-452-7721  
Hot Line: 617-458-2084

Services: Provides counseling and support to victims of sexual assault and their families.

Hours: 24-hour hot-line and emergency service

Fees: None

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Malden Hospital

Director : Brenda Kelley  
Hospital Road  
Malden, MA 02148

Telephone: 617-322-7560

Services: Emergency room services for all types of victims, including rape victims; services include medical treatment, counseling and referrals.

Hours: 24-hour emergency room service

Fees: Services free for inpatient only.

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Greater Marlborough Sexual Abuse Counseling

Director : Tina Wingate  
86 Pleasant Street  
Marlborough, MA 01752

Telephone: 617-485-RAPE  
Hot Line: 617-485-RAPE

Services: Counseling for rape victims of all ages. Services include both crisis counseling and legal advocacy.

Hours: 24-hours a day, seven days a week

Fees: None



## MIDDLESEX COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Health Information Referral Service

Director : Bettina Wingate  
 87 Pleasant Street  
 Marlborough, MA

Services also available  
 in: Portuguese  
 Telephone: 617-485-RAPE  
 Hot Line: 617-485-RAPE

Services: Provides a rape crisis hotline, short and long term assistance; court/legal advocacy; and information and referral.

Hours: 24-hour hotline  
 Fees: None

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Charles River Counseling

Clinic Dir : Daniel Jaquette  
 154 Wells Avenue  
 Newton, Ma 02159

Telephone: 617-527-4610

Services: Private Mental Health Clinic for children, adults, couples, and groups; provides many direct services including rape counseling.

Hours: Office: 8:30 a.m. to 9 p.m. Thursday;  
 8:30 a.m. to 5 p.m. Friday  
 Fees: No sliding-fee scale; \$60.00 evaluation/therapy (insurance)

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Crisis Intervention Team - Newton-Wellesley Hospital

Director : Barbara Gilmore  
 2014 Washington Street  
 Newton, MA 02162

Telephone: 617-964-2800  
 Hot Line: 617-964-2800

Services: Emergency room medical treatment for rape victims in accordance with special protocol geared to evidence gathering and basic treatment; immediate psychological counseling for rape victims (24 - hour on call psychologist) Follow-up counseling for local residents

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; crisis team; 24-hour emergency room service  
 Fees: Sliding-scale fee (insurance)



## MIDDLESEX COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Child Protection Program of Somerville Hospital

Director : Joanne Thrasher  
230 Highland Avenue  
Somerville, MA 02143

Services also available  
in: Spanish  
Telephone: 617-666-4400

Services: Provides crisis intervention; ongoing monitoring and counseling services for child abuse victims; advocacy; and emergency room medical treatment for rape, battered women, and other victims of crime.

Hours: Office: Available 24-hours  
Fees: None

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Dynamic Action Residents Enterprise(D.A.R.E)Somerville Area

Directors : R. Lyman/C Jones/T Carney  
124 Gross Street  
Somerville, MA 02145

Services also available  
in: Spanish  
Telephone: 617-623-8290

Services: D.A.R.E. offers foster care, shelter, and counseling for the victims of child abuse, incest and rape (up to age 18) through the referrals of D.S.S.

Hours: 24-hours a day  
Fees: None

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Somerville Women's Center

Director : Collective  
1 Summer Street  
Somerville, MA 02143

Telephone: 617-628-6311

Services: Provides shelter to women who are abused or have been threatened or raped through the "Safe House Network". Also informal crisis intervention is provided by "Safe House" participants.

Hours: Office: 24-hour availability  
Fees: None



## MIDDLESEX COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Women's Mental Health Collective

Director : Noel Jette  
 61 Roseland Street  
 Somerville, MA 02143 Telephone: 617-354-6270

Services: Provides counseling on incest, rape, and family therapy for child abuse; and short term group counseling on incest.

Hours: Office: 8 a.m. to 7:30 p.m. Monday thru Friday

Fees: Negotiable fees (insurance)

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Crisis Intervention Services

Director : Mary Connor Services also available  
 351 Main Street in: Spanish and Italian  
 Wakefield, Ma 01880 Telephone: 617-246-4350  
 Hot Lines: 617-246-4351

Services: Provides 24-hour crisis intervention hotline which can service people who have been victimized by rape and other physical battery/abuse; and information and referral.

Hours: Hotline available 24-hours

Fees: None

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Metro-Beaverbrook Mental Health and Retardation Center

Director : Milton Bratz, Ph.D Services also available  
 372 Main Street in: Spanish  
 Watertown, Ma 02172 Telephone: 617-926-5800

Services: A mental health center which provides many services including rape counseling (in conjunction with Waltham/Watertown/Belmont police and Waltham Hospital). Waltham Counseling - call (617) 926-5806 (emergency number).

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday;  
 (evenings by appointment.)

Fees: Sliding-fee scale (insurance).



## MIDDLESEX COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Choate Talkline

Director : James Fereira  
Choate Memorial Hospital Div  
21 Warren Avenue Telephone: 617-935-1187  
Woburn, MA 01801

Services: Provides a 24-hour crisis intervention hotline and referral service that is a confidential service which can offer support for any type of crisis including: incest, sexual abuse, and domestic violence victims

Hours: 24-hours a day  
Fees: None



## MIDDLESEX COUNTY

## VICTIMS / WITNESS ASSISTANCE PROGRAMS

Victim/Witness Service Bureau - Middlesex County

Chief : Amy Singer  
Middlesex Sup. Courthouse  
46 Thorndike Street Telephone: 617-494-4259  
Cambridge, MA 02141

Services: Services the needs, comfort and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information; assistance with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday  
Fees: None

Marcia Mooers  
Framingham District Court  
600 Concord Street Telephone: 617-875-4141  
Framingham, MA 01701

Kathy Millerick  
Lowell District Court  
41 Hurd Street Telephone: 617-459-2323  
Lowell, MA 01852

Aurie Hall  
Somerville District Court  
174 Fellsway Telephone: 617-666-8000  
Somerville, MA 02145

Nancy Neumann  
Malden District Court  
89 Summer Street Telephone: 617-322-2020  
Somerville, MA 02148

Ellen Frank  
Waltham/Concord Courthouses  
38 Linden Street Telephone: 617-893-7140  
Waltham, MA 02154

Ginny Allan  
Woburn/Ayer District Court  
34 Pleasant Street Telephone: 617-933-9586  
Woburn, MA 02148



## NOTES/ADDITIONS

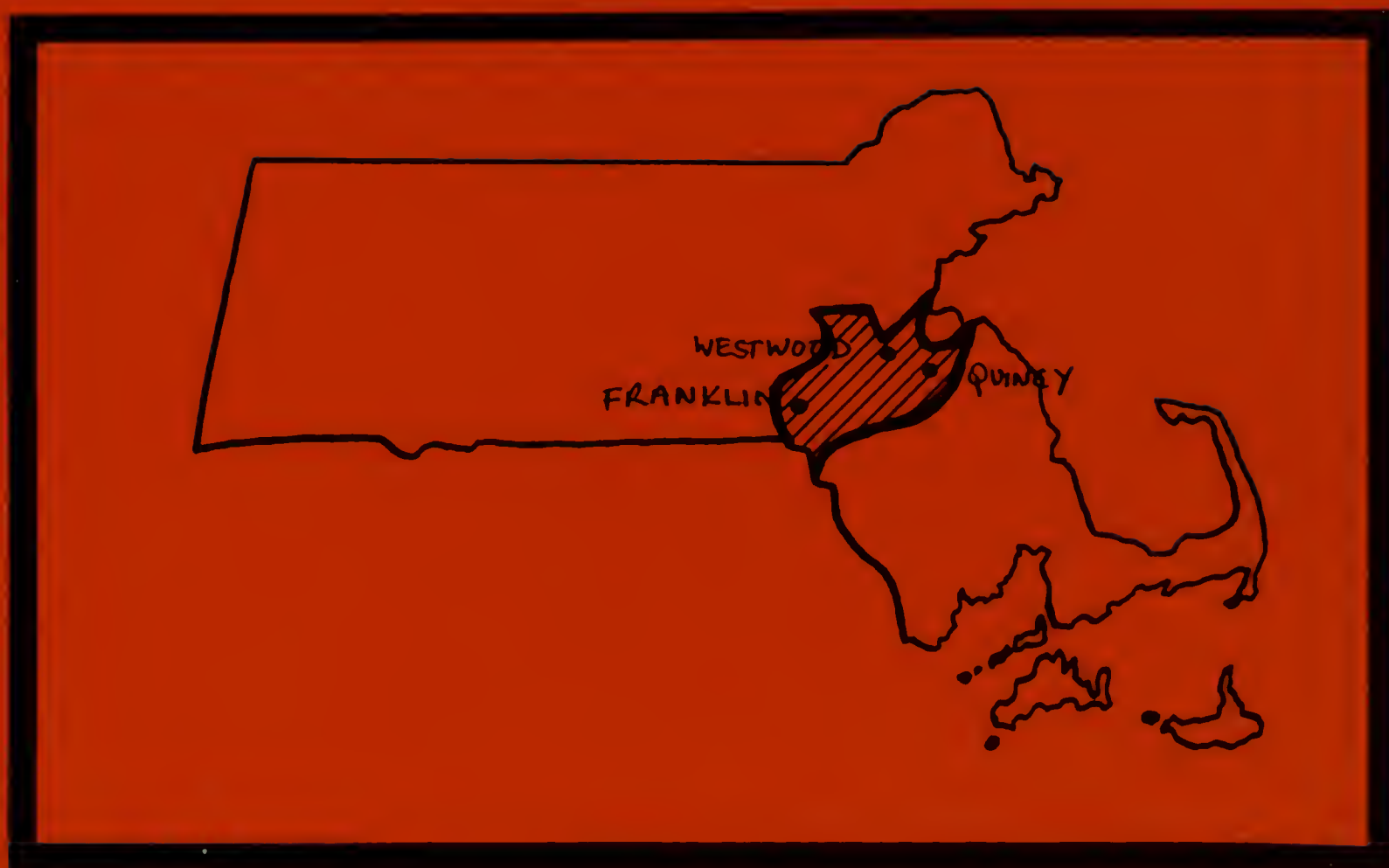


## NOTES/ADDITIONS









# Norfolk County

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## NORFOLK POLICE DEPARTMENTS

Avon Police Department  
Main Street  
Avon, MA 02322  
Telephone: 617-583-6677

Bellingham Police Department  
1 Common Street  
Bellingham, MA 02019  
Telephone: 617-996-1515

Braintree Police Department  
282 Union Street  
Braintree, MA 02184  
Telephone: 617-843-1212

Brookline Police Department  
350 Washington St.  
Brookline, MA 02147  
Telephone: 617-734-1212

Canton Police Department  
99 Revere Street  
Canton, MA 01803  
Telephone: 617-828-1212

Cohasset Police Department  
40 Elm Street  
Cohasset, MA 02025  
Telephone: 617-383-1212

Dedham Police Department  
600 High Street  
Dedham, MA 02026  
Telephone: 617-326-8460

Dover Police Department  
3 Walpole Street  
Dover, MA 02030  
Telephone: 617-785-1130

Foxborough Police Department  
40 South Street  
Foxborough, MA 02035  
Telephone: 617-543-4343

Franklin Police Department  
16 East Street  
Franklin, MA 02038  
Telephone: 617-528-1212

Holbrook Police Department  
6 North Franklin St  
Holbrook, MA 02343  
Telephone: 617-767-1212

Medfield Police Department  
110 North Street  
Medfield, MA 02052  
Telephone: 617-359-2315

Medway Police Department  
161 Village Street  
Medway, MA 02053  
Telephone: 617-533-8211

Millis Police Department  
885 Main Street  
Millis, MA 02054  
Telephone: 617-376-5112

Milton Police Department  
40 Highland Street  
Milton, MA 02186  
Telephone: 617-698-3800

Needham Police Department  
99 School Street  
Needham, MA 02192  
Telephone: 617-444-1212

Norfolk Police Department  
Main Street  
Norfolk, MA 02056  
Telephone: 617-528-3232

Norwood Police Department  
137 Nahant Street  
Norwood, MA 02062  
Telephone: 617-762-6888

Plainville Police Department  
157 South Street  
Plainville, MA 02762  
Telephone: 617-634-5418

Quincy Police Department  
442 Southern Artery  
Quincy, MA 02169  
Telephone: 617-479-1212

Randolph Police Department  
1 North Street  
Randolph, MA 02368  
Telephone: 617-963-1212

Sharon Police Department  
South Main Street  
Sharon, MA 02067  
Telephone: 617-784-3535



## NORFOLK POLICE DEPARTMENTS

Stoughton Police Department  
26 Rose Street  
Stoughton, MA 02072  
Telephone: 617-344-2424

Westwood Police Department  
590 High Street  
Westwood, MA 02090  
Telephone: 617-326-1903

Walpole Police Department  
Stone Street  
Walpole, MA 02081  
Telephone: 617-668-1212

Weymouth Police Department  
1393 Pleasant Street  
Weymouth, MA 02189  
Telephone: 617-335-1212

Wellesley Police Department  
485 Washington Street  
Wellesley, MA 02181  
Telephone: 617-235-1212

Wrentham Police Department  
South Street  
Wrentham, MA 02093  
Telephone: 617-384-2121



## NORFOLK COUNTY

District Attorney  
William D. Delahunt  
Norfolk County Courts  
614 High Street  
Dedham, MA 02026  
Telephone: 617-329-1600

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NOTES/ADDITIONS



## NORFOLK COUNTY HOSPITALS

Braintree Hospital  
250 Pond Street  
Braintree, MA 02184  
Telephone: 617-848-5353

Norfolk County Hospital  
2001 Washington Street  
Braintree, MA 02184  
Telephone: 617-843-0690

Bournewood Hospital  
300 South Street  
Brookline, MA 02167  
Telephone: 617-469-0300

Brookline Hospital  
165 Chestnut Street  
Brookline, MA 02146  
Telephone: 617-734-1330

Human Resources Institute  
227 Babcock Street  
Brookline, MA 02146  
Telephone: 617-731-3200

Lahey Clinic Medical Center  
227 Summit Avenue  
Brookline, MA 02146  
Telephone: 617-734-8850

Milton Hospital  
92 Highland Street  
Milton, MA 02186  
Telephone: 617-696-4600

Glover Memorial Hospital  
148 Chestnut Street  
Needham, MA 02192  
Telephone: 617-444-5600

Southwood Community Hospital  
111 Dedham Street  
Norfolk, MA 02056  
Telephone: 617-668-0385

Norwood Hospital  
800 Washington Street  
Norwood, MA 02062  
Telephone: 617-769-4000

Quincy City Hospital  
114 Whitwell Street  
Quincy, MA 02169  
Telephone: 617-773-6100

South Shore Hospital  
55 Fogg Road  
South Weymouth, MA 02190  
Telephone: 617-337-7011

Goddard Memorial Hospital  
909 Sumner Street  
Stoughton, MA 02072  
Telephone: 617-344-5100

New England Sinai Hospital  
150 York Street  
P.O. Box 647  
Stoughton, MA 02072  
Telephone: 617-364-4850

Charles River Hospital  
203 Grove Street  
Wellesley, MA 02181  
Telephone: 617-235-8400

Simpson Infirmary, Wellesley College  
Central Street  
Wellesley, MA 02108  
Telephone: 617-235-0320



## NORFOLK COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE

D.O.V.E., Inc.

Director : Susan Beck  
 P.O. Box 289  
 Quincy, MA 02269  
 Telephone: 617-471-5087  
 Hot Lines: 617-471-1234

Services: Provides shelter for battered women; individual and group counseling; court/welfare/housing advocacy; support groups (including women outside of shelter); information and referral service.

Hours: Office hours: 8 a.m. to 5 p.m. Monday thru Friday

Fees: Rooms \$2.00 a day (when possible)

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Family Service Unit - Norfolk Co. D.A.

Director : Marguerite Nichols  
 Box 263, 15 Foster Street  
 Quincy, MA 02169  
 Telephone: 617-472-2515

Services: Provides family needs assessment; crisis intervention; short-term individual/group counseling, court advocacy; information and referrals for any family member who has been subjected to physical or emotional abuse.

Hours: Office: 8:30 a.m. to 4 p.m. Monday thru Friday

Fees: None

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Survival, Inc.

Director : Joan Aberson  
 37 Washington Street  
 Quincy, MA 02169  
 Services also available  
 in: Spanish and Chinese  
 Telephone: 617-471-8400

Services: Provides counseling to adolescents from families involved with child abuse and neglect, and family incest. Provides long-term adolescent residential program. Emergency shelter for adolescents open 24 hours; Provides family support program.

Hours: Counseling 9 a.m. to 7 p.m. Monday thru Thursday;  
 9 a.m. to 5 p.m. Friday

Fees: None



NORFOLK COUNTY  
CHARITABLE ORGANIZATION

Salvation Army

Director : Captain Gerald Stephens  
6 Baxter Street  
Quincy, MA 02169

Telephone: 617-472-2345

Services: The Salvation Army works for the spiritual and social needs of the community and has experience helping the victims of crime. It offers foods, clothing, shelter, counseling and some furnishings. Corps community centers can make referrals.

Hours: Office: Approximately 8:30 a.m. to 4 p.m. Monday thru Friday.  
Fees: None



NORFOLK COUNTY  
CHILD ABUSE / SEXUAL ASSAULT

Dianne Devonna Center

Director : Cheri Riccardi  
P.O. Box 312  
Braintree, MA 02184 Telephone: 617-843-7010

Services: A hotline for child abuse and neglect. Makes referrals to Department of Social Services..

Hours: 24-hour telephone service.  
Fees: None

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Mass. Society. for the Prevention of Cruelty to Children

Director : Stuart M. Frankel Services also available  
507 Washington Street in: Chinese  
Braintree, MA Telephone: 617-848-0110

Services: The MSPCC provides individual/group counseling; on-site family services, crisis intervention, court investigative services for the prevention and protection from abuse and neglect (Serves the Norfolk/South Shore Area).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: None

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Cutler Counseling Center

Director : Peter B. Lenrow, Ph.D.  
10 Cottage Street  
Norwood, MA 02062 Telephone: 617-762-6592

Services: Comprehensive outpatient clinic provide individual/couples/group and family therapy, for families and children age 2 and up who have been subjected to physical and mental abuse.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 5 p.m. Friday; 1 p.m. Saturday  
Fees: Sliding-fee scale for South Norfolk County (insurance)



## NORFOLK COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Survival, Inc.

Director : Joan Aberson  
37 Washington Street  
Quincy, MA 02169

Services also available  
in: Spanish and Chinese  
Telephone: 617-471-8400

Services: Provides counseling to adolescents from families involved with child abuse and neglect, and family incest. Provides long-term adolescent residential program. Emergency shelter for adolescents open 24 hours; Provides family support program.

Hours: Counseling 9 a.m. to 7 p.m. Monday thru Thursday;  
9 a.m. to 5 p.m. Friday

Fees: None

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Human Relations Service, Inc.

Director : Robert L. Evans, Ed. D.  
11 Chapel Place  
Wellesley, MA 02181

Telephone: 617-235-4950

Services: Provides outpatient mental health services to children and their families in Wellesley and Weston who are subject to abuse and neglect.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding-fee scale (insurance)



## NORFOLK COUNTY

## DEPARTMENT OF SOCIAL SERVICES

Department of Social Services - Marlborough Area Office

Area Dir. : John Riordan

Norwood Area Office

1416 Boston/Providence Hwy

Norwood, MA 02062

Telephone: 617-769-8780

Hot Lines: 617-661-7203

Services: DSS provides community-based protective/supportive/preventative social services. In meeting the needs of crime victims - counseling; advocacy; protective services for abused and neglected children; hotline for battered women (see above) information and referral service.

Hours: 9 a.m. to 5 p.m. Monday thru Friday; 24-hour emergency service; toll-free number after 5 p.m.

Fees: None (except for day care and substitute care - sliding scale)

Jack Hauck

Quincy Area Office

1419 Hancock Street

Quincy, MA 02169

Telephone: 617-772-8920

Hot Lines: 617-661-7203

Janice King

Coastal Area Office

11 Front Street

Weymouth, MA 02188

Telephone: 617-331-6600

Hot Lines: 617-661-7203



## NORFOLK COUNTY

## ELDERLY SERVICES

Brookline Mental Health Clinic

Director : Cynthia Price  
 43 Garrison Road  
 Brookline, MA 02146

Services also available  
 in: Chinese-Cantonese  
 Telephone: 617-277-8107

Services: Clinic provides community outpatient mental health services with a special program for those elderly persons who have been victimized by abuse or neglect.

Hours: 9 a.m. to 5 p.m. Monday and Friday;  
 9 a.m. to 8:30 p.m. Tuesday and Thursday  
 9 a.m. to 7 p.m. Wednesday

Fees: Sliding-fee scale; \$1.00 to \$50.00

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King Philip Elder Services, Inc.

Director : Margaret Cole  
 130 West Street  
 P.O. Box 527  
 Cohasset, MA 02025

Telephone: 617-668-5110

Services: A home care corporation responsible for coordination and arranging home care services for people age 60 years and over. This agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility

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South Shore Elder Services, Inc.

Director : Eileen Kirby  
 430 South Main Street  
 P.O. Box 527  
 Cohasset, MA 02025

Telephone: 617-749-6832

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 years and over. This agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility



## NORFOLK COUNTY

## ELDERLY SERVICES (Cont.)

South Shore Mental Health Center, Inc.

Director : Harry Shulman, M.S.W.  
460 Quincy Ave  
Quincy, MA 02169

Services also available  
in: Spanish  
Telephone: 617-471-0350  
Hot Lines: 617-471-0350/

Services: Comprehensive community mental health center; services  
include: emergency services, day treatment and elderly outreach.

Hours: Office: 9 a.m. to 8:30 p.m. Monday thru Friday

Fees: Sliding-fee scale



NORFOLK COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES

South Shore Center for Guidance and Counseling, Inc.

Director : Steven G. Street  
1030 Turnpike Street  
Canton, MA 02021

Services also available  
in: Spanish and French  
Telephone: 617-828-8666

Services: Provides a variety of counseling services for all those in need, including people who have suffered from a victimization.

Hours: Office 9 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 6 p.m.; 8 a.m. to 12 p.m. Saturday

Fees: Accept cash and health insurance.

Foxboro Human Services

Director : Valerie McKenney  
P.O. Box 507  
35 Chestnut Street  
Foxboro, MA 02035

Telephone: 617-543-7336

Services: Offering counseling, crisis intervention, support groups, information and referral to victims of crime in the South Norfolk County area. Also organizes "Operation Reassurance" a check-in system for elderly citizens.

Hours: Office: 8:30 a.m. to 3:45 p.m. Monday thru Friday  
Fees: None

## Pulse, Inc.

Director : Amy Rossman  
P.O. Box 273  
Norwood, MA 02062

Telephone: 617-762-5144  
Hot Lines: 617-784-3817

Services: A general hotline, Pulse provides information, support, and referrals for the victims of crime; 24 hour hotline (617) 762-5144 (Norwood); (617) 784-3817 (Sharon).

Hours: Office: 24-hour hotline actively staffed from 7 p.m. to 9 p.m.  
Fees: None



## NORFOLK COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Family Service Unit - Norfolk Co. D.A.

Director : Marguerite Nichols  
 Box 263, 15 Foster Street  
 Quincy, MA 02169 Telephone: 617-472-2515

Services: Provides family needs assessment; crisis intervention; short-term individual/group counseling, court advocacy; information and referrals for any family member who has been subjected to physical or emotional abuse.

Hours: Office: 8:30 a.m. to 4 p.m. Monday thru Friday

Fees: None

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Survival, Inc.

Director : Joan Aberson Services also available  
 37 Washington Street in: Spanish and Chinese  
 Quincy, MA 02169 Telephone: 617-471-8400

Services: Provides counseling to adolescents from families involved with child abuse and neglect, and family incest. Provides long-term adolescent residential program. Emergency shelter for adolescents open 24 hours; Provides family support program.

Hours: Counseling 9 a.m. to 7 p.m. Monday thru Thursday;  
 9 a.m. to 5 p.m. Friday

Fees: None

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Stoughton Counseling Center

Director : Ann Faghley  
 1629 Central Street  
 Stoughton, MA 02072 Telephone: 617-344-7140

Services: Crisis counseling, group therapy, short-term and long-term counseling available to people who have suffered a victimization. (Services: Avon, Holbrook, Easton, and Stoughton - Southeast Human Resource Associates).

Hours: Office: 9 a.m. to 9 p.m. Monday thru Friday

Fees: Sliding-fee scale (insurance)



## NORFOLK COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Project Face, Inc.

Director : Don Durivan  
32 Common Street  
Walpole, MA 02081

Telephone: 617-668-3223

Services: Provides services appropriate to crime victims in need of counseling in addition to referral services.

Hours: Office 9 a.m. to 5 p.m. (evenings by appointment)

Fees: Graduated fee scale (No third party payments)



## NORFOLK COUNTY

## INCEST

Beacon Associates

Director : Beverly Weaver  
1751 Beacon Street  
Brookline, MA 02146 Telephone: 617-738-7612

Services: Short-term crisis intervention; long-term family counseling and intervention for rape and incest victims.

Hours: Office: Office hours by appointment; 24-hour urgent on-call services

Fees: Sliding-fee scale (insurance)

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Sexual Assault Unit - Norfolk D.A. Office

Director : Patricia Nigrelli  
280 Bridge Street  
Dedham, MA Telephone: 617-326-2770  
Hot Lines: 617-326-1111

Services: Unit provides short and long-term intervention with victims of sexual assault. Works toward establishing a working relationship between the Assistant District Attorney and the victim; maintains on-going interaction with families of incest incidents. Information and referral service.

Hours: Office: 8 a.m. to 5 p.m. Monday thru Friday 24-hour hotline

Fees: None

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Survival, Inc.

Director : Joan Aberson  
37 Washington Street  
Quincy, MA 02169 Services also available  
in: Spanish and Chinese  
Telephone: 617-471-8400

Services: Provides counseling to adolescents from families involved with child abuse and neglect, and family incest. Provides long-term adolescent residential program. Emergency shelter for adolescents open 24 hours; Provides family support program.

Hours: Counseling 9 a.m. to 7 p.m. Monday thru Thursday;  
9 a.m. to 5 p.m. Friday

Fees: None



## NORFOLK COUNTY

## INFORMATION AND REFERRAL SERVICES

Dianne Devonna Center

Director : Cheri Riccardi

P.O. Box 312

Braintree, MA 02184

Telephone: 617-843-7010

Services: A hotline for child abuse and neglect. Makes referrals to  
Department of Social Services..

Hours: 24-hour telephone service

Fees: None



## NORFOLK COUNTY

## MENTAL HEALTH SERVICES

Coastal Community Counseling Center

Exec. Dir. : Dr. Sheila Baler  
 482 Washington St.  
 Braintree, MA 02184

Telephone: 617-849-1220  
 Hot Lines: 617-849-1220

Services: Provides outpatient mental health services to people of any age; individual/group/family/couple counseling. Crisis intervention in cooperation with police and courts.

Hours: Office: 8.a.m. to 9 p.m. Monday thru Thursday  
 Friday 8 a.m. to 6 p.m.

Fees: Sliding-fee scale

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Brookline Mental Health Clinic

Director : Cynthia Price  
 43 Garrison Road  
 Brookline, MA 02146

Services also available  
 in: Chinese-Cantonese  
 Telephone: 617-277-8107

Services: Clinic provides community outpatient mental health services with a special program for those elderly persons who have been victimized by abuse or neglect.

Hours: 9 a.m. to 5 p.m. Monday and Friday;  
 9 a.m. to 8:30 p.m. Tuesday and Thursday  
 9 a.m. to 7 p.m. Wednesday

Fees: Sliding-fee scale; \$1.00 to \$50.00

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Urban Psychological Associates

Director : Dr. Ann Ashmore Poussaint  
 1152 Beacon Street  
 Brookline, MA 02146

Services also available  
 in: Spanish and French  
 Telephone: 617-566-6411

Services: Provides outpatient psychological services to children, couples, individuals, and groups. Also, a multi-ethnic approach to therapy.

Hours: Office; 9 a.m. to 8 p.m. Monday thru Saturday;  
 appointments only

Fees: Sliding-fee scale \$40 - \$65



## NORFOLK COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Cutler Counseling Center

Director : Peter B. Lenrow, Ph.D.  
10 Cottage Street  
Norwood, MA 02062

Telephone: 617-762-6592

Services: Comprehensive outpatient clinic provide individual/couples/  
group and family therapy, for families and children age 2  
and up who have been subjected to physical and mental abuse.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 5 p.m. Friday; 1 p.m. Saturday

Fees: Sliding-fee scale for South Norfolk County (insurance)

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South Shore Mental Health Center, Inc.

Director : Harry Shulman, M.S.W.  
460 Quincy Ave  
Quincy, MA 02169

Services also available  
in: Spanish  
Telephone: 617-471-0350  
Hot Lines: 617-471-0350/

Services: Comprehensive community mental health center; services  
include: emergency services, day treatment and elderly  
outreach.

Hours: Office: 9 a.m. to 8:30 p.m. Monday thru Friday

Fees: Sliding-fee scale

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Human Relations Service, Inc.

Director : Robert L. Evans, Ed. D.  
11 Chapel Place  
Wellesley, MA 02181

Telephone: 617-235-4950

Services: Provides outpatient mental health services to children and their  
families in Wellesley and Weston who are subject to abuse and neglect.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding-fee scale (insurance)



## NORFOLK COUNTY

## RAPE / SEXUAL ASSAULT

Beacon Associates

Director : Beverly Weaver  
1751 Beacon Street  
Brookline, MA 02146

Telephone: 617-738-7612

Services: Short-term crisis intervention; long-term family counseling and intervention for rape and incest victims.

Hours: Office: Office hours by appointment; 24-hour urgent on-call services  
Fees: Sliding-fee scale (insurance)

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Sexual Assault Unit - Norfolk D.A. Office

Director : Patricia Nigrelli  
280 Bridge Street  
Dedham, MA

Telephone: 617-326-2770  
Hot Lines: 617-326-1111

Services: Unit provides short and long-term intervention with victims of sexual assault. Works toward establishing a working relationship between the Assistant District Attorney and the victim; maintains on-going interaction with families of incest incidents. Information and referral service.

Hours: Office: 8 a.m. to 5 p.m. Monday thru Friday 24-hour hotline  
Fees: None

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Survival, Inc.

Director : Joan Aberson  
37 Washington Street  
Quincy, MA 02169

Services also available  
in: Spanish and Chinese  
Telephone: 617-471-8400

Services: Provides counseling to adolescents from families involved with child abuse and neglect, and family incest. Provides long-term adolescent residential program. Emergency shelter for adolescents open 24 hours; Provides family support program.

Hours: Counseling 9 a.m. to 7 p.m. Monday thru Thursday;  
9 a.m. to 5 p.m. Friday  
Fees: None



## NORFOLK COUNTY

## VICTIM / WITNESS ASSISTANCE PROGRAMS

Witness Coordination Bureau - Norfolk County

Coordinator: Shelia Martin

Norfolk District Attorney

614 High Street

Dedham, MA 02026

Telephone: 617-319-5440

Services: Services the needs, comfort and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information; assist with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday

Fees: None



## NOTES/ADDITIONS



## NOTES/ADDITIONS









# Plymouth County

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## PLYMOUTH COUNTY POLICE DEPARTMENTS

Kingston Police Department  
Green Street  
Kingston, MA 02364  
Telephone: 413-585-2121

Lakeville Police Department  
Bedford Street  
Lakeville, MA 02346  
Telephone: 617-947-4422

Marion Police Department  
Marion, MA 02378  
Telephone: 617-748-1212

Marshfield Police Department  
1639 Ocean Street  
Marshfield, MA 02050  
Telephone: 617-834-6655

Mattapoisett Police Department  
Mattapoisett, MA 02739  
Telephone: 617-758-2323

Middleboro Police Department  
99 North Main Street  
Middleboro, MA 02346  
Telephone: 617-947-1212

Norwell Police Department  
40 River Street  
Norwell, MA 02061  
Telephone: 617-659-7979

Pembroke Police Department  
Pembroke, MA 02359  
Telephone: 617-293-6363

Plymouth Police Department  
Russell Street  
Plymouth, MA 02360  
Telephone: 617-746-1212

Plympton Police Department  
27 Elm St.-Box 58eet  
Plympton, MA 02367  
Telephone: 617-585-3337

Rochester Police Department  
Rochester, MA 02770  
Telephone: 617-295-3377

Abington Police Department  
215 Central Street  
Abington, MA 02351  
Telephone: 617-878-3232

Bridgewater Police Department  
Central Square  
Bridgewater, MA 02324  
Telephone: 617-697-6188

Brockton Police Department  
7 Commercial Street  
Brockton, MA 02402  
Telephone: 617-588-6800

Carver Police Department  
Carver, MA 02330  
Telephone: 617-866-2121

Duxbury Police Department  
134 West Street  
Duxbury, MA 02332  
Telephone: 617-934-5656

East Bridgewater Police Department  
Maple Avenue  
East Bridgewater, MA 02333  
Telephone: 617-378-7223

Halifax Police Department  
Halifax, MA 02338  
Telephone: 617-293-2535

Hanover Police Department  
Hanover, MA 02339  
Telephone: 617-826-2335

Hanson Police Department  
Indian Head Street  
Hanson, MA 02341  
Telephone: 617-293-8081

Hingham Police Department  
Hingham, MA 02043  
Telephone: 617-749-1212

Hull Police Department  
Hull, MA 02045  
Telephone: 617-925-1212



## PLYMOUTH COUNTY POLICE DEPARTMENTS

Rockland Police Department  
339 Market Street  
Rockland, MA 02370  
Telephone: 617-878-1212

Scituate Police Department  
604 Chief Justice Cushing Hwy.  
Scituate, MA 02066  
Telephone: 617-545-1212

Wareham Police Department  
2515 Cranberry Highway  
Wareham , MA 02571  
Telephone: 617-295-1212

West Bridgewater Police  
West Bridgewater, MA 02379  
Telephone: 617-586-2528

Whitman Police Department  
Whitman, MA 02382  
Telephone: 617-447-4446



## PLYMOUTH COUNTY

District Attorney  
William C. O'Malley  
Plymouth County Courts  
P.O. Box 1665  
32 Belmont Street  
Brockton, MA 02403  
Telephone: 617-584-8120

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NOTES/ADDITIONS



## PLYMOUTH COUNTY HOSPITALS

Brockton Hospital  
680 Centre Street  
Brockton, MA 02402  
Telephone: 617-586-2600

Cardinal Cushing General Hospital  
235 N. Pearl Street  
Brockton, MA 02402  
Telephone: 617-588-4000

Veterans Administration Hospital  
40 Belmont Street  
Brockton, MA 02401  
Telephone: 617-583-4500

Plymouth County Hospital  
High Street  
Hanson, MA 02341  
Telephone: 617-293-6322

Lakeville Hospital  
Main Street  
Lakeville, MA 02346  
Telephone: 617-947-1231

St. Luke's Hospital  
52 Oak Street  
Middleboro, MA 02346  
Telephone: 617-947-6000

The Jordan Hospital  
Sandwich Street  
Plymouth, MA 02360  
Telephone: 617-746-2000

Tobey Hospital  
43 High Street  
Wareham, MA 02571  
Telephone: 617-295-0880



## PLYMOUTH COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE

Womansplace

Director : Norren Kelly  
P.O. Box 4206  
Brockton, MA 02403

Telephone: 617-588-2041  
Hot Lines: 617-588-2041

Services: Provides shelter to battered women and their children; group and individual counseling; legal advocacy; welfare advocacy; and information and referral services.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
24-hour hotline and shelter.

Fees: None

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South Shore Women's Center

Acting Dir.: Marylyn Lowrey  
14 Main Street  
Plymouth, MA 02360

Telephone: 617-746-2664  
Hot Lines: 617-585-4383

Services: Provides services for victims of domestic violence (battered women); shelter for women and children; and Safe Home Network (24-hour emergency shelter); legal advocacy; group, family, and individual counseling; and crisis intervention.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
24-hour hotline and shelter.

Fees: None

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Brockton Homemaker/Health Aide Service

Director : Pamela Memmolo  
15A Bolton Place  
Brockton, MA 02401

Telephone: 617-588-6070

Services: Provides a home-based parenting program aimed at preventing child abuse by teaching parents how to cope. Also maintains a 24-hour answering service at 617-588-6070.

Hours: Office: 8 a.m. to 4:30 p.m. Monday thru Friday;  
Supervisor on duty 24-hours

Fees: Dept. of Social Services funding and insurance.



## PLYMOUTH COUNTY

## CHARITABLE ORGANIZATIONS

Salvation Army

Director : Lt. Robert Miga  
216 Center Street  
Brockton, MA 02401

Telephone: 617-583-1896

Services: The Salvation Army works for the spiritual and social needs of the community and has experience helping the victims of crime. They offer food, clothing, shelter, counseling and some furnishings. Corps community centers can make referrals.

Hours: Office: Approximately 8:30 a.m. to 4 p.m. Monday thru Friday  
Fees: None

Captain Thomas Seyler  
8 Carver Street  
Plymouth, MA 02361

Telephone: 617-746-1559



## PLYMOUTH COUNTY

## CHILD ABUSE / SEXUAL ASSAULT

Brockton Homemaker/Health Aide Service

Director : Pamela Memmolo  
15A Bolton Place  
Brockton, MA 02401

Telephone: 617-588-6070

Services: Provides a home-based parenting program aimed at preventing child abuse by teaching parents how to cope. Also maintains a 24-hour answering service at 617-588-6070.

Hours: Office: 8 a.m. to 4:30 p.m. Monday thru Friday;  
Supervisor on duty 24 hours

Fees: Dept. of Social Services funding and insurance.

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Louison Child Center

Director : Kathleen Maguire  
195 West Elm Street  
Brockton, MA 02401

Telephone: 617-587-6065

Services: Center provides services to residents of the Brockton area and referrals from DSS and welfare. Provides parenting groups, child care training therapy, stimulation for neglected children.  
Residents: Mothers over 18 years with children under 5 years.

Hours: 24-hour shelter

Fees: Rent \$55/wk; buy own food; cash and third party payments

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Massachussetts Society for the Prevention of Cruelty to Children (MSPCC)

Director : Joseph A. Pare  
221 Crescent Street  
Brockton, MA 02401

Telephone: 617-586-2260  
Toll Free: 1-800-322-2204

Services: The MSPCC provides individual/group counseling; on-site family services, crisis intervention, court investigation services for the prevention and protection from abuse and neglect (Serves the Southeast Region).

Hours: Office: 9 a.m. to 5 p.m. Monday through Friday

Fees: None



## PLYMOUTH COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Parents United/Sons and Daughters United

Director : Betty B.  
 P.O. Box 597  
 Brockton, MA 02403

Services also available  
 in: Spanish and Portuguese  
 Telephone: 617-584-0980

Services: Provides self-help for sexually abused children and their families.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
 Fees: None

The Office for Children (Help for Children Program)

Director : Nancy Krajewski  
 Lakeville Hospital  
 Social Services Building  
 Lakeville, MA 02346

Services also available  
 in: Spanish, Portuguese  
 Telephone: 617-947-1231

Services: The State Office for Children's Program entitled, "Help for Children," provides advocacy, information, and referrals for children who are the victims of abuse and neglect. Regional offices listed can make referrals to local offices.

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday  
 Fees: None

Mayflower Counseling Center

Director : Dorothy Chase, PhD  
 131 Court Street  
 Plymouth, MA 02360

Telephone: 617-746-7890

Services: A comprehensive mental health center with experience in dealing with victims of sexual abuse, child abuse and neglect, elder abuse, and victims of other crimes.

Hours: Office: 8:30 a.m. to 9 p.m. Monday through Thursday,  
 8:30 a.m. to 5 p.m., Friday  
 Fees: Sliding-fee scale \$3 and up (insurance)



## PLYMOUTH COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Wareham Area Counseling Service

Director : Betty-Jane Scheff  
215 Sandwich Road  
Wareham, MA 02571

Services also available  
in: Cape Verdean  
Telephone: 617-295-3634  
Hot Lines: 617-295-3600/

Services: Service provides individual/group/family/marital counseling;  
also counseling for rape, child abuse and incest victims.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday Evenings by appointments.

Fees: Sliding-fee scale (insurance)



## PLYMOUTH COUNTY

## CRIME COMPENSATION

Volunteer Legal Referral Program

Director : Linda Scales-Ardolino  
165 Quincy Street  
Brockton, MA 02402

Telephone: 617-586-6625

Services: Provides referrals to attorneys who can provide assistance to parties who have been subject to spouse abuse (Petitions for protection against abuse).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding-fee scale (no insurance)



## PLYMOUTH COUNTY

## DEPARTMENT OF SOCIAL SERVICES

Department of Social Services

Director : Mike Walsh  
Brockton Area Office  
143 Main Street  
Brockton, MA 02401

Telephone: 617-584-0980  
Hot Lines: 617-992-4222  
Toll Free: 1-800-332-9698

Services: DSS provides community-based protective/supportive/preventative social services to meet the needs of crime victims. Provides counseling; advocacy; protective services for abused and neglected children; hotline for battered women (see above); and information and referral service.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 24 hour emergency service; call toll-free number after 5 p.m.

Fees: None (except for day care and substitute care - sliding scale)

Evelyn Strawn  
Plymouth Area Office  
Industrial Park Road Ext.  
Plymouth, MA 02360

Telephone: 617-585-6533  
Hot Lines: 617-992-4222  
Toll Free: 1-800-332-9698

Lou Gomes  
Wareham Area Office  
215 Sandwich Road  
Wareham, MA 02571

Telephone: 617-997-3361  
Hot Lines: 617-992-4222  
Toll Free: 1-800-332-9698



## PLYMOUTH COUNTY

## ELDERLY SERVICES

Dorn-Davies Senior Center

Director : Warren Dallen  
 185 Perkins Ave  
 Brockton, MA 02401

Telephone: 617-583-2517

Services: Provides comprehensive services for the elderly victims including home visits, group therapy, information and referral; Coordinates services with Catholic Charities, Visiting Nurses.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None

Old Colony Elderly Services, Inc.

Director : John Campbell  
 231 Main Street  
 Brockton, MA 02401

Telephone: 617-584-1561

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 years and over. Agency is able to assist elderly victims of abuse or neglect by a caretaker which result in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m.. Monday thru Friday

Fees: Home care service fees based on income eligibility

Southeast Human Resource Associates

Exec. Dir : James Morgan  
 Brockton Multi-Service Ctr.  
 165 Quincy Street  
 Brockton, MA 02402

Services also available  
 in: Spanish, Italian, Russian  
 Telephone: 617-588-7388  
 Hot Lines: 617-580-0801

Services: Provides mental health counseling services which include special services for elder abuse, rape counseling, legal advice and mental health counseling. Focus on Brockton and surrounding towns.

Hours: Office: Monday thru Thursday 8 a.m. to 9 p.m.;  
 Friday 8 a.m. to 5 p.m..

Fees: Sliding-fee scale (insurance)



## PLYMOUTH COUNTY

## ELDERLY SERVICES (Cont.)

Mayflower Counseling Center

Director : Dorothy Chase, PhD  
131 Court Street  
Plymouth, MA 02360

Telephone: 617-746-7890

Services: A comprehensive mental health center with experience in dealing with victims of sexual abuse, child abuse and neglect, elder abuse, and victims of other crimes.

Hours: Office: 8:30 a.m. to 9 p.m. Monday through Thursday,  
8:30 a.m. to 5 p.m., Friday

Fees: Sliding-fee scale \$3 and up (insurance)



## PLYMOUTH COUNTY

## FAMILY OF MOTOR VEHICLE / HOMICIDE VICTIMS

MADD (Mothers Against Drunk Drivers) Plymouth Chapter

President : Richard Shire

P.O. Box 162

Halifax, MA 02338

Telephone: 617-293-2583

Services: Provides assistance for victims of drunk driving crimes through individual and family counseling, victim support groups, legal advocacy, legislative lobbying, and information and referral.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None

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Compassionate Friends - South Shore Chapter

Directors : Ben and Jean Peterson

18 Fisher Road

Hingham, MA 02043

Services also available

in: Any language arranged

Telephone: 617-749-5413

Services: A self-help group for bereaved parents.

Hours: Monthly meetings. Phone service appointments

Fees: None



## PLYMOUTH COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES

Counseling and Family Services, Inc.

Director : Sterling Colten  
157 Belmont Street  
Brockton, MA 02401

Services also available  
in: Spanish, Cape Verdean,  
and Portuguese

Services: Provides a variety of individual and group therapy services for those in need, including those who have been subject to a crime.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 7 p.m. Friday; Saturday by appointment

Fees: Sliding-fee scale based on income - insurance.

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National Emergency Services

Area Dir. : John P. Sullivan  
165 Quincy Street  
Brockton MA 02402

Services also available  
in: Spanish  
Telephone: 617-580-0800  
Hot Lines: 617-580-0801

Services: Provides psychiatric emergency services and referral to all including those who have suffered a traumatic experience from a victimization. Emergency telephone number 617-580-0801 available after 5 p.m. and on weekends.

Hours: 24-hour crisis intervention

Fees: None

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Bridgewater Counseling Center

Director : John McEnaney  
200 N. Bedford Street  
East Bridgewater, MA 02333

Telephone: 617-378-3936

Services: Provides services to victims (crisis counseling) on-site, also makes referrals to other agencies. Mental health services at agency can be used by victims. (An affiliate of Southeast Human Resource Associates).

Hours: Office: 8:00 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 5 p.m. Friday

Fees: Sliding-fee scale (insurance)



## PLYMOUTH COUNTY

## GENERAL CRIME VICTIM COUNSLING SERVICES (Cont.)

Marion Center for Human Services

Director : Joseph Mello  
 335 Wareham Road  
 Marion, MA 02738

Services also available  
 in: Portugese  
 Telephone: 617-748-2850

Services: provides counseling, referrals and information for people who have been victimized.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday;  
 9 a.m. to 6 p.m. Friday

Fees: Sliding-fee scale

Middleboro/Lakeville/Raynham Community Counseling Center

Director : Dr. Ira Silverman  
 94 South Main Street  
 Middleboro, MA

Telephone: 617-823-5700

Services: Provides crisis intervention; individual counseling; psychodiagnostic evaluations; prescreening and aftercare; childrens' services and counseling; and information and referral.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday ; 24-hour hotline

Fees: Sliding-fee scale (insurance)

Wareham Area Counseling Service

Director : Betty-Jane Scheff  
 215 Sandwich Road  
 Wareham, MA 02571

Services also available  
 in: Cape Verdean  
 Telephone: 617-295-3634  
 Hot Lines: 617-295-3600/

Services: Service provides individual/group/family/marital counseling; also counseling for rape, child abuse and incest victims.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday Evenings by appointments

Fees: Sliding-fee scale (insurance).



## PLYMOUTH COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Whitman Counseling Center

Director : Laurie Stillman  
Edwards Professional Bldg.  
927 Temple Street - Box 186 Telephone: 617-584-2411  
Whitman, MA 02382

Services: Provides a variety of counseling services for all, including services for those who have suffered from a victimization. A 24-hour answering service is made available for those who require emergency services.

Hours: Clinic: 9 a.m. to 5 p.m. Monday thru Friday;  
by appointment until 9 p.m.

Fees: Sliding-fee scale (cash and insurance).



## PLYMOUTH COUNTY

## INCEST

Incestuous Family Project

Director : Mary Devlin  
Dept. of Social Services  
143 Main Street  
Brockton, MA 02401

Services also available  
in: Portuguese and Spanish  
Telephone: 617-584-0980

Services: Provides group counseling and training for victims of incest.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None

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Wareham Area Counseling Service

Director : Betty-Jane Scheff  
215 Sandwich Road  
Wareham, MA 02571

Services also available  
in: Cape Verdean  
Telephone: 617-295-3634  
Hot Lines: 617-295-3600/

Services: Service provides individual/group/family/marital counseling;  
also counseling for rape, child abuse and incest victims.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday Evenings by appointments

Fees: Sliding-fee scale (insurance)



## PLYMOUTH COUNTY

## INFORMATION AND REFERRAL SERVICES

Brockton Area Helpline

Director : Elaine Reiser  
165 Quincy Street  
Brockton, MA 02402

Telephone: 617-584-4357

Services: Provides information and referral services helpful for victims of crime.

Hours: Office: 8:30 a.m. to 4:30 p.m. Monday thru Friday

Fees: None

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Marion Center for Human Services

Director : Joseph Mello  
335 Wareham Road  
Marion, MA 02738

Services also available  
in: Portugese  
Telephone: 617-748-2850

Services: provides counseling, referrals and information for people who have been victimized.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 6 p.m. Friday

Fees: Sliding-fee scale



PLYMOUTH COUNTY  
MENTAL HEALTH SERVICES

Department of Mental Health

Director : John P. Sullivan  
Brockton Area Program  
165 Quincy Street  
Brockton, MA 02402

Services also available  
in: Spanish  
Telephone: 617-580-0800  
Hot Lines: 617-580-0801

Services: A comprehensive mental health center able to provide victims of crime with outpatient services, individual/family/group counseling. Also provides children's informational and referral services; provides a 24-hour emergency service.

Hours: Office: 8:45 a.m. to 5 p.m. Monday through Fri,  
evenings by appointment

Fees: Sliding-fee scale (insurance)

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National Emergency Services

Area Dir. : John P. Sullivan  
165 Quincy Street  
Brockton MA 02402

Services also available  
in: Spanish  
Telephone: 617-580-0800  
Hot Lines: 617-580-0801

Services: Provides psychiatric emergency services and referral to all including those who have suffered a traumatic experience from a victimization. Emergency telephone number 617-580-0801 available after 5 p.m. and on weekends.

Hours: 24-hour crisis intervention

Fees: None

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Southeast Human Resource Associates

Exec. Dir : James Morgan  
Brockton Multi-Service Ctr.  
165 Quincy Street  
Brockton, MA 02402

Services also available  
in: Spanish, Italian, Russian  
Telephone: 617-588-7388  
Hot Lines: 617-580-0801

Services: Provides mental health counseling services which include special services for elder abuse, rape counseling, legal advice and mental health counseling. Focus on Brockton and surrounding towns.

Hours: Office: Monday thru Thursday 8 a.m. to 9 p.m.;  
Friday 8 a.m. to 5 p.m..

Fees: Sliding-fee scale (insurance)



## PLYMOUTH COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Bridgewater Counseling Center

Director : John McEnaney  
200 N. Bedford Street  
East Bridgewater, MA 02333 Telephone: 617-378-3936

Services: Provides services to victims (crisis counseling) on-site, also makes referrals to other agencies. Mental health services at agency can be used by victims. (An affiliate of Southeast Human Resource Associates).

Hours: Office: 8:00 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 5 p.m. Friday  
Fees: Sliding-fee scale (insurance)

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Middleboro/Lakeville/Raynham Community Counseling Center

Director : Dr. Ira Silverman  
94 South Main Street  
Middleboro, MA Telephone: 617-823-5700

Services: Provides crisis intervention; individual counseling; psychodiagnostic evaluations; prescreening and aftercare; childrens' services and counseling; and information and referral.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday ; 24-hour hotline.  
Fees: Sliding-fee scale (insurance)

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Mayflower Counseling Center

Director : Dorothy Chase, PhD  
131 Court Street  
Plymouth, MA 02360. Telephone: 617-746-7890

Services: A comprehensive mental health center with experience in dealing with victims of sexual abuse, child abuse and neglect, elder abuse, and victims of other crimes.

Hours: Office: 8:30 a.m. to 9 p.m. Monday through Thursday,  
8:30 a.m. to 5 p.m., Friday  
Fees: Sliding-fee scale \$3 and up (insurance)



## PLYMOUTH COUNTY

## VICTIM / WITNESS ASSISTANCE PROGRAMS

Victim/Witness Assistance Program - Plymouth County

Director : Debbie Cane

32 Belmont Street

Brockton, MA 02401

Telephone: 617-583-8250

Services: Services the needs, comfort and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information; assistance with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday

Fees: None



## NOTES/ADDITIONS

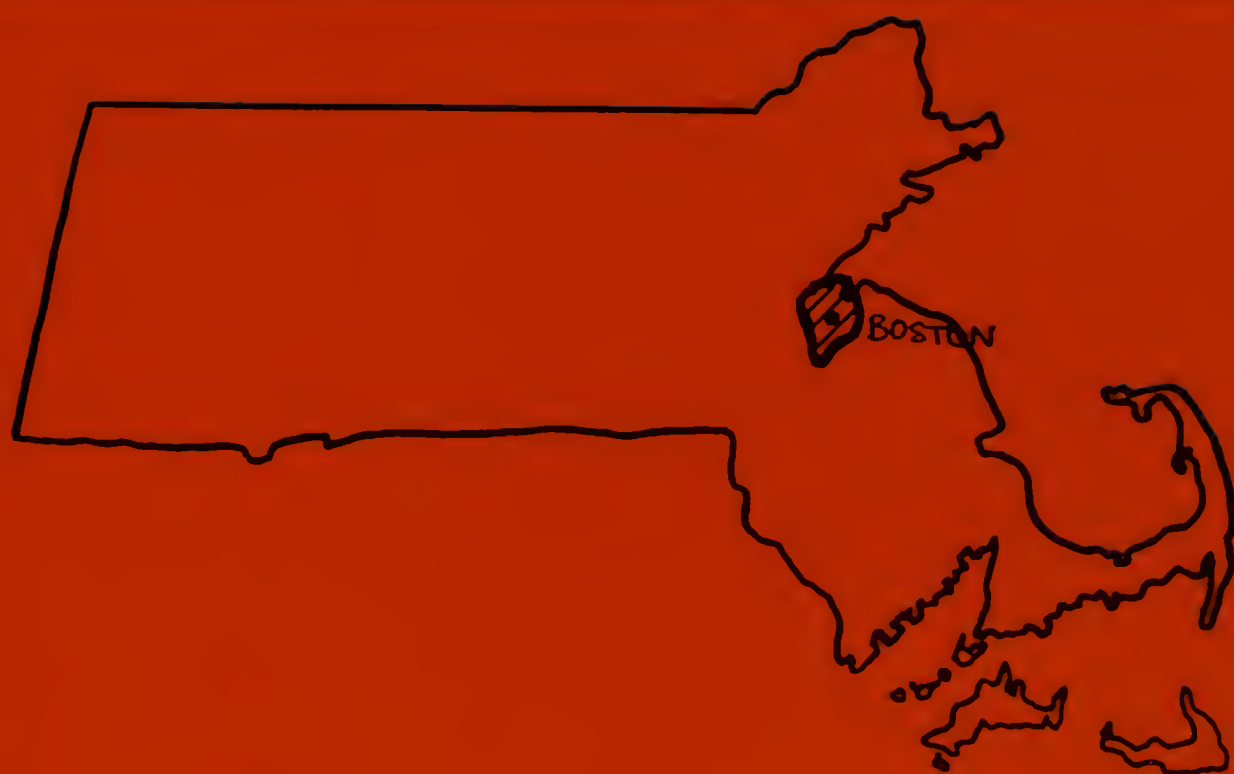


## NOTES/ADDITIONS









Suffolk County

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## SUFFOLK POLICE DEPARTMENTS

Boston Police Department  
154 Berkeley Street  
Boston, MA 02116  
Telephone: 617-247-4200

Chelsea Police Department  
19 Park Street  
Chelsea, MA 02150  
Telephone: 617-884-1212

Winthrop Police Department  
1 Metcalf Square  
Winthrop, MA 02152  
Telephone: 617-846-1212



## SUFFOLK COUNTY

District Attorney  
Newman A. Flanagan  
Suffolk County Courts  
New Court House - Room 612  
Pemberton Square  
Boston, MA 02108  
Telephone: 617-725-8600

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NOTES/ADDITIONS



## SUFFOLK COUNTY HOSPITALS

Beth Israel Hospital  
330 Brookline Avenue  
Boston, MA 02215  
Telephone: 617-735-2000

Boston City Hospital  
818 Harrison Ave.  
Boston, MA 02118  
Telephone: 617-424-5000

Boston Floating Hospital  
171 Harrison Avenue  
Boston, MA 02111  
Telephone: 617-956-5000

Brigham and Women's Hospital, Inc.  
75 Francis Street  
Boston, MA 02115  
Telephone: 617-732-6000

HCHP (Harvard Community Health Plan)  
53 Parker Hill Ave.  
Boston, MA 02120  
Telephone: 617-566-7080

Huntington General Hospital  
222 South Huntington Ave.  
Boston, MA 02130  
Telephone: 617-522-4300

Long Island Hospital  
Boston Harbor  
Boston, MA 02169  
Telephone: 617-328-1371

Massachusetts Eye and Ear Infirmary  
243 Charles Street  
Boston, MA 02114  
Telephone: 617-523-7900

Massachusetts General Hospital  
Fruit Street  
Boston, MA 02114  
Telephone: 617-726-2000

Massachusetts Rehabilitation Hospital  
125 Nashua Street  
Boston, MA 02114  
Telephone: 617-720-6400

New England Baptist Hospital  
91 Parker Hill Avenue  
Boston, MA 02120  
Telephone: 617-738-5800

New England Deaconess Hospital  
185 Pilgrim Road  
Boston, MA 02215  
Telephone: 617-732-7000

New England Medical Center, Inc.  
171 Harrison Avenue  
Boston, MA 02111  
Telephone: 617-956-5000

The Children's Hospital Medical Center  
300 Longwood Ave.  
Boston, MA 02115  
Telephone: 617-735-6000

University Hospital, Inc.  
75 E. Newton Street  
Boston, MA 02118  
Telephone: 617-247-5000

Veterans Administration Hospital  
150 S. Huntington Avenue  
Boston, MA 02130  
Telephone: 617-232-9500

Hahnemann Hospital  
1515 Commonwealth Ave.  
Brighton, MA 02135  
Telephone: 617-254-1100

Joseph P. Kennedy Memorial Hospital  
30 Warren Street  
Brighton, MA 02135  
Telephone: 617-254-3800

St. Elizabeth's Hospital of Boston  
736 Cambridge Street  
Brighton, MA 02135  
Telephone: 617-782-7000

Chelsea Memorial Hospital  
100 Bellingham Street  
Chelsea, MA 02150  
Telephone: 617-884-5700

Lawrence F. Quigley Memorial Hospital  
91 Crest Avenue  
Chelsea, MA 02150  
Telephone: 617-884-5660

Carney Hospital  
2100 Dorchester Ave.  
Dorchester, MA 02124  
Telephone: 617-296-4000



## SUFFOLK COUNTY HOSPITALS

St. Margaret's Hospital for Women  
90 Cushing Avenue  
Dorchester, MA 02125  
Telephone: 617-436-8600

Faulkner Hospital  
Allendale and Center Sts.  
Jamaica Plain, MA 02130  
Telephone: 617-522-5800

Lemuel Shattuck Hospital  
170 Morton Street  
Jamaica Plain, MA 02130  
Telephone: 617-522-8110

Mattapan Hospital  
249 River Street  
Mattapan, MA 02126  
Telephone: 617-298-7900

Grover Manor Hospital  
405 Washington Street  
Revere, MA 02151  
Telephone: 617-284-7990

Jewish Memorial Hospital  
59 Townsend Street  
Roxbury, MA 02119  
Telephone: 617-442-8760

Veterans Administration Medical Center  
1400 Veterans of Foreign Wars Pkwy.  
West Roxbury, MA 02132  
Telephone: 617-323-7700

Winthrop Community  
40 Lincoln Street  
Winthrop, MA 02152  
Telephone: 617-846-2600



SUFFOLK COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE

DEAF, Inc.(Developmental, Evaluation & Adjustment Facilities)

Director : Michael Harvey  
215 Brighton Avenue  
Allston, MA 02134

Services also available  
in: American Sign  
Telephone: 617-254-4041

**Services:** Provides crisis intervention; peer counseling; information and referral for deaf victims of sexual abuse and battered women. Special telephone number: 617-254-4041 (voice or TTY).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Free to Boston residents.

# Casa Myrna Vazquez

Director : Clara Garcia  
P.O. Box 18019  
Boston, MA 02118

Services also available  
in: Spanish  
Telephone: 617-262-9581  
Hot Lines: 617-262-9581

**Services:** Provides shelter for 9 women and has facilities to house 20-25 children. Maximum stay is approximately 6 weeks; 24-hour hotline; community education; support groups; legal advocacy; therapist for counseling; court-related advocacy.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
24-hour hotline and shelter.

Fees: None

## Renewal House C/O Franklin Square Ministry

Director : Betty Ellis-Hagler  
1575 Tremont Street  
Boston, MA 02120  
Telephone: 617-566-6881

**Services:** Provides a 24-hour hotline for battered and homeless women. Provides shelter for a capacity of 5 women (with children, if applicable) maximum stay is 8 weeks; provides legal advocacy.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
24-hour shelter and hotline

Fees: None



## SUFFOLK COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE (Cont.)

Sancta Maria House

Director : Margaret Kennedy  
 11 Waltham Street  
 Boston, MA

Telephone: 617-423-4366

Services: Provides emergency shelter for 3 nights (with a possible extension if necessary) for women who have been subject to abuse.

Hours: Office: 7 a.m. to 9 p.m. 7 days a week

Fees: None

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Temporary Home for Women and Children

Director : Madeline McGowan  
 41 Chardon Street  
 Boston, MA

Services also available  
 in: Spanish, German, Italian  
 Telephone: 617-523-2337

Services: Part of the Department of Social Services. Houses women and children dislocated due to eviction or stranded due to fire. Maximum 45-day stay. Houses some battered women. Houses boys up to to 11-1/2 years. Has two social workers, one clinical supervisor.

Hours: Office 9 a.m. to 5 p.m. Monday thru Friday; 24-hour shelter, social workers on duty until 8 p.m.

Fees: \$2 a night for adults/\$1.50 a night for children

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Mary Lawson Foreman House of CMV, Inc.

Director : Clara Garcia  
 P.O. Box 49  
 Dorchester, MA 02125

Services also available  
 in: Spanish  
 Telephone: 617-825-1666  
 Hot Lines: 617-825-1666

Services: Provides services such as group and individual counseling; shelter and shelter therapists; child care; legal advocacy; safe home network

Hours: Office: 9 p.m. to 5 p.m. Monday thru Friday;  
 24-hour shelter and hotline

Fees: None



## SUFFOLK COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE (Cont.)

Harbor Me

Director : Collective  
P.O. Box 60  
East Boston, MA 02128

Services also available  
in: Spanish and Portuguese  
Telephone: 617-889-2111  
Hot Lines: 617-889-2111

Services: Provides shelter; support groups; legal and medical advocacy.

Hours: 9 a.m. to 5 p.m. Monday thru Friday, On call 24-hours

Fees: None

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Elizabeth Stone House

Director : Fran Cotter  
P.O. Box 15  
Jamaica Plain, MA

Telephone: 617-522-3417  
Hot Lines: 617-522-3417

Services: Provides services for women and children; five month residential program; practical advocacy; vocational training; job assistance; group counseling and peer support.

Hours: Office: 9 a.m. to 5 p.m. (Intake hours).; 24-hour shelter and hotline.

Fees: \$54 per month program fee.

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Comprehensive Emergency Services

Director : Carol McShane  
104 Broadway Street  
Revere, MA 02151

Services also available  
in: Spanish  
Telephone: 617-289-0930  
Hot Lines: 617-884-HELP

Services: Provides referrals for victims of rape, child abuse, and domestic violence. Assists in locating shelter; counseling; support groups; information and referral.

Hours: Services available 24-hours.

Fees: None



## SUFFOLK COUNTY

## CHARITABLE ORGANIZATIONS

Salvation Army

Director : Major Thomas Smith  
Harbor Light Center  
407 Shawmut Avenue  
Boston, MA 02118

Telephone: 617-536-7469

Services: The Salvation Army works for the spiritual and social needs of the community and has experience helping the victims of crime. It offers food, clothing, shelter, counseling and some furnishings. Corps' community centers can make referrals.

Hours: Office: Approximately 8:30 a.m. to 4 p.m. Monday thru Friday  
Fees: None

Captain Leo Lloyd  
170 Saratoga Street  
East Boston, MA 02150

Telephone: 617-569-2719

Captain Timothy Thomas  
23 Vernon Street  
Roxbury, MA 02119

Telephone: 617-427-6700



## SUFFOLK COUNTY

## CHILD ABUSE / SEXUAL ASSAULT

Boston Children's Service Association (BCSA)

Director : Richard J. Bond  
 867 Boylston Street  
 Boston, MA 02116

Services also available  
 in: Spanish  
 Telephone: 617-267-3700

Services: Among a variety of children's services, BCSA provides protective services to abused and neglected children. Counseling plays a primary role in treating the children and foster care is provided, if necessary.

Hours: Office: 9 a.m. to 5 p.m. Monday to Friday by appointment  
 Fees: Sliding-fee scale (insurance)

Bridge Over Troubled Waters

Exec. Dir. : Sister Barbara Whelan  
 147 Tremont Street  
 Boston, MA

Services also available  
 in: Spanish, Italian  
 Telephone: 617-227-7114

Services: Multi-services provided: individual/group counseling; parenting groups; mobile medical unit; emergency shelters; GED classes; 24-hour hotline. Emergency shelter for children.

Hours: Office: 10 a.m. to 6 p.m. Monday thru Friday. 24-hour hotline  
 Fees: None

COPE (Coping with Overall Pregnancy/Parenting Experience)

Director : Maureen Turner  
 37 Clarendon Street  
 Boston, MA 02116

Services also available  
 in: Spanish and German  
 Telephone: 617-357-5594  
 Hot Lines: 617-357-5588

Services: Provides mental health services such as family and individual counseling; support groups and outreach programs for child abuse.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
 Fees: Sliding-fee scale (insurance)



## SUFFOLK COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Child at Risk (Hotlines)

Director : Dennis Rogers  
 Judge Baker Guidance Ctr  
 295 Longwood Avenue Telephone: 800-792-5200  
 Boston, MA 02115 Toll Free: 1-800-792-5200

Services: Takes reports of child abuse and neglect and assesses possible cases where the child is at risk; information and referral; crisis intervention; and counseling. After 5 p.m. call 1-800-332-9698 for Regions I-IV and VI; Region V call 1-800-242-1380 24-hour service.

Hours: Available 24-hours  
 Fees: None

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Children Helping Children

Director : Larry Peers  
 140 Clarendon Street  
 Boston, MA 02116 Telephone: 617-267-8077  
 Toll Free: 1-800-882-1250

Services: Services are provided to those children whose parents are active participants in Parents Anonymous. Group counseling is provided for the children of abusive parents.

Hours: Office: 9 a.m. to 5 p.m. ; 24-hour hotline 1-800-632-8188  
 Fees: None

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Children's Hospital - Child Abuse Treatment Team

Directors : B. Singer - E. Newberger Services also available  
 Gardner House (CHMC) in: Spanish  
 300 Longwood Avenue Telephone: 617-735-7979  
 Boston, MA 02115 Hot Lines: 617-735-6369

Services: Provides a Sexual Abuse Treatment Team and a Trauma Team, which provides specialized treatment and diagnostic evaluation; and emergency telephone services.

Hours: Available 24-hours  
 Fees: Accept medical insurance



## SUFFOLK COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Dr. Solomon Carter Fuller Mental Health Center

Director : William M. Gibson  
 85 East Main Street  
 Boston, MA 02118

Services also available  
 in: Spanish, German, Chinese  
 and Haitian  
 Telephone: 617-266-8800

Services: Provides inpatient, outpatient, emergency services; special  
 children's and rape counseling unit (CASA).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
 Fees: Sliding-fee scale (insurance)

Dynamic Action Residents Enterprise (D.A.R.E.) Boston Area

Director : David Wizanski  
 65 Brookside Avenue  
 Boston, MA 02130

Services also available  
 in: Spanish  
 Telephone: 617-542-3273

Services: D.A.R.E. offers foster care, shelter and counseling for the  
 victims of child abuse, incest and rape (up to age 18)  
 through the referrals of D.S.S.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
 Fees: None

Family Crisis Program

Director : Dr. Maria Souzier  
 Tufts New England Med Ctr  
 171 Harrison Avenue  
 Boston, MA 02111

Telephone: 617-956-6203  
 Hot Lines: 617-956-5111

Services: Mainly oriented to helping child victims of incest and sex-  
 ual abuse; uses family approach to helping victims by of-  
 fering counseling for parents and siblings involved; evaluation  
 and treatment in sexual assault, abuse and incest situations.

Hours: 24-hour hotline (must make appointments)  
 Fees: Sliding-fee scale (insurance)



## SUFFOLK COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)

Director : John E. Wood  
 43 Mount Vernon Street  
 Boston, MA 02108

Services also available  
 in: Spanish and French  
 Telephone: 617-227-2280  
 Toll Free: 1-800-392-6046

Services: The MSPCC provides individual/group counseling, on-site family services, crisis intervention, and court investigatory services for the prevention and protection from abuse and neglect.

Hours: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None

Parent's and Children's Services

Director : Malcolm Collins  
 654 Beacon Street  
 Boston, MA 02215

Telephone: 617-437-1777  
 Toll Free: 1-800-632-8188

Services: Supportive counseling for adults and children subject to child abuse; counseling for victims of incest; daycare for abused infants; protective services.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 9 p.m. Wednesdays

Fees: Sliding-fee scale (insurance)

Parent's and Children's Services

Intake Dir.: Nancy Miller  
 329 Longwood Avenue  
 Boston, MA 02115

Telephone: 617-437-1777

Services: Takes Department of Social Services referrals on potential child abuse cases and provide general counseling. In addition, a day care program is provided for children who have been abused.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;  
 Wednesday evening by appointment

Fees: Sliding-fee scale.



## SUFFOLK COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Sexual Abuse Treatment Team of Children's Hospital

Directors : G. Graf / F. Sink  
 300 Longwood Avenue  
 Boston, MA 02115

Services also available  
 in: Spanish  
 Telephone: 617-735-6940

Services: The sexual abuse treatment team provides crisis intervention, emergency room medical and counseling treatment and short-term counseling for sexually abused children (through age 18) and their families.

Hours: Office: 8 a.m. to 6 p.m. Monday thru Friday, 24-hour emergency room  
 Fees: Sliding-fee scale (insurance)

The Office for Children (Help for Children Program)

Director : Erline Shearer  
 150 Causeway St.  
 Room 909  
 Boston, MA 02114

Telephone: 617-727-8898

Services: The State Office for Children's Program entitled, "Help for Children" provides advocacy, information, and referrals for children who are the victims of abuse and neglect. Regional offices listed can make referrals to local offices.

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday  
 Fees: None

East Boston/Winthrop Counseling Center

Director : Charles Carl, M.D.  
 79 Paris Street  
 East Boston, MA 02128

Services also available  
 in: Italian  
 Telephone: 617-569-3189  
 Hot Lines: 617-726-2994/617-884-HELP

Services: Provides full range of crisis intervention; brief and long-term treatment; child/adult/geriatric teams; individual/group treatment; and hotline for child related problems (i.e. child abuse).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday. Evenings by appointment  
 Fees: Sliding-fee scale (insurance)



## SUFFOLK COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Youth Family Counseling

Director : Barbara Britten  
 68 Central Square  
 East Boston, MA 02128 Telephone: 617-567-7576

Services: Can provide supportive services for children and adults who have been victimized.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
 Fees: None

Comprehensive Emergency Services

Director : Carol McShane  
 104 Broadway Street  
 Revere, MA 02151  
 Services also available in: Spanish  
 Telephone: 617-289-0930  
 Hot Lines: 617-884-HELP

Services: Provides referrals for victims of rape, child abuse, and domestic violence. Assists in locating shelter; counseling; support groups; information and referral.

Hours: Services available 24-hours.  
 Fees: None

West-Ros-Park Mental Health Center

Director : Harold Goldberg, MD  
 780 American Legion Highway  
 Roslindale, MA 02131 Telephone: 617-325-6700

Services: Facilities include inpatient unit and adult outpatient clinic, child/adolescent/family clinic; provides geriatric day care center and counsels child abuse and neglect referrals.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday, evenings by appointment  
 24-hour emergency service  
 Fees: Sliding-fee scale (insurance)



## SUFFOLK COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Roxbury Children's Service

Director : Barbara Harrell  
22 Elm Hill Avenue  
Roxbury, MA 02121

Services also available  
in: Spanish, Creole  
Telephone: 617-445-6655  
Hot Line : 617-445-6655

Services: Serves Roxbury/North Dorchester/Mattapan with individual  
and family counseling; day care; foster care; direct  
advocacy for children in its child protective services

Hours: Office: 9 a.m. to 6 p.m. Monday/Tuesday/Friday,  
8:30 a.m. to 7:30 p.m. Wednesday/Thursday

Fees: None



## SUFFOLK COUNTY

## CRIME VICTIM COMPENSATION

Office of the Attorney General

Atty. Gen. : Francis X. Bellotti  
One Ashburton Place  
Boston, MA 02108

Telephone: 617-725-5025

Services: Note: Violent crime victims must contact the District Court in their area to obtain a "Petition for Violent Crime." Eligibility requires a compensation recipient to be a victim or a dependent of a victim. Once filed, the Office of the Attorney General formally processes the petition.

Hours: Office: 9 a.m. to 5 p.m., Monday thru Friday  
Fees: \$25 application fee, \$5 filing fee



## SUFFOLK COUNTY

## DEAF VICTIM'S SERVICES

DEAF, Inc. (Developmental, Evaluation & Adjustment Facilities)

Director : Michael Harvey  
215 Brighton Avenue  
Allston, MA 02134

Services also available  
in: American Sign  
Telephone: 617-254-4041

Services: Provides crisis intervention; peer counseling; information and referral for deaf victims of sexual abuse and battered women. Special telephone number: 617-254-4041 (voice or TTY).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Free to Boston residents.

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Mass Office of Deafness

Director : Dr. Richard E. Thompson  
Statler Office Building  
20 Park Plaza  
Boston, MA 02116

Services also available  
in: Sign  
Telephone: 617-727-5106  
Toll Free: 1-800-882-1155

Services: Offering interpreting, advocacy, information and referrals for deaf victims of crime. Special phone: 727-5236 (TTY).

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday

Fees: None



## SUFFOLK COUNTY

## DEFENDANT RELEASE STATUS

Criminal History Systems Board

Director : Peter Carowich  
1010 Commonwealth Avenue  
Boston, MA 02115

Services also available  
in: Spanish and Italian  
Telephone: 617-727-0090

Services: Provides victim with notification of offender's status  
(i.e. if offender has moved or if offender has been paroled).

Hours: Office: 8 a.m. to 6 p.m. Monday thru Friday

Fees: None



## SUFFOLK COUNTY

## DEPARTMENT OF SOCIAL SERVICES

Department of Social Services

Director : Alfred Smith

Boston University Office

21 James Street

Boston, MA 02118

Telephone: 617-266-2233

Hot Line : 617-262-7581

Services: DSS provides community-based protective/supportive/preventive social services. In meeting the needs of crime victims counseling; advocacy; protective services for abused and neglected children; hotline for battered women (above) and information and referral.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday;

24-hour hotline; toll-free after 5 p.m.

Fees: None

Suzanne Palma

Temporary Home for Women/Children.

41 New Chardon Street

Boston, MA 02114

Telephone: 617-523-2337

Hot Line : 617-262-7581

Suzanne Palma

Harbor Area Office

1 Thompson Square

Charlestown, MA 02129

Telephone: 617-242-3477

Hot Line : 617-262-7581

Nelson Woodfork

Chelsea Area Office

300 Broadway

Chelsea, MA 02150

Telephone: 617-889-3820

Hot Line : 617-454-1436

Toll Free: 1-800-332-9698

Suzanne Palma

Harbor Area Office

115 Gove Street

East Boston, MA 02128

Telephone: 617-569-8310

Hot Line : 617-262-7581

Ruth Aikens

"Boston State" Area Office

123 Morton Street

Jamaica Plain, MA 02130

Telephone: 617-524-5474

Hot Line : 617-262-7581

Toll Free: 1-800-332-9698

John Gardiner

Boston/Brookline Area Office

1491 Tremont Street

Roxbury, MA 02120

Telephone: 617-442-7800

Hot Line : 617-262-7581

Alfred Smith

"Boston University" Office

55 Dimock Street

Roxbury, MA 02119

Telephone: 617-445-5485

Hot Line : 617-262-7581



SUFFOLK COUNTY  
ELDERLY SERVICES

Area II Home Care for Senior Citizens, Inc.

Director : Kathleen Kelly  
1255 Boylston Street  
Boston, MA 02131

Telephone: 617-266-1672

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. Agency is able to assist elderly victims of certain types of abuse or neglect by a caretaker which result in serious physical or emotional injury

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility

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Massachusetts Department of Elder Affairs

Contact: : Kent Boynton  
38 Chauncy Street  
Boston, MA 02111

Telephone: 617-727-8931  
Toll Free: 1-800-822-2003

Services: Department provides statewide home care and nutrition services; protective services to elderly victims of certain types of abuse or neglect by a caretaker. Information on protective services and reports of elder abuse.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None

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Senior Home Care Services, Boston III, Inc.

Director : William Vogt  
38 Chauncy Street, 4th Floor  
Boston, MA 02111

Telephone: 617-451-6400

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. Agency is able to assist elderly victims of certain types of abuse or neglect by a caretaker which result in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility



## SUFFOLK COUNTY

## ELDERLY SERVICES (Cont.)

East Boston/Winthrop Counseling Center

Director : Charles Carl, M.D.  
 79 Paris Street  
 East Boston, MA 02128

Services also available  
 in: Italian  
 Telephone: 617-569-3189  
 Hot Lines: 617-726-2994/617-884-HELP

Services: Provides full range of crisis intervention; brief and long-term treatment; child/adult/geriatric teams; individual/group treatment; and hotline for child related problems (i.e. child abuse).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday. Evenings by appointment

Fees: Sliding-fee scale (insurance)

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Chelsea/Revere/Winthrop Home Care Center, Inc.

Director : James Cunningham  
 Atlantic Savings Bank Bldg.  
 385 Broadway, P.O. Box 189  
 Revere, MA 02151

Telephone: 617-286-0550

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. Agency is able to assist elderly victims of certain types of abuse or neglect by a caretaker which result in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home Care service fees based on income eligibility

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Southwest Boston Senior Services, Inc.

Director : Richard Lindgren  
 1 Belgrade Avenue  
 Roslindale, MA 02131

Telephone: 617-325-6565

Services: A home care corporation responsible for coordinating and arranging home care services for people age 60 and over. Agency is able to assist elderly victims of certain types of abuse or neglect by a caretaker which result in serious physical or emotional injury.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility



## SUFFOLK COUNTY

## ELDERLY SERVICES (Cont.)

West-Ros-Park Mental Health Center

Director : Harold Goldberg, MD  
780 American Legion Highway  
Roslindale, MA 02131

Telephone: 617-325-6700

Services: Facilities include inpatient unit and adult outpatient clinic, child/adolescent/family clinic; provides geriatric day care center and counsels child abuse and neglect referrals.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday, evenings by appointment  
24-hour emergency service

Fees: Sliding-fee scale (insurance)



## SUFFOLK COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES

Bridge Over Troubled Waters

Exec. Dir. : Sister Barbara Whelan  
147 Tremont Street  
Boston, MA

Services also available  
in: Spanish, Italian  
Telephone: 617-227-7114

Services: Multi-services provided: individual/group counseling; parenting groups; mobile medical unit; emergency shelters; GED classes; 24-hour hotline. Emergency shelter for children.

Hours: Office: 10 a.m. to 6 p.m. Monday thru Friday. 24-hour hotline  
Fees: None

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City Mission Society of Boston

Director : Valerie Russell  
14 Beacon Street  
Boston, MA 02108

Telephone: 617-742-6830

Services: Social workers based in Boston neighborhoods (Roslindale, Roxbury, Dorchester and downtown) who will provide counseling, advocacy, and direct service to people who have been victimized.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: None

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Dynamic Action Residents Enterprise (D.A.R.E.) Boston Area

Director : David Wizanski  
65 Brookside Avenue  
Boston, MA 02130

Services also available  
in: Spanish  
Telephone: 617-542-3273

Services: D.A.R.E. offers foster care, shelter and counseling for the victims of child abuse, incest and rape (up to age 18) through the referrals of D.S.S.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: None



## SUFFOLK COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Project Place

Director : Gary Kaplan  
 32 Rutland Street  
 Boston, MA 02118

Services also available  
 in: Spanish  
 Telephone: 617-262-3740  
 Hot Line: 617-267-9150

Services: Provides a 24-hour hotline; a drop in center; counseling  
 for people who have been victimized.

Hours: Office: 9 a.m. to 12 p.m. 7 days a week, 24-hour hotline

Fees: None

West Canton - Montgomery Street Patrol

Coordinator: Christopher Hayes  
 156 West Canton  
 Boston, MA 02118

Telephone: 617-437-1121

Services: This program involves approximately 70 volunteers within  
 the West Canton Street and Montgomery Street Community who provide  
 crisis intervention and peer support for people who have been  
 victimized. Also offers ongoing support; follow-up care; court  
 advocacy; protection/referral.

Hours: Available 24 hours if needed

Fees: None

East Boston/Winthrop Counseling Center

Director : Charles Carl, M.D.  
 79 Paris Street  
 East Boston, MA 02128

Services also available  
 in: Italian  
 Telephone: 617-569-3189  
 Hot Lines: 617-726-2994/617-884-HELP

Services: Provides full range of crisis intervention; brief and long-  
 term treatment; child/adult/geriatric teams; individual/  
 group treatment; and hotline for child related problems  
 (i.e. child abuse).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; Evenings by appointment

Fees: Sliding-fee scale (insurance)



## SUFFOLK COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Youth Family Counseling

Director : Barbara Britten

68 Central Square

East Boston, MA 02128

Telephone: 617-567-7576

Services: Can provide supportive services for children and adults who  
have been victimized.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None



SUFFOLK COUNTY

## INCEST

Dynamic Action Residents Enterprise (D.A.R.E.) Boston Area

Director : David Wizanski  
65 Brookside Avenue  
Boston, MA 02130

Services also available  
in: Spanish  
Telephone: 617-542-3273

**Services:** D.A.R.E. offers foster care, shelter and counseling for the victims of child abuse, incest and rape (up to age 18) through the referrals of D.S.S.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None

## Family Crisis Program

Director : Dr. Maria Souzier  
Tufts New England Med Ctr  
171 Harrison Avenue  
Boston, MA 02111

Telephone: 617-956-6203  
Hot Lines: 617-956-5111

**Services:** Mainly oriented to helping child victims of incest and sexual abuse; uses family approach to helping victims by offering counseling for parents and siblings involved; evaluation and treatment in sexual assault, abuse and incest situations.

Hours: 24-hour hotline (must make appointments)

**Fees:** Sliding-fee scale (insurance)

## Parent's and Children's Services

Director : Malcolm Collins  
654 Beacon Street  
Boston, MA 02215

Telephone: 617-437-1777  
Toll Free: 1-800-632-8188

**Services:** Supportive counseling for adults and children subject to child abuse; counseling for victims of incest; daycare for abused infants; protective services.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; to 9 p.m. Wednesdays

Fees: Sliding-fee scale (insurance)



## SUFFOLK COUNTY

## INCEST (Cont.)

Dorchester Multi-Service Center

Director : June Johnson  
1353 Dorchester Avenue  
Dorchester, MA 02122

Services also available  
in: Portuguese and Spanish  
Telephone: 617-288-3230

Services: This division of the Multi-Service Center provides a variety of counseling services to, primarily, adult individuals, families and groups who have experienced incest victimizations, requiring specialized therapy.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 6 p.m. Friday; 24-hour emergency service

Fees: Sliding-fee scale (insurance)



## SUFFOLK COUNTY

## INFORMATION AND REFERRAL SERVICES

Massachusetts Bar Association

Director : Richard Kramer  
One Center Plaza  
Boston, MA 02108

Services also available  
in: Bilingual attorneys  
Telephone: 617-523-4529  
Toll Free: 1-800-392-6164

Services: Provides a referral service to those who require legal services. A state-wide referral service.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday.

Fees: None

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Massachusetts Coalition of Battered Women Service Groups

Director : Collective  
120 Boylston Street  
Boston, MA

Telephone: 617-426-8492  
Hot Line: 617-661-7203

Services: The Mass Coalition of Battered Women Service Groups is a mixture of women's groups which provide information and referral to battered women and their children.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday, 24-hour hotline

Fees: None



SUFFOLK COUNTY  
MENTAL HEALTH SERVICES

COPE (Coping with Overall Pregnancy/Parenting Experience)

<p>Director : Maureen Turner 37 Clarendon Street Boston, MA 02116</p>	<p>Services also available in: Spanish and German Telephone: 617-357-5594 Hot Lines: 617-357-5588</p>
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Services: Provides mental health services such as family and individual counseling; support groups and outreach programs for child abuse.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding-fee scale (insurance)

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Douglas A. Thom Clinic for Children, Inc.

<p>Directors: Lau Chin / Hugh Lightman 315 Dartmouth Street Boston, MA 02116</p>	<p>Services also available in: Chinese Telephone: 617-266-1222</p>
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Services: Can service people who have suffered a victimization. Services include therapy, diagnostic and referrals.

Hours: Office: 9 a.m. to 7 p.m. Monday thru Friday

Fees: Sliding fee scale/fee for service

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Dr. Solomon Carter Fuller Mental Health Center

<p>Director : William M. Gibson 85 East Main Street Boston, MA 02118</p>	<p>Services also available in: Spanish, German, Chinese and Haitian Telephone: 617-266-8800</p>
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Services: Provides inpatient, outpatient, emergency services; special children's and rape counseling unit (CASA).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding fee scale (insurance)



## SUFFOLK COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Erich Lindemann Mental Health Center

Actg. Dir. : Jeff Keilson  
 Government Center  
 Boston, MA 02114

Services also available  
 in: Spanish, Italian  
 Telephone: 617-727-7100

Services: State operated mental health center (inpatient unit, 6 OPD clinics) which sponsors a range of community programs. Provides comprehensive community-based mental health services for Chelsea, Revere, North End, Beacon Hill, East Boston, Charleston.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday (Evenings by appointment).

Fees: Sliding-fee scale (insurance)

Massachusetts Mental Health Center

Director : Miles F. Shore, MD  
 74 Fenwood Road  
 Boston, MA 02115

Services also available  
 in: Spanish, French  
 Telephone: 617-734-1300  
 Hot Lines: 617-734-1300

Services: Provides all psychiatric services for children and adults. (inpatient and outpatient services) Can make provisions to treat crime victims if they require specialized counseling.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; Available 24-hours

Fees: Sliding-fee scale based on income (insurance)

Rape Crisis Intervention Program

Director : Sally Bowie  
 Beth Israel Hospital  
 330 Brookline Avenue  
 Boston, MA 02215

Services also available  
 in: Multi-lingual  
 Telephone: 617-735-4645  
 Hot Lines: 617-735-3338

Services: Provides services for both male and female rape victims; crisis medical treatment including rape investigation exam; mental health treatment; counseling for family/spouse; follow-up counseling and referrals to victim-witness programs.

Hours: 24-hour emergency service

Fees: Reduced and sliding-fee scale (insurance)



## SUFFOLK COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Brighton Allston Mental Health Clinic

Exec. Dir. : Barbara Cosgrove  
Brighton Marine P.H. Center  
77 Warren St., East Hall  
Brighton, MA 02135

Services also available  
in: Spanish/Greek/Sign Language  
Telephone: 617-787-1901  
Hot Lines: 617-734-1300

Services: Outpatient mental health clinic provides services to people who have been victimized. Services includes long-term individual/family/couple/group psychotherapy for children and adults. Behavior therapy, medications. Outreach services, home visits.

Hours: Office: 9 a.m. to 9 p.m. Monday/Tuesday/Thursday;  
9 a.m. to 5 p.m. Wednesday/Friday  
Fees: Sliding-fee scale (insurance)

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Dorchester Multi-Service Center

Director : June Johnson  
1353 Dorchester Avenue  
Dorchester, MA 02122

Services also available  
in: Portuguese and Spanish  
Telephone: 617-288-3230

Services: This division of the Multi-Service Center provides a variety of counseling services to, primarily, adult individuals, families and groups who have experienced incest victimizations, requiring specialized therapy.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday;  
9 a.m. to 6 p.m. Friday; 24-hour emergency service  
Fees: Sliding-fee scale (insurance)

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Dorchester-Mattapan Community Mental Health Center

Director : Stephen Lawrence, MD  
591 Morton Street  
Dorchester, MA 02124

Services also available  
in: Spanish, Italian, French, Polish  
Telephone: 617-436-6000

Services: Outpatient psychiatric center which provides screening and evaluation (24-hour) which can meet the needs of all, including people who have been victimized needing special counseling services.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Based on income (insurance)



## SUFFOLK COUNTY

## MENTAL HEALTH SERVICES (Cont.)

West-Ros-Park Mental Health Center

Director : Harold Goldberg, MD  
780 American Legion Highway  
Roslindale, MA 02131

Telephone: 617-325-6700

Services: Facilities include inpatient unit and adult outpatient clinic, child/adolescent/family clinic; provides geriatric day care center and counsels child abuse and neglect referrals.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday, evenings by appointment  
24-hour emergency service

Fees: Sliding-fee scale (insurance)



## SUFFOLK COUNTY

## RAPE / SEXUAL ASSAULT

DEAF, Inc.(Developmental, Evaluation & Adjustment Facilities)

Director : Michael Harvey  
215 Brighton Avenue  
Allston, MA 02134

Services also available  
in: American Sign  
Telephone: 617-254-4041

Services: Provides crisis intervention; peer counseling; information and referral for deaf victims of sexual abuse and battered women. Special telephone number: 617-254-4041 (voice or TTY).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Free to Boston residents.

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Boston City Hospital

Director : Sheila Levenselar  
818 Harrison Avenue  
Boston, MA 02118

Services also available  
in: Spanish and French  
Telephone: 617-424-4096  
Hot Lines: 617-424-4075

Services: Immediate crisis intervention; follow-up intervention and counseling; emergency medical care for rape victims.

Hours: 24-hours a day  
Fees: None

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Boston Psychological Center for Women, Inc.

Director : Polly Grant  
20 Park Plaza, Suite 902  
Boston, MA 02116

Services also available  
in: Spanish  
Telephone: 617-542-2676

Services: Center provides therapists who are experienced in working with victims of sexual and physical abuse. Will service only women, couples and their families.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
evenings and Saturday by appointment  
Fees: \$35 - \$50. (Insurance)



## SUFFOLK COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

CPASA (Community Program Against Sexual Assault)

Director : Barbara Brillette  
 85 East Newton Street  
 Boston, MA 02118

Services also available  
 in: Spanish  
 Telephone: 617-266-8800

Services: Provides counseling; crisis team; information and referrals  
 to victims of sexual assault.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding-fee scale (insurance)

Children's Hospital - Child Abuse Treatment Team

Directors : B. Singer - E. Newberger  
 Gardner House (CHMC)  
 300 Longwood Avenue  
 Boston, MA 02115

Services also available  
 in: Spanish  
 Telephone: 617-735-7979  
 Hot Lines: 617-735-6369

Services: Provides a Sexual Abuse Treatment Team and a Trauma Team,  
 which provides specialized treatment and diagnostic  
 evaluation; and emergency telephone services.

Hours: Available 24-hours

Fees: Accept medical insurance

Dr. Solomon Carter Fuller Mental Health Center

Director : William M. Gibson  
 85 East Main Street  
 Boston, MA 02118

Services also available  
 in: Spanish, German, Chinese  
 and Haitian  
 Telephone: 617-266-8800

Services: Provides inpatient, outpatient, emergency services; special  
 children's and rape counseling unit (CASA).

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding fee scale (insurance)



## SUFFOLK COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Dynamic Action Residents Enterprise (D.A.R.E.) Boston Area

Director : David Wizanski  
 65 Brookside Avenue  
 Boston, MA 02130

Services also available  
 in: Spanish  
 Telephone: 617-542-3273

Services: D.A.R.E. offers foster care, shelter and counseling for the victims of child abuse, incest and rape (up to age 18) through the referrals of D.S.S.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday  
 Fees: None

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Rape Crisis Intervention Program

Director : Sally Bowie  
 Beth Israel Hospital  
 330 Brookline Avenue  
 Boston, MA 02215

Services also available  
 in: Multi-lingual  
 Telephone: 617-735-4645  
 Hot Lines: 617-735-3338

Services: Provides services for both male and female rape victims; crisis medical treatment including rape investigation exam; mental health treatment; counseling for family/spouse; follow-up counseling and referrals to victim-witness programs.

Hours: 24-hour emergency service  
 Fees: Reduced and sliding-fee scale (insurance)

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Rape Crisis Services--Mass. General Hosp. Emergency Room

Director : Gail Pisarcik-Lenchen  
 Fruit Street  
 Boston, MA 02114

Services also available  
 in: Spanish  
 Telephone: 617-726-3321

Services: 24-hour physical assessment of rape victims in the emergency room; 24-hour psychiatric assessments and coverage for rape victims by social workers, psychiatric nurses, or residents; follow-up counseling

Hours: Available 24-hours  
 Fees: physical assessment/emergency room fee; counseling-sliding scale



## SUFFOLK COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Sexual Assault Team - Brigham and Women's Hospital

Leader : Pat Ormsby  
75 Francis Street  
Boston, MA 02115

Services also available  
in: Spanish and French  
Telephone: 617-732-5636

Services: Provides medical treatment, court advocacy; counseling and follow-up treatment.

Hours: 24-hour emergency room services.

Fees: None while in hospital/6 free visits after discharge/then fee(ins)

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Comprehensive Emergency Services

Director : Carol McShane  
104 Broadway Street  
Revere, MA 02151

Services also available  
in: Spanish  
Telephone: 617-289-0930  
Hot Lines: 617-884-HELP

Services: Provides referrals for victims of rape, child abuse, and domestic violence. Assists in locating shelter; counseling; support groups; information and referral.

Hours: Services available 24-hours.

Fees: None



## SUFFOLK COUNTY

## VICTIM / WITNESS ASSISTANCE PROGRAMS

Victim/Witness Assistance Program - Suffolk County

Director : Cathy Gorman  
Boston Municipal Court  
Old Court House - Room 272 Telephone: 617-725-8727  
Boston, MA 02108

Services: Services the needs, comfort and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information; assists with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday.  
Fees: None

Claire Lonergan  
Dorchester District Court  
510 Washington Street Tr. 5 Telephone: 617-287-1195  
Dorchester, MA 02124

Bill Phelan  
East Boston District Court  
37 Meridan Street Telephone: 617-567-8650  
East Boston, MA 02128

Maureen Donovan  
West Roxbury District Court  
445 Arborway Telephone: 617-522-4710  
Jamaica Plain MA 02130

Robyn McCormick  
Roxbury District Court  
85 Warren Street Telephone: 617-445-8618  
Roxbury, MA 02129

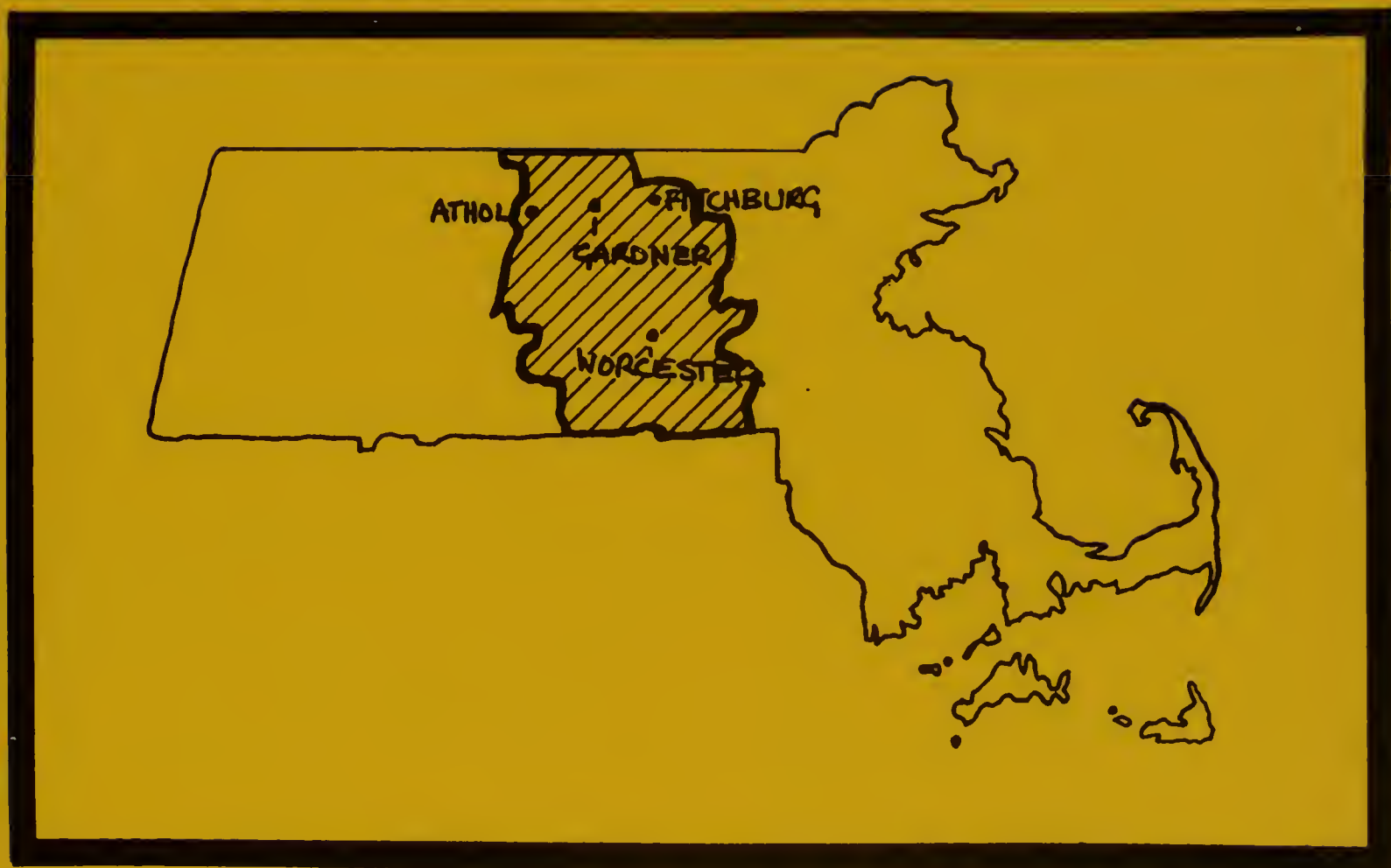


## NOTES/ADDITIONS



## NOTES/ADDITIONS





# Worcester County

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## WORCESTER COUNTY POLICE DEPARTMENTS

Ashburnham Police Department  
Main Street  
Ashburnham, MA 01430  
Telephone: 617-827-4413

Athol Police Department  
584 Main Street  
Athol, MA 01331  
Telephone: 617-249-3232

Auburn Police Department  
434 Southbridge St.  
Auburn, MA 01501  
Telephone: 617-832-3231

Templeton Police Department  
1 Elm Street  
Baldwinville, MA 01436  
Telephone: 617-939-5678

Barre Police Department  
Barre, MA 01005  
Telephone: 617-355-4991

Berlin Police Department  
Town Hall  
Berlin, MA 01503  
Telephone: 617-838-7355

Blackstone Police Department  
15 St. Paul Street  
Blackstone, MA 01504  
Telephone: 617-883-1212

Bolton Police Department  
Main Street  
Bolton, MA 01740  
Telephone: 617-779-2251

Boylston Police Department  
Town Hall  
Boylston, MA 01368  
Telephone: 617-896-2113

Brookfield Police Department  
Central Street  
Brookfield, MA 01506  
Telephone: 617-867-2233

Charlton Police Department  
P.O. Box 500  
Charlton, MA 01507  
Telephone: 617-248-5868

Clinton Police Department  
176 Chestnut Street  
Clinton, MA 01510  
Telephone: 617-368-8766

Douglas Police Department  
Douglas, MA 01516  
Telephone: 617-476-3333

Dudley Police Department  
West Main Street  
Dudley, MA 01570  
Telephone: 617-943-4411

East Brookfield Police  
Mechanic Street  
East Brookfield, MA 01515  
Telephone: 413-867-6358

Fitchburg Police Department  
20 Elm Street  
Fitchburg, MA 01420  
Telephone: 617-345-4355

Gardner Police Department  
115 Pleasant Street  
Gardner, MA 01440  
Telephone: 617-632-5600

Grafton Police Department  
26 Providence Road  
Grafton, MA 01519  
Telephone: 617-839-5343

Hardwick Police Department  
Town Hall-Common St.  
Hardwick, MA 01037  
Telephone: 617-477-8531

Harvard Police Department  
Ayer Road Box 237  
Harvard, MA 01451  
Telephone: 617-456-3321

Holden Police Department  
1420 Main Street  
Holden, MA 01520  
Telephone: 617-829-4444

Hopedale Police Department  
P.O. Box 101  
Hopedale, MA 01747  
Telephone: 617-437-1050



## WORCESTER COUNTY POLICE DEPARTMENTS

Hubbardston Police Department  
Main Street  
Hubbardston, MA 01452  
Telephone: 617-928-4837

Lancaster Police Department  
Lancaster, MA 01523  
Telephone: 617-365-2544

Laicester Police Department  
1078 Main Street  
Leicester, MA 01524  
Telephone: 617-892-3241

Leominster Police Department  
29 Church Street  
Leominster, MA 01453  
Telephone: 617-537-0741

Lunenburg Police Department  
Lunenburg, MA 01462  
Telephone: 413-582-4531

Melrose Police Department  
56 W. Foster Street  
Melrose, MA 02176  
Telephone: 617-655-1212

Mendon Police Department  
Town Hall-Main St.  
Mendon, MA 01756  
Telephone: 617-473-2727

Milford Police Department  
Milford, MA 01757  
Telephone: 617-473-1113

Millbury Police Department  
127 Elm Street  
Millbury, MA 01527  
Telephone: 617-865-3521

Millville Police Department  
Millville, MA 01529  
Telephone: 617-883-1111

New Braintree Police Department  
New Braintree, MA 01531  
Telephone: 617-867-2059

North Brookfield Police Department  
North Brookfield, MA 01535  
Telephone: 617-867-3065

Northboro Police Department  
61 Main Street  
Northboro, MA 01532  
Telephone: 617-393-6011

Oakham Police Department  
Ware Corner Road  
Oakham, MA 01068  
Telephone: 617-882-3347

Oxford Police Department  
450 Main Street  
Oxford, MA 01540  
Telephone: 617-987-0156

Paxton Police Department  
Paxton, MA 01612  
Telephone: 617-775-1104

Petersham Police Department  
Petersham, MA 01366  
Telephone: 617-724-3204

Phillipston Police Department  
Town Hall  
Phillipston, MA 01331  
Telephone: 617-249-7573

Princeton Police Department  
18 Westminster Road  
Princeton, MA 01541  
Telephone: 617-464-2928

Royalston Police Department  
Royalston, MA 01969  
Telephone: 617-249-3020

Rutland Police Department  
Rutland, MA 01543  
Telephone: 617-886-4033

Shrewsbury Police Department  
106 Maple Avenue  
Shrewsbury, MA 01545  
Telephone: 617-845-4681



## WORCESTER COUNTY POLICE DEPARTMENTS

Southboro Police Department  
19 Main Street  
Southboro, MA 01772  
Telephone: 617-485-2121

Southbridge Police Department  
260 Main Street  
Southbridge, MA 01550  
Telephone: 617-764-4399

Spencer Police Department  
Spencer, MA 01562  
Telephone: 617-885-6333

Sterling Police Department  
Sterling, MA 01564  
Telephone: 617-422-6633

Sturbridge Police Department  
Route 131  
Sturbridge, MA 01566  
Telephone: 413-347-7321

Sutton Police Department  
Uxbridge  
Sutton, MA 01527  
Telephone: 617-865-6300

Upton Police Department  
Upton, MA 01568  
Telephone: 617-529-3411

Uxbridge Police Department  
Uxbridge, MA 01569  
Telephone: 617-278-2225

Warren Police Department  
Town Hall  
Warren, MA 01083  
Telephone: 413-436-5842

Webster Police Department  
Thompson Road , Route 193  
Webster, MA 01570  
Telephone: 617-943-1212

West Boylston Police Department  
35 Worcester Street  
West Boylston, MA 01583  
Telephone: 617-835-3131

West Brookfield Police Department  
Main Street  
West Brookfield, MA 01585  
Telephone: 617-867-6888

Westborough Police Department  
Town Hall, West Main Street  
Westborough, MA 01581  
Telephone: 617-366-8801

Westminster Police Department  
South Street  
Westminster, MA 01473  
Telephone: 617-874-2933

Northbridge Police Department  
Memorial Sq.-Box 178  
Whitinsville, MA 01588  
Telephone: 617-234-6211

Winchendon Police Department  
113 Front Street  
Winchendon, MA 01475  
Telephone: 617-297-1212

Worcester Police Department  
9-11 Lincoln Square  
Worcester, MA 01608  
Telephone: 617-799-8611



## WORCESTER COUNTY

District Attorney  
John J. Conte  
Worcester County Courts  
Court House  
Worcester, MA 01608  
Telephone: 617-755-8601

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NOTES/ADDITIONS



## WORCESTER COUNTY HOSPITALS

Naukeag Hospital Inc.  
216 Lake Road  
Ashburnham, MA 01430  
Telephone: 617-827-5115

Athol Memorial Hospital  
2033 Main Street  
Athol, MA 01331  
Telephone: 617-249-3511

Worcester County Hospital  
Paul Ware Drive  
Boylston, MA 01505  
Telephone: 617-852-1533

Clinton Hospital Association  
201 Highland Street  
Clinton, MA 01510  
Telephone: 617-365-4531

Burbank Hospital  
Nichols Road  
Fitchburg, MA 01420  
Telephone: 617-345-4311

Henry Heywood Memorial Hospital  
242 Green Street  
Gardner, MA 01440  
Telephone: 617-632-3420

Holden District Hospital, Inc.  
Boyden Road  
Holden, MA 01520  
Telephone: 617-829-6721

Leominster Hospital  
Hospital Road  
Leominster, MA 01453  
Telephone: 617-537-4811

Milford-Whitinsville Regional Hospital  
14 Prospect Street  
Milford, MA 01757  
Telephone: 617-473-1190

Rutland Height Hospital  
Maple Street  
Rutland, MA 01543  
Telephone: 617-886-4711

Harrington Memorial Hospital  
100 South Street  
Southbridge, MA 01550  
Telephone: 617-765-9771

Hubbard Regional Hospital  
Thompson Road  
Webster, MA 01570  
Telephone: 617-943-2600

St. Camillus Hospital  
447 Hill Street  
Whitinsville, MA 01588  
Telephone: 617-234-7306

Winchendon Hospital, Inc.  
Hospital Drive  
Winchendon, MA 01475  
Telephone: 617-297-2311

Doctors Hospital of Worcester, Inc.  
10 Lincoln Street  
Worcester, MA 01605  
Telephone: 617-799-9000

Fairlawn Hospital  
189 May Street  
Worcester, MA 01610  
Telephone: 617-791-6351

St. Vincent Hospital  
25 Winthrop Street  
Worcester, MA 01604  
Telephone: 617-798-1234

The Memorial Hospital  
119 Belmont Street  
Worcester, MA 01605  
Telephone: 617-793-6611

Worcester City Hospital  
26 Queen Street  
Worcester, MA 01610  
Telephone: 617-799-8016

Worcester Hahnemann Hospital  
281 Lincoln Street  
Worcester, MA 01605  
Telephone: 617-757-7751



## WORCESTER COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE

Massachusetts Task Force on Battered Women

Director : Karen Tice  
 75 Day Street  
 Fitchburg, MA 01420

Services also available  
 in: Spanish  
 Telephone: 617-342-2919  
 Hot Line : 617-342-9355

Services: Provides shelter through Safe Home Network; legal advocacy; support groups; crisis counseling; one-to-one individual and group counseling; information and referral.

Hours: Office: 8 a.m. to 5 p.m. Monday.thru Friday;  
 24-hour hotline and shelter

Fees: None

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Gardner Women's Resources, Inc.

Director : Jill Connors  
 20 Parker St., Suite 18  
 Gardner, MA 01462

Services also available  
 in: Spanish  
 Telephone: 617-632-3722  
 Hot Lines: 617-342-9355

Services: Provides care for women subject to abusive situations (battered mentally and physically) rape victims; crisis intervention; groups for women in transition; 5 day temporary shelter; court advocacy; information; referrals and support groups.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 24-hour hotline

Fees: Will accept donations and food stamps

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Domestic Violence Program

Director : Barbara Garnis  
 Countryside Drive  
 Milford, MA 01757

Telephone: 617-0820  
 Hot Lines: 617-478-0820/617-478-2412

Services: Provides supportive services for battered and abused women; counseling; and information and referral services. Hotline numbers 617-478-0820 (day); 617-478-2412 (evenings) is an answering service which will alert a counselor.

Hours: Office 9 a.m. to 5 p.m. Monday thru Friday

Fees: None



## WORCESTER COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE (Cont.)

Abby's House

23 Crown Street  
Worcester, MA 01609

Telephone: 617-756-5486

Hot Line: 617-756-5486

Services: Provides temporary emergency shelter for women and children  
(battered women, recovering alcoholics, homeless).

Hours: Overnight shelter

Fees: None

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Daybreak, Inc.

Director : Amy Vogel  
93 Grand Street  
Worcester , MA 01610

Services also available  
in: Spanish

Telephone: 617-755-5371

Hot Line: 617-755-9030

Services: Provides services for battered women and children; shelter;  
supportive services; legal advocacy; support groups; individual  
short-term counseling; information and referral service.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None

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Elderly Home Care Corporation

Director : Ed McCarthy  
1241 Main Street  
Worcester, MA 01603

Telephone: 617-756-1545

Services: This Special Unit explores and investigates domestic vio-  
lence. Provides elderly protective services within their  
own homes.

Hours: Office: 8 a.m. to 5 p.m. Monday thru Friday

Fees: None for those who meet eligibility requirements



## WORCESTER COUNTY

## BATTERED WOMEN / DOMESTIC VIOLENCE (Cont.)

The Crisis Center

Director : Brian Lee

93 Grand Street

Worcester, MA 01610

Telephone: 617-791-7205

Hot Lines: 617-791-6562

Services: Daybreak hotline: 617-755-5371 for battered women; crisis intervention and counseling by phone for victims of sexual abuse, child abuse and or any other victim crisis; information and referrals also available.

Hours: Services available 24 hours

Fees: None



## WORCESTER COUNTY

## CHARITABLE ORGANIZATIONS

Salvation Army

Director : Major Jean Haleman  
107 Ridge Avenue  
Athol, MA 01331

Telephone: 617-249-8111

Services: The Salvation Army works for the spiritual and social needs of the community and has experience helping the victims of crime. They offer food, clothing, shelter, counseling and some furnishings. Corps Community Centers can make referrals.

Hours: Office: 8:30 a.m. to 4:00 p.m. Monday thru Friday

Fees: None

Captain Alan Clark  
29 Spruce Street  
Milford, MA 01757

Telephone: 617-342-9407

Lt. David Lyle  
739 Water Street  
Milford, MA 01420

Telephone: 413-342-9407

Major Herbert Hamilton  
630 Main Street  
Worcester, MA 01608

Telephone: 617-756-7191

Captain Robert Manning  
884 Millbury Street  
Worcester, MA 01607

Telephone: 617-753-0674



WORCESTER COUNTY

CHILD ABUSE / SEXUAL ASSAULT

Catholic Charities of North Worcester Co.

Director : Charles Bevacqua  
P.O. Box 438, School Street  
Athol, MA 01331

Services also available  
in: Spanish/Laotian/Vietnamese  
Telephone: 617-249-4563

**Services:** For abused children, rape and incest victims. The Catholic charities offers counseling, medical referrals and legal advocacy.

Hours: Office: 8:30 a.m. to 5 p.m. Monday, Wednesday, Friday;  
8:30 a.m. to 9 p.m. Tuesday, Thursday

Fees: None

## Peoples's Bridge Action

Director : Margery Shute  
485 Main Street  
Athol, MA 01331

Telephone: 617-249-2249  
Hot Lines: 617-249-4249

**Services:** Family life counseling; emergency shelter for children in crisis situations; traditional outpatient psychotherapy; 24-hour emergency shelter and hotline. Shelter is free; fees for psychotherapy.

Hours: OPD Psychotherapy - 9 a.m. to 5 p.m. Monday thru Friday  
Fees: Sliding-fee scale (insurance)

# Blackstone Valley Youth Guidance Center

Director : Marvin Dobrow  
101 Mill Street  
Hopedale, MA 01747

Telephone: 617-473-6723

Services: Treats children up to 18 years of age (and their families) who have been subject to abuse and neglect.

Hours: Office: 8:30 a.m. to 5 p.m. Friday; 8:30 a.m. to 8 p.m.  
Monday thru Thursday.

Fees: Sliding-fee scale (insurance)



## WORCESTER COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Catholic Charities of South Worcester Co.

Director : Charles Bevacqua  
 53 Highland Avenue  
 Fitchburg, MA 01420

Services also available  
 in: Spanish, Loatian, Vietnamese  
 Telephone: 617-343-4879

Services: For abused children, rape and incest victims. The Catholic charities offers counseling, medical referrals and legal advocacy.

Hours: Office: 8:30 a.m. to 5 p.m. Monday, Wednesday, Friday;  
 8:30 a.m. to 9 p.m. Tuesday and Thursday.

Fees: None

Charles Bevacqua  
 20 Parker street  
 Gardner, MA 01440

Services also available  
 in: Spanish, Loatian, Vietnamese  
 Telephone: 617-632-3968

Ronald Arcieri  
 P.O. Box 43 - Main Street  
 North Brookfield, MA 01535

Services also available  
 in: Spanish and Laotian  
 Telephone: 617-867-8000

Ronald Arcieri  
 79 Elm Street  
 Southbridge, MA 01550

Services also available  
 in: Spanish and Laotian  
 Telephone: 617-765-5936

Ronald Arcieri  
 16 Main Street  
 Uxbridge, MA 01569

Services also available  
 in: Spanish and Laotian  
 Telephone: 617-278-2424

Ronald Arcieri  
 School Street  
 Webster, MA 01570

Services also available  
 in: Spanish and Laotian  
 Telephone: 617-943-6879



## WORCESTER COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

CASA Project (Court Appointed Special Advocates)

Director : Zoe Ostrow  
 340 Main Street, Suite 825  
 Worcester, MA 01608

Services also available  
 in: Bilingual services available  
 Telephone: 617-757-9877

Services: Recruits and trains citizens as advocates to deal with dependent children who are subjected to emotional and physical abuse and neglect; monitors child's progress (welfare); and can place child into a permanent home.

Hours: Office: 9:30 a.m. to 4 p.m. Monday thru Friday;  
 answering service after hours

Fees: None

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Catholic Charities Family Childrens Services

Director : Ronald Giard  
 15 Ripley Street  
 Worcester, MA 01609

Services also available  
 in: Spanish, Laotian, Vietnamese  
 Telephone: 617-798-0191

Services: Provides programs for abused and battered children, incest and rape victims. For abused and battered children: counseling; medical referrals; legal advocacy. For rape and incest victims: counseling, medical referrals and legal advocacy.

Hours: Office: 8:30 a.m. to 5 p.m. Monday, Wednesday, Friday;  
 8:30 a.m. to 9 p.m. Tuesday and Thursday

Fees: None

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Chandler Street Center

Director : Cybil A. Goldberg  
 162 Chandler Street  
 Worcester, MA 01609

Services also available  
 in: Spanish  
 Telephone: 617-799-2753

Services: Center provides treatment in drug abuse. Also has experience in handling clients involved in child abuse.

Hours: Office: 8 a.m. to 6 p.m. Monday thru Friday ;  
 8:30 a.m. to 10:30 a.m. Saturday, Sunday, Holidays;  
 Evenings by appointment

Fees: Sliding-fee scale (insurance for certain expenses)



## WORCESTER COUNTY

## CHILD ABUSE / SEXUAL ASSAULT (Cont.)

Massachusetts Society for the Prevention of Cruelty to Children

Director : Ruth T. Wiesbauer  
 340 Main Street  
 Worcester, MA 01608

Services also available  
 in: Spanish and German  
 Telephone: 617-753-2967  
 Toll Free: 1-800-922-8196

Services: The MSPCC provides individual and group counseling; on-site family services, crisis intervention, court investigatory services for the prevention of and protection from child abuse and neglect. Serves Central Massachusetts; provides 24-hour comprehensive emergency services.

Hours: Office: 9 a.m. to 5 p.m. Monday through Friday;  
 24-Hour Emergency Services

Fees: None

Rape Crisis Program of Worcester, Inc.

Actg Dir. : Nancy Farmer  
 105 1/2 Merrick street  
 Worcester, MA 01609

Telephone: 617-792-3300  
 Hot Lines: 617-799-5700

Services: Provides short-term counseling for victims and others exposed to sexual assault; medical and legal advocacy; peer support groups for parents and victims of incest; community education; information and referral services.

Hours: Office: 9 a.m. to 4:30 p.m. Monday thru Friday; 24-hour hotline

Fees: None

The Crisis Center

Director : Brian Lee  
 93 Grand Street  
 Worcester, MA 01610

Telephone: 617-791-7205  
 Hot Lines: 617-791-6562

Services: Daybreak hotline: 617-755-5371 for battered women; crisis intervention and counseling by phone for victims of sexual abuse, child abuse and or any other victim crisis; information and referrals also available.

Hours: Services available 24 hours

Fees: None



## WORCESTER COUNTY

## CHILD ABUSE SEXUAL ASSAULT (Cont.)

The Office for Children (Help for Children Program)

Director : Allen I. Chates  
 75A Grove St.  
 Worcester, MA 01605 Telephone: 617-791-3136

Services: The State Office for Children's Program entitled, "Help for Children," provides advocacy, information, and referrals for children who are the victims of abuse and neglect. Regional offices listed can make referrals to local offices.

Hours: Office: 8:45 a.m. to 5 p.m. Monday thru Friday  
 Fees: None

---

Worcester Youth Guidance Center

Director : Dr. John F. Scott Services also available  
 275 Belmont Street in: Spanish  
 Worcester, MA 01604 Telephone: 617-791-3261

Services: Provides general mental health services to children up to 18 years of age and their families. Specialized programs dealing specifically with child abuse and neglect.

Hours: Office: 8 a.m. to 8 p.m. Monday, Wednesday;  
 8 a.m. to 5 p.m. Tuesday, Thursday, Friday; 24 hour emergency service  
 Fees: Sliding-fee scale (insurance)

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You, Inc. (Youth Opportunities Upheld)

Director : Maurice Boisvert Services also available  
 507 Main Street in: Spanish  
 Worcester, MA 01608 Telephone: 617-755-7774  
 Hot Lines: 617-757-5579

Services: Provides foster care, family counseling, 24-hour emergency shelter, 8-bed facility; (1-45 day length stay for runaway and abused children).

Hours: Available 24 hours  
 Fees: None



## WORCESTER COUNTY

## DEPARTMENT OF SOCIAL SERVICES

Department of Social Services

Area Dir. : Frank Pruszynski

South Central Area Office

Pine Ridge Ofc Ctr, Rte 131

Dudley, MA 01570

Telephone: 617-949-0113

Hot Lines: 617-755-9030

Toll Free: 1-800-332-9698

Services: DSS provides community-based protective/supportive/preventative social services. In meeting the needs of crime victims - counseling; advocacy; protective services for abused and neglected children; hotline for battered women (see above) and information and referral.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 24-hour emergency service; toll free number after 5 p.m.

Fees: None (except day care and substitute care - sliding-fee scale)

Mario Caceres

Fitchburg Area Office

435 Main Street, Suite 3100

Fitchburg, MA 01420

Telephone: 617-345-2101

Hot Lines: 617-755-9030

Toll Free: 1-800-332-9698

Nancy Driscoll

Gardner Area Office

196 Main Street

Gardner, MA 01440

Telephone: 617-632-9104

Hot Lines: 617-755-9030

Toll Free: 1-800-332-9698

James Murphy

Blackstone Valley Area Ofc

185 Church Street

Whitinsville, MA 01588

Telephone: 617-234-6213

Hot Lines: 617-755-9030

Toll Free: 1-800-332-9698

John Rocheford

Worcester Area Office

340 Main Street

Worcester, MA 01608

Telephone: 617-791-1200

Hot Lines: 617-755-9030

Toll Free: 1-800-332-9698



## WORCESTER COUNTY

## ELDERLY SERVICES

Montachusett Home Care Corporation

Director : Eleanor Gilmartin  
545 Westminster Street  
Fitchburg, MA 01109

Telephone: 617-345-7312

Services: A home care corps responsible for coordinating and arranging home care services Provides services for people age 60 and over. This agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Home Care Corp Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility

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Elderly Home Care Corporation of Southern Worcester County, Inc.

Director : Patricia Clark  
284 Worcester Street  
Southbridge, MA 01550

Telephone: 617-764-2501

Services: A home care corps responsible for coordinating and arranging home care service for people age 60 and over. This agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Home care corp office: 9 to 5 p.m. Monday thru Friday

Fees: Home care service fees based on income eligibility

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Commission on Elder Affairs, City of Worcester

Director : Tom Kelly  
425 Pleasant Street  
Worcester, MA. 01609

Services also available  
in: Russian and Spanish  
Telephone: 617-791-7186  
Hot Lines: 617-755-1233/

Services: Two client advocates for victims of crime which work in cooperation with the Crime Prevention Unit of the Worcester Police Department.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None



## WORCESTER COUNTY

## ELDERLY SERVICES (Cont.)

Elder Home Care Services of Worcester Area

Director : Sol Boskind  
1241 Main Street  
Worcester , MA 01603

Telephone: 617-756-1545

Services: A home care corps responsible for coordinating and arranging home care services for people age 60 and over. This agency is also able to assist elderly victims of abuse or neglect by a caretaker which results in serious physical or emotional injury.

Hours: Home care corp office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Home Care service fees based on income eligibility

---

Elderly Home Care Corporation

Director : Ed McCarthy  
1241 Main Street  
Worcester, MA 01603

Telephone: 617-756-1545

Services: This Special Unit explores and investigates domestic violence. Provides elderly protective services within their own homes.

Hours: Office: 8 a.m. to 5 p.m. Monday thru Friday

Fees: None for those who meet eligibility requirements



## WORCESTER COUNTY

## FAMILY OF MOTOR VEHICLE / HOMICIDE VICTIMS

MADD (Mothers Against Drunk Drivers) Central Mass Chapter

President : Janice Constantineau  
Box K294  
Brookfield, MA 01506

Telephone: 617-867-9305

Services: Provides assistance for victims of drunk driving crimes through individual and family counseling; victim support groups; legal advocacy; legislative lobbying; information and referral services.

Hours: May write; or call for appointment 9 a.m. to 5 pm. Monday thru Friday  
Fees: None

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Compassionate Friends - Worcester Chapter

Director : Willie Wickman  
P.O. Box 337  
West Boylston, MA 01583

Services also available  
in: Any language arranged  
Telephone: 617-835-6946

Services: A self-help group which provides counseling services for bereaved parents.

Hours: Monthly meetings; phone service appointments  
Fees: None



## WORCESTER COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES

Peoples's Bridge Action

Director : Margery Shute  
485 Main Street  
Athol, MA 01331

Telephone: 617-249-2249

Hot Lines: 617-249-4249

Services: Family life counseling; emergency shelter for children in crisis situations; traditional outpatient psychotherapy; 24-hour emergency shelter and hotline. Shelter is free; fees for psychotherapy.

Hours: OPD Psychotherapy - 9 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding-fee scale (insurance)

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Tri-Link, Inc.

Director : Stephen Ristan  
51 Everett Street  
Southbridge, MA

Telephone: 617-765-9101

Services: Counseling services for adolescents; crisis intervention service; referral and information; and 24-hour crisis intervention available by telephone.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding-fee scale



## WORCESTER COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

Catholic Charities of South Worcester Co.

Director	: Ronald Arcieri	Services also available
	P.O. Box 43 - Main Street	in: Spanish and Laotian
	North Brookfield, MA 01535	Telephone: 617-867-8000

Services: Provides protective services for victims of child abuse and neglect; counseling; information and referral.

Hours: Office: 8:30 a.m. to 9 p.m. Monday;  
8:30 a.m. to 5 p.m. Tuesday thru Friday

Fees: Sliding-fee scale

Director	: Ronald Arcieri	Services also available
	79 Elm Street	in: Spanish and Laotian
	Southbridge, MA 01550	Telephone: 617-765-5936

Director	: Ronald Arcieri	Services also available
	16 Main Street	in: Spanish and Laotian
	Uxbridge, MA 01569	Telephone: 617-278-2424

Director	: Ronald Arcieri	Services also available
	School Street	in: Spanish and Laotian
	Webster, MA 01570	Telephone: 617-943-6879



## WORCESTER COUNTY

## GENERAL CRIME VICTIM COUNSELING SERVICES (Cont.)

The Crisis Center

Director : Brian Lee  
93 Grand Street  
Worcester, MA 01610

Telephone: 617-791-7205  
Hot Lines: 617-791-6562

Services: Daybreak hotline: 617-755-5371 for battered women; crisis intervention and counseling by phone for victims of sexual abuse, child abuse and or any other victim crisis; information and referrals also available.

Hours: Services available 24 hours  
Fees: None

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You, Inc. (Youth Opportunities Upheld)

Director : Maurice Boisvert  
507 Main Street  
Worcester, MA 01608

Services also available  
in: Spanish  
Telephone: 617-755-7774  
Hot Lines: 617-757-5579

Services: Provides foster care, family counseling, 24-hour emergency shelter, 8-bed facility; (1-45 day length stay for runaway and abused children).

Hours: Available 24 hours  
Fees: None



WORCESTER COUNTY

# INCEST

Catholic Charities of North Worcester Co.

Director : Charles Bevacqua  
P.O. Box 438, School Street  
Athol, MA 01331

Services also available  
in: Spanish/Laotian/Vietnamese  
Telephone: 617-249-4563

Services: For abused children, rape and incest victims. The Catholic charities offers counseling, medical referrals and legal advocacy.

Hours: Office: 8:30 a.m. to 5 p.m. Monday, Wednesday, Friday;  
8:30 a.m. to 9 p.m. Tuesday, Thursday

**Fees:** None

# Catholic Charities of South Worcester Co.

Director : Charles Bevacqua  
53 Highland Avenue  
Fitchburg, MA 01420

Services also available  
in: Spanish, Loatian, Vietnamese  
Telephone: 617-343-4879

**Services:** For abused children, rape and incest victims. The Catholic charities offers counseling, medical referrals and legal advocacy.

Hours: Office: 8:30 a.m. to 5 p.m. Monday, Wednesday, Friday;  
8:30 a.m. to 9 p.m. Tuesday and Thursday.

**Fees: None**

# Catholic Charities of South Worcester Co.

Director : Charles Bevacqua  
20 Parker street  
Gardner, MA 01440

Services also available  
in: Spanish, Loatian, Vietnamese  
Telephone: 617-632-3968

**Services:** For abused children, rape and incest victims. The Catholic charities offers counseling, medical referrals and legal advocacy.

Hours: Office: 8:30 a.m. to 5 p.m. Monday, Wednesday, Friday;  
8:30 a.m. to 9 p.m. Tuesday and Thursday.

**Fees: None**



## WORCESTER COUNTY

## INCEST (Cont.)

Catholic Charities Family Childrens Services

Director : Ronald Giard  
15 Ripley Street  
Worcester, MA 01609

Services also available  
in: Spanish, Laotian, Vietnamese  
Telephone: 617-798-0191

Services: Provides programs for abused and battered children, incest and rape victims. For abused and battered children: counseling; medical referrals; legal advocacy. For rape and incest victims: counseling, medical referrals and legal advocacy.

Hours: Office: 8:30 a.m. to 5 p.m. Monday, Wednesday, Friday;  
8:30 a.m. to 9 p.m. Tuesday and Thursday

Fees: None

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Rape Crisis Program of Worcester, Inc.

Actg Dir. : Nancy Farmer  
105 1/2 Merrick street  
Worcester, MA 01609

Telephone: 617-792-3300  
Hot Lines: 617-799-5700

Services: Provides short-term counseling for victims and others exposed to sexual assault; medical and legal advocacy; peer support groups for parents and victims of incest; community education; information and referral services.

Hours: Office: 9 a.m. to 4:30 p.m. Monday thru Friday; 24-hour hotline

Fees: None



WORCESTER COUNTY  
INFORMATION AND REFERRAL SERVICES

Multi- Service Center

Director : Philip Merriam  
124 Main Street  
Leominster, MA 01453

Services also available  
in: Spanish  
Telephone: 617-534-3828

Services: Provides an information and referral services for all including people who have been victimized by crime.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday

Fees: None



WORCESTER COUNTY  
MENTAL HEALTH SERVICES

North Central Professional Associates

Director : Dr. Richard C. Paradise  
76 Summer Street  
Fitchburg, MA 01420

Telephone: 617-343-3001

Services: This agency has the appropriate treatment facilities to treat crime victims through individual/couple/family psychotherapy; psychological testing and evaluation; consultation; and proper referrals to other agencies.

Hours: Office: 9 a.m. to 9 p.m. by appointment only (within 24 hours, if urgent)

Fees: Individual payment arrangements (insurance)

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North Central Human Services, Inc.

Exec. Dir. : Douglas Davies  
259 Green Street  
Gardner, MA 01440

Telephone: 617-632-9440

Services: Can provide mental health services to victims of crime by offering such services as early crisis intervention; OPD counseling for individuals/families/ and groups; and services for children and adults and a 24-hour emergency telephone number.

Hours: Office: 9 a.m. to 9 p.m. Monday thru Thursday; 9 a.m. to 5 p.m. Friday

Fees: Sliding-fee scale (insurance)

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Valley Adult Counseling Service, Inc.

Director : Benjamin Lewis  
Countryside Drive  
Milford, MA 01757

Services also available  
in: Spanish and French  
Telephone: 617-791-3261

Services: Offering residents of Black community a comprehensive mental health center diagnostic and counseling services; mental health information; community education programs; and a specific family violence program for those who have been victimized .

Hours: Office: 9 a.m. to 9 p.m. Monday thru Friday

Fees: Sliding-fee scale (insurance)



## WORCESTER COUNTY

## MENTAL HEALTH SERVICES (Cont.)

Worcester Area Community Mental Health Center

Exec. Dir : David L. Higgins  
P.O. Box 229, Greendale Sta  
Worcester, MA 01606

Services also available  
in: Spanish  
Telephone: 617-756-4354

Services: Can provide mental health services to crime victims who are in need of treatment counseling. This center works in cooperation with the Rape Crisis Center of Worcester; 24-hour emergency response; evening and weekend hours available.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding-fee scale (insurance)

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Worcester Children's Friend Society

Director : Jean B. Griesheimer  
21 Cedar Street  
Worcester, MA 01609

Telephone: 617-753-5425

Services: Provides mental health program for children, family counseling and legal advocacy.

Hours: 8:30 a.m. to 5:30 p.m. Monday thru Friday; 8:30 a.m. to 9 p.m. Tuesday

Fees: Sliding-fee scale (insurance)

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Worcester Youth Guidance Center

Director : Dr. John F. Scott  
275 Belmont Street  
Worcester, MA 01604

Services also available  
in: Spanish  
Telephone: 617-791-3261

Services: Provides general mental health services to children up to 18 years of age and their families. Specialized programs dealing specifically with child abuse and neglect.

Hours: Office: 8 a.m. to 8 p.m. Monday, Wednesday;

8 a.m. to 5 p.m. Tuesday, Thursday, Friday; 24 hour emergency service

Fees: Sliding-fee scale (insurance)



## WORCESTER COUNTY

## RAPE / SEXUAL ASSAULT

Catholic Charities of North Worcester Co.

Director : Charles Bevacqua  
P.O. Box 438, School Street  
Athol, MA 01331

Services also available  
in: Spanish/Laotian/Vietnamese  
Telephone: 617-249-4563

Services: For abused children, rape and incest victims. The Catholic charities offers counseling, medical referrals and legal advocacy.

Hours: Office: 8:30 a.m. to 5 p.m. Monday, Wednesday, Friday;  
8:30 a.m. to 9 p.m. Tuesday, Thursday

Fees: None

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Association of Retarded Citizens

Director : Joan Driscoll  
558 Main Stret  
Fitchburg, MA 01420

Services also available  
in: Spanish  
Telephone: 617-343-6662

Services: Provides a sexuality program (prevention); counseling;  
information and referral service.

Hours: Office: 8:30 a.m. to 4:30 p.m. Monday thru Friday

Fees: Sliding-fee scale (insurance)



## WORCESTER COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Catholic Charities of South Worcester Co.

Director : Charles Bevacqua  
53 Highland Avenue  
Fitchburg, MA 01420

Services also available  
in: Spanish, Loatian, Vietnamese  
Telephone: 617-343-4879

Services: For abused children, rape and incest victims. The Catholic charities offers counseling, medical referrals and legal advocacy.

Hours: Office: 8:30 a.m. to 5 p.m. Monday, Wednesday, Friday;  
8:30 a.m. to 9 p.m. Tuesday and Thursday.

Fees: None

Director : Charles Bevacqua  
20 Parker street  
Gardner, MA 01440

Services also available  
in: Spanish, Loatian, Vietnamese  
Telephone: 617-632-3968



## WORCESTER COUNTY

## RAPE SEXUAL ASSAULT (Cont.)

Luk, Inc.

Director : Ernest Tletan-Cross  
 99 Day Street  
 Fitchburg, MA 01420

Services also available  
 in: Spanish  
 Telephone: 617-345-0685  
 Hot Lines: 617-345-7353/617-345-7354

Services: Rape Crisis Unit provides group and individual counseling services for adolescents and adults; foster care component; information and referral services; counselors act as legal advocates. Toll free numbers: Gardner 1-800-632-7374; Ayer 1-800-772-2203; Clinton/Worcester 1-800-365-6780.

Hours: Office: 7 a.m. to 11 p.m. Monday thru Sunday; crisis intervention thru a 24-hour hotline

Fees: None

Gardner Women's Resources, Inc.

Director : Jill Connors  
 20 Parker St., Suite 18  
 Gardner, MA 01462

Services also available  
 in: Spanish  
 Telephone: 617-632-3722  
 Hot Lines: 617-342-9355

Services: Provides care for women subject to abusive situations (battered mentally and physically) rape victims; crisis intervention; groups for women in transition; 5 day temporary shelter; court advocacy; information; referrals and support groups.

Hours: Office: 9 a.m. to 5 p.m. Monday thru Friday; 24-hour hotline

Fees: Will accept donations and food stamps

Blackstone Valley Rape Crisis

Co-Director: R. Cooper/M. Jackson  
 Box 215  
 Milford, MA 01757

Telephone: 617-478-2992  
 Hot Lines: 617-478-2992

Services: Provides support to victims throughout the court process; legal advocacy; individual counseling; prevention and defense education; and a 24-hour hotline.

Hours: 24-hour crisis intervention

Fees: None



## WORCESTER COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Catholic Charities Family Childrens Services

Director : Ronald Giard  
15 Ripley Street  
Worcester, MA 01609

Services also available  
in: Spanish, Laotian, Vietnamese  
Telephone: 617-798-0191

Services: Provides programs for abused and battered children, incest and rape victims. For abused and battered children: counseling; medical referrals; legal advocacy. For rape and incest victims: counseling, medical referrals and legal advocacy.

Hours: Office: 8:30 a.m. to 5 p.m. Monday, Wednesday, Friday;  
8:30 a.m. to 9 p.m. Tuesday and Thursday

Fees: None

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Rape Crisis Program of Worcester, Inc.

Actg Dir. : Nancy Farmer  
105 1/2 Merrick street  
Worcester, MA 01609

Telephone: 617-792-3300  
Hot Lines: 617-799-5700

Services: Provides short-term counseling for victims and others exposed to sexual assault; medical and legal advocacy; peer support groups for parents and victims of incest; community education; information and referral services.

Hours: Office: 9 a.m. to 4:30 p.m. Monday thru Friday; 24-hour hotline  
Fees: None

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The Crisis Center

Director : Brian Lee  
93 Grand Street  
Worcester, MA 01610

Telephone: 617-791-7205  
Hot Lines: 617-791-6562

Services: Daybreak hotline: 617-755-5371 for battered women; crisis intervention and counseling by phone for victims of sexual abuse, child abuse and or any other victim crisis; information and referrals also available.

Hours: Services available 24 hours  
Fees: None



## WORCESTER COUNTY

## RAPE / SEXUAL ASSAULT (Cont.)

Worcester Area Community Mental Health Center

Exec. Dir : David L. Higgins  
P.O. Box 229, Greendale Sta  
Worcester, MA 01606

Services' also available  
in: Spanish  
Telephone: 617-756-4354

Services: Can provide mental health services to crime victims who are in need of treatment counseling. This center works in cooperation with the Rape Crisis Center of Worcester; 24-hour emergency response; evening and weekend hours available.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday

Fees: Sliding-fee scale (insurance)



## WORCESTER COUNTY

## VICTIM / WITNESS ASSISTANCE PROGRAMS

Victim/Witness Assistance Program - Worcester County

Director : Anthony Pellegrini  
37 Harvard Street  
Worcester, MA 01608

Telephone: 617-754-1166

Services: Services the needs, comfort and convenience of crime victims through crisis intervention; preparation for trial; court and police notification/case status information; assistance with restitution and compensation; counseling and referral.

Hours: Office: 8:30 a.m. to 5 p.m. Monday thru Friday.

Fees: None



NOTES/ADDITIONS



NOTES/ADDITIONS







